

Just Culture...

NHS Improvement have published a 'Just Culture' guide to promote cultural change.

The guide supports consistent, constructive and fair evaluation of the actions of staff in patient safety incidents, ensuring staff feel confident to speak up when things go wrong, rather than fearing blame. Supporting staff to be open about mistakes allows valuable lessons to be learnt so the same errors can be prevented from being repeated and reinforces our values of being Safe, Kind and Effective.



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