

Message

From: SEMPLE, David (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST) [david.semple@I&S]
Sent: 16/06/2017 13:48:24
To: COCH-ALL-Consultants-Planned-Care [coc-tr.COCH-ALL-Consultants-Planned-Care@I&S]; COCH-ALL-Consultants-Urgent-Care [coc-tr.COCH-ALL-Consultants-Urgent-Care@I&S]; COCH-ALL-Consultants-Pathology-Dept [coc-tr.COCH-ALL-Consultants-Pathology-Dept@I&S]; COCH-ALL-Consultants-Chemical-Pathology (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST) [coc-tr.COCH-ALL-Consultants-Chemical-Pathology@I&S]; COCH-ALL-Consultants-Radiology [coc-tr.COCH-ALL-Consultants-Radiology@I&S]
Subject: Risk Issues

Dear all

Please be assured that Julie Fogarty (Interim Associate Director of Risk & Safety), Mel Kynaston (Associate Director of Nursing) and I are acutely aware of on-going concerns around clinical risk within the Trust. To put it mildly we have inherited a "mess".

Issues include (to name but a few) -

- Previous poor leadership within the risk / complaints team
- Members of the risk team on very short secondments – no time to settle into post before being moved back to clinical roles
- A general lack of communication from the risk team leadership to teams and front line staff
- No feedback on datix reports
- No feedback on incidents
- No feedback on never events
- No training for clinicians to lead investigations
- No training on report writing – reports often poorly written
- Clinicians being named in Action Plans without being informed
- No dissemination of learning from incidents etc.
- No liaison with the PG Medical Education team if trainees involved in incidents etc.
- Plethora of committees and boards within the Trust with no clear reporting/escalation structure

We are working hard to sort out the mess and address the issues listed above and other issues not mentioned. This work will take time so please be patient.

If you have any suggestions to help us please email me back in person rather than "reply all". I am also more than happy to come and meet teams or individuals to discuss this further if people want – just ask.

BW
Dave