



SWAN

A model of care for End of Life and Bereavement
An enabler for quality of care

Implementation and Accreditation Framework
for Acute Care (Hospital Setting)
Liverpool University Hospitals NHS Foundation Trust

To promote dignity, respect & compassion at the end of life and after death

Permission to act and break the rules that don't exist



The SWAN

The SWAN model of care for individuals who have sudden/ unexpected death.

Aim of the SWAN Model of Care
To promote dignity, respect & compassion following death.

Sign

Ensure the provision of private space is identified.

Words

Sensitively communicate with family.

Actions

Step outside the box and facilitate what is important to the family.

Needs

Are the needs of the family being met, documented and reviewed regularly?

The SWAN is placed on the door or curtain in which the patient/family is being cared/supported.