

The Countess of Chester Health Park  
Liverpool Road  
Chester CH2 1UL

Telephone: 01244 365000  
Fax: 01244 365292

8<sup>th</sup> February 2017

Dear

Following on from your conversation with our Deputy Director of Nursing Sian Williams on Friday, please find enclosed a copy of our report. During this telephone conversation it was explained to you that we asked for this external assessment from The Royal College of Paediatrics and Child Health and the Royal College of Nursing. This step was taken because we wanted to better understand why there had been a greater number of deaths than we would normally expect on our neonatal unit between January 2015 and July 2016.

In the report, it describes no single cause or factor to explain the increase we have seen in our mortality numbers. The review makes a total of 24 recommendations across a range of areas including compliance with standards, staffing, competencies, leadership, team working and culture. We are already working to implement these recommendations.

You will see in the report one of the recommendations includes a thorough review of the specific care and treatment each baby received. This is personal and confidential to you and your family and we would welcome the opportunity to meet and discuss with you the care your baby received.

We are desperately sorry for any distress or upset this review has caused. We know you will have been through so much already. I am sure this has not been helped by the length time this review has taken, however we wanted to be as thorough as possible. We recognise once you have read this review, you may have some questions.

We would really encourage you and your family to have a meeting with us to discuss anything from the report you need further clarity on.

Please contact 01 **I&S** so that we can arrange for us to speak with you directly.

Yours sincerely

PD

Ian Harvey  
Medical Director



Chairman Sir Duncan Nichol CBE

Chief Executive Tony Chambers

