

What is the Duty of Candour?

This means that healthcare professionals have a statutory, professional and contractual duty to:

- *Tell the patient* when something has gone wrong*
- *Apologise to the patient**
- *Offer an appropriate remedy or support to put matters right (if possible)*
- *Explain fully to the patient* the short and long term effects of what has happened*

**or, where appropriate, the patient's advocate, carer or family*



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