

Core Interviews - Countess of Chester						
Wednesday 17 Feb						
Interview	Additional Comments	Name	Date	Time	Location	CQC Team Member
Service leads for each of the core services (for example, clinical director, nursing lead and directorate manager)	Surgical		Wed 17 Feb	09:00	TR5	Katherine Williams and team member
Non-executive director responsible for quality/safety		Andrew Higgins	Wed 17 Feb	09:30	TR6	Liz Childs & Trish Rowson
Service leads for each of the core services (for example, clinical director, nursing lead and directorate manager)	Medical		Wed 17 Feb	09:30	TR2	Joanne McManus and team member
Safeguarding Leads			Wed 17 Feb	09:30	TBC	Hazel Gregory
Chair		Sir Duncan Nichol	Wed 17 Feb	10:30	TR6	Liz Childs & Ann Ford
Head of Quality Governance	Head of Risk & Patient Safety	Ruth Millward	Wed 17 Feb	11:00	TR2	Trish Rowson & Bridget Lees
Staff side representative	Chair of Staff side	Hayley Cooper	Wed 17 Feb	11:30	TR6	Julie Hughes (SPA) & Ann Ford
Director of Nursing	Director of Nursing and Quality	Alison Kelly	Wed 17 Feb	13:30	TR6	Liz Childs & Trish Rowson
Service leads for each of the core services (for example, clinical director, nursing lead and directorate manager)	CYP		Wed 17 Feb	14:00	TR2	Helen Cain and team member
Senior Information and Risk Owner (SIRO)	Director of Nursing and Quality	Alison Kelly	Wed 17 Feb	14:30	TR6	Liz Childs & Trish Rowson
Service leads for each of the core services (for example, clinical director, nursing lead and directorate manager)	OPD & Diagnostic		Wed 17 Feb	15:00 - 16:30	TR5	TBC
Chief Operating Officer	Interim Director of Operations	Lorraine Burnett	Wed 17 Feb	15:30	TR6	Liz Childs & Trish Rowson

Service leads for each of the core services (for example, clinical director, nursing lead and directorate manager)	End of Life		Wed 17 Feb	15:30	TR2	Julie Hughes and team member
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**Thursday 18 Feb**

Interview	Additional Comments	Name	Date	Time	Location	CQC Team Member
Bed Manager / Site team	Clinical Site Coordinator	Joanne Cobden	Thurs 18 Feb	08:30	TR6	Bridget Lees
Service leads for each of the core services (for example, clinical director, nursing lead and directorate manager)	Maternity		Thurs 18 Feb	09:00	TR2	Michelle Haller and team member
Senior Lead for HR	Director of HR & OD	Sue Hodgkinson	Thurs 18 Feb	09:30	TR6	Liz Childs & Ann Ford
Complaints Lead	Head of Complaints	Geraint Jones	Thurs 18 Feb	10:00	TR5	Trish Rowson & Julie Hughes (SPA)
Chief Executive		Tony Chambers	Thurs 18 Feb	10:30	TR6	Liz Childs & Ann Ford
Service leads for each of the core services (for example, clinical director, nursing lead and directorate manager)	Critical Care		Thurs 18 Feb	11:00	TR2	Caroline Williams and team member
Board director responsible for end of life care	Medical Director	Ian Harvey	Thurs 18 Feb	11:30	IH Office	Liz Childs, Trish Rowson & Julie Hughes (SPA)
Medical Director		Ian Harvey	Thurs 18 Feb	13:30	IH Office	Trish Rowson & Ann Ford
Service leads for each of the core services (for example, clinical director, nursing lead and directorate manager)	A&E		Thurs 18 Feb	13:30	Diabetes Seminar Room	Nicola Everitt and team member
Lead pharmacist		Dr Chris Green	Thurs 18 Feb	14:30	Diabetes Seminar Room	Phil Shaw
Head of Infection Control/DIPC	Medical Director	Ian Harvey	Thurs 18 Feb	14:30	IH Office	Julie Hughes and Dan Watson
Director of Finance		Simon Holden	Thurs 18 Feb	15:30	TBC	Trish Rowson & Julie Hughes (SPA)

**Focus Groups - Countess of Chester**

Focus Groups	Additional Comments	Date	Time	Location	CQC Team Member
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Registered nurses & midwives		Wed 17 Feb	10:00	Lecture Hall or Training Room 5	Debs Lindley and Dan Watson
Matrons		Wed 17 Feb	11:00	Training Room 5, ETC	Debs Lindley and Dan Watson
Allied Health Professionals		Wed 17 Feb	12:00 - 13:30	MH Training Room or Training Room 5	Debs Lindley and Dan Watson
Student Nurses and Healthcare Assistants		Wed 17 Feb	13:30	MH Training Room	Debs Lindley and Dan Watson
Admin and Support / other staff		Wed 17 Feb	15:00 - 16:30	Lecture Hall, ETC	Debs Lindley and Dan Watson
Consultants		Thurs 18 Feb	08:00 - 09:30	Training Room 1, ETC	Julie Hughes (SPA) & Michael Rees
Foundation trust council of governors (where applicable)		Thurs 18 Feb	10:00 - 11:30	Training Room 1, ETC	Dan Watson & Bridget Lees
Junior Doctors		Thurs 18 Feb	12:00 - 13:30	Training Room 1, ETC	Dan Watson & Angela McLuckie
<b>Registered nurses &amp; midwives</b>		Thurs 18 Feb	14:00 - 15:30	Training Room 1, ETC	Dan Watson, Bridget Lees & Debs Lindley
<b>Allied Health Professionals</b>		Thurs 18 Feb	15:30	Training Room 1, ETC	Dan Watson & Phil Shaw