

# Countess of Chester Hospital NHS Foundation Trust

Intelligence Presentation  
16 February 2016

# Self assessment from PIR: Countess of Chester Hospital



	Safe	Effective	Caring	Responsive	Well-led
Urgent and emergency services	Requires Improvement	Requires Improvement	Good	Good	Good
Medical care (including older people's care)	Requires Improvement	Requires Improvement	Outstanding	Good	Good
Surgery	Requires Improvement	Requires Improvement	Good	Good	Good
Critical care	Good	Good	Outstanding	Good	Good
Maternity and gynaecology	Good	Good	Outstanding	Outstanding	Good
Services for children and young people	Good	Good	Outstanding	Outstanding	Good
End of life care	Good	Requires Improvement	Good	Requires Improvement	Good
Outpatients and diagnostic imaging	Requires Improvement	Good	Good	Requires Improvement	Requires Improvement

# Children and Young people: Summary of intelligence findings



- No Never Events or Serious Incidents reported up to January 2016.
- Proportionately more children with diabetes had their diabetes under control than the England average (2014/15 Paediatric Diabetes Audit).
- The median length of stay is lower than the national average.
- Rate of multiple emergency admissions for CYP with asthma 1 – 17 years old is lower than the England average.
- No emergency readmissions following elective admissions.
- Performed 'about the same' as other trusts for all questions on the Children's Survey.
- Better than other trusts for parents feeling like the hospital took good care of their children.
- Paediatrics is 2.19 WTE over establishment. Staff turnover is 11% and sickness absence 3%.
- Appraisal rates have been maintained over the last four years and show 87% for Apr 15 – Dec 15.

## Recap - key messages:

- Large integrated NHS Foundation Trust with teaching hospitals delivering the largest number of specialist services in the country.
- Failing to meet some key targets and below average performance in many areas.
- Staff vacancies and sickness across most core services leading to reliance on bank and locum staff in some areas.
- Data quality and reporting issues in some areas of the trust.
- Falling short of most mandatory training trust wide.
- Extensive lists of specialist services, innovation, awards and pioneering techniques across many core services.