

We will review the contract and get back shortly.

Re the parents – we made every effort to contact the parents of every baby who had died during the increased incidence period before the story was in the local paper – address and phone number changes meant we couldn't contact all. Part of the conversation was that we would share the findings of the review with them. To my knowledge none has requested seeing the review team.

Ian

Ian Harvey
Medical Director
Countess of Chester Hospital NHS FT

☎ 01 [redacted] I&S
✉ [i.harvey@\[redacted\]](mailto:i.harvey@[redacted]) I&S

From: Sue Eardley [[mailto:sue.eardley@\[redacted\]](mailto:sue.eardley@[redacted])] I&S
Sent: 12 July 2016 20:21
To: Harvey Ian (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST)
Subject: RE: Invited review 18-19th August 2016
Sensitivity: Confidential

Dear Ian

Just to keep in touch I have attached a draft contract and deed of indemnity for you to have a look through – I am still finalising the second neonatologist but should have confirmation in the next couple of days, at which point I'll send through the final versions for signing etc. It's not holding us up, but sometimes people like to show the bits to their contracts team. It's fundamentally the same as other colleges use so shouldn't be a problem. .

I have also attached an initial preparation list to help your team to plan the review visit for us. It sets out the type of information that the review team will be looking for and the people whom we would usually meet on site. It might be helpful to nominate an administrator/manager who could do some of the legwork for this and put them in touch with me asap so I can support them with any queries they have.

Emily Arkell our comms lead here has been contacted by yours, so they are both aware of the situation just in case of any interest but it looks from here as if your proactive approach has meant the story's not 'grown legs'. We rarely get direct approaches about reviews even when mentioned in the media but if we do the team are very clear and simply refer any enquiries either to yourselves or to our process as per the webpage.

Finally I was just wondering what the position is regarding the parents of the infants who died – would they be expecting to meet us ? I have not included for that and we wouldn't usually meet them in a review like this as we are not intending to go over every case again in detail - but just need to confirm that the duty of candour arrangements are all in place.

That's all for now – will be back in touch with final name, contract, deed, flyer, etc as soon as I can.

Best wishes

Sue

Sue Eardley
Head of Invited Reviews
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sue.eardley@ I&S

From: Harvey Ian (COUNTRESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST) [<mailto:i.harvey@> I&S]
Sent: 30 June 2016 12:01
To: Sue Eardley
Subject: RE: Invited review

Many thanks – very helpful

Ian

Ian Harvey
Medical Director
Countess of Chester Hospital NHS FT

☎ 01 I&S
✉ i.harvey@ I&S

From: Sue Eardley [<mailto:sue.eardley@> I&S]
Sent: 30 June 2016 12:00
To: Harvey Ian (COUNTRESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST)
Subject: RE: Invited review

No problem Ian

The 'proposal' should be with you this afternoon – I am just pulling together the review team as I was hoping to have them lined up but some are away – looking to visit for 2 days during August – we can give immediate feedback if we see anything of urgent concern but fully QA's draft reports usually completed within 4 weeks of the visit.

More soon
Sue

From: Harvey Ian (COUNTRESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST) [<mailto:i.harvey@> I&S]
Sent: 30 June 2016 11:57
To: Sue Eardley
Subject: Invited review

Dear Sue

Further to our conversation, and apologies if I seem to be pestering, but would you be able to give me a likely timescale for a review? As you are aware, I am keen that it is ASAP but our Chairman is asking for further detail.

Many thanks

Kind regards

Ian

Ian Harvey
Medical Director

Countess of Chester Hospital NHS FT

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From: Sue Eardley [[mailto:sue.eardley@\[redacted\]](mailto:sue.eardley@[redacted])] I&S
Sent: 28 June 2016 10:30
To: Harvey Ian (COUNTRESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST)
Subject: FW: External reviews

Dear Mr Harvey

So sorry you weren't able to find our service www.rcpch.ac.uk/invitedreviews - we are updating our website and the page pops up best if you google it, ironically.

I have just tried to call you but you're in a meeting I think .

Happy to have a conversation in confidence whenever is convenient for you– my details are below,

Sue

Sue Eardley
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From: Harvey Ian (COUNTRESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST) [[mailto:i.harvey@\[redacted\]](mailto:i.harvey@[redacted])] I&S
Sent: 28 June 2016 10:02
To: Enquiries
Subject: External reviews

Good morning

A number of Colleges offer an independent review service for individuals practice or for departments where there are concerns. I can find no reference to such a service on your website, do you provide this service please?

Thanks

Kind regards

Ian Harvey
Medical Director
Countess of Chester Hospital NHS FT

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