

RAGGETT, Claire (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST)

From: Duncan Nichol <[Personal Data]>
Sent: 25 May 2018 07:54
To: RAGGETT, Claire (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST)
Subject: Fwd: Response to the consultant paediatricians

Claire
 Could you print off please ?
 Duncan

Sent from my iPhone

Begin forwarded message:

From: Duncan Nichol <[Personal Data]>
Date: 24 May 2018 at 23:33:04 BST
To: Tony Chambers <[tony.chambers@ I&S]>, Ian Harvey <[i.harvey@ I&S]>, "Cross Stephen (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST)" <[stephen.cross1@ I&S]>
Subject: Response to the consultant paediatricians

Dear all

I have reflected during the evening and I do have concerns.

The letter from the paediatricians was a very human outpouring of their feelings.

The response in contrast comes across as official and reads defensively as if we had consulted our legal advisors.

There is a considerable amount of process for the record, which is appropriate but better captured in an appendix.

If it was formatted in that way, the body of the response should be personalised by Tony on behalf of himself and Ian. It could start by acknowledging how the consultant paediatricians feel and then address each question in sequence.

For example, under 3.9, 'I (not the Trust) recognise that there are lessons to be learnt',....followed by a flavour of what those lessons might be. Under 3.16, 'I know how difficult this meeting was for both you and me. I wanted to be clear and direct with you, but I am sad and sorry that this was seen as aggressive and threatening. Under 3.27, 'Ian accepts communications could have been better, but was constrained by the confidential inquiries and later on police advice to be circumspect about what he said in order to reduce the risk of inappropriate internal and external leaking of information.'

In particular the summary should be a very personal plea from Tony to join together in rebuilding professional relationships, acknowledging the risks to parents and children and distress to staff, which the mutual breakdown in trust and respect is causing.

I will feed in any thoughts from John Gibbs and Paul if I see him.

Duncan

Sent from my iPhone