Appendix 1: Framework for considering concerns and risks

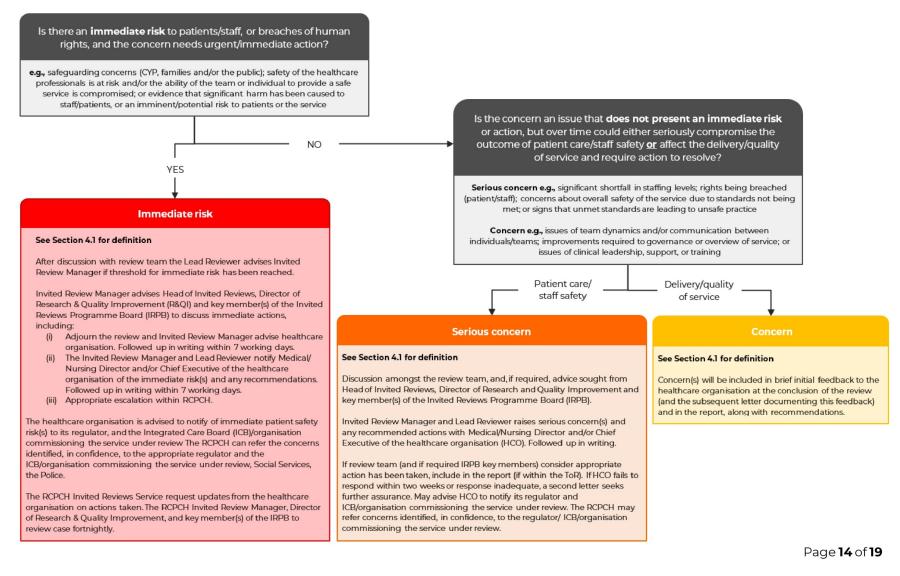
	Consequence				
Likelihood	1: Insignificant Reduced quality of patient care	2: Minor Unsatisfactory quality of care	3: Moderate Mismanagement of patient care	4: Major Minor injury to patient or staff	5: Catastrophic Fatal/major injury to patient of staff
1: Rare	1	2	3	4	5
2: Unlikely	2	4	6	8	10
3: Possible	3	6	9	12	15
4: Likely	4	8	12	16	20
5: Almost certain	5	10	15	20	25
Concerns Serious concerns Immediate risk					

Examples of Serious Concern issues				
Issues	Examples			
Significant shortfall in staffing levels	Gaps in provision of core team functions mean lack of access for patients			
Signs that patient rights are being breached	Parents feedback indicates that they are not included in their child's treatment decisions			
Signs that staff rights are being breached	Staff feedback that some team members are experiencing bullying behaviour			
Signs that a group of unmet standards are leading to potentially unsafe practice	Staffing issues indicate that certain staff members are covering the shortfall within the team by doing jobs above and beyond their banding			

Examples of Immediate Risk issues				
Issues	Examples			
Significant safeguarding concerns	Concerns about the safety of patients and quality of safeguarding awareness/action			
Serious concerns about a member of staff's fitness to practise	A member of the review team considers that a member of staff is not fit to practice			
Concerns about the safety of an individual	A staff member has alluded to being at risk of suicide due to stress			
Patient safety is at risk	Staff shortages within the service mean that the level of treatment provided to patients presents an immediate risk to their health			

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Appendix 2: Identifying level of concern and action



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