

Message

From: HARVEY, Ian (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST) [i.harvey@ I&S]
Sent: 15/07/2016 11:28:37
To: BREAREY, Stephen (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST) [stephen.brearey@ I&S]
Millward Ruth (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST) [ruthmillward@ I&S]
CC: JAYARAM, Ravi (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST) [ravi.jayaram@ I&S]; Powell Eirian
Lloyd (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST) [eirianlloyd.powell@ I&S]; MARTYN, Anne
(COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST) [anne.martyn@ I&S]; KELLY, Alison (COUNTESS OF
CHESTER HOSPITAL NHS FOUNDATION TRUST) [alison.kelly9@ I&S]
Subject: RE: RCPCH Review

Dear Steve

I am also not in the habit of sending angry emails and I will, in recognition of the strain that *everyone* is under at the moment, resist the temptation now. I will however say that I am disappointed at the tone and some of the phrases of your email to Ruth which is, as I read it, simply a request for copies of existing reviews not a request to undertake fresh reviews or work.

If you are going to get angry at anyone then aim it at me since it is I, having requested the invited review, who is responsible for needing this data.

Regards

Ian

Ian Harvey
Medical Director
Countess of Chester Hospital NHS FT

  / Ext 
 i.harvey@ 

From: Brearey Stephen (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST)
Sent: 15 July 2016 12:11
To: Millward Ruth (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST)
Cc: Jayaram Ravi (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST); Powell Eirian Lloyd (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST); Martyn Anne (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST); Harvey Ian (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST); Kelly Alison (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST)
Subject: RE: RCPCH Review

Dear Ruth,

You will know that all the reviews from June 15 onwards are covered and embedded in the thematic review or in individual review documents that I have sent you this year. I will look into the cases from 2010 to 2014 as soon as is possible, between all my clinic duties and without any of your help which hasn't been offered anyway.

I have copied this email to others as I am completely underwhelmed by the support your department has provided this year. My concerns are shared by my colleagues and nursing staff on paediatrics, neonatology and obstetrics.

To think the role of risk midwife was created without any discussion with paediatricians or consideration that she would have to cover neonatology is quite concerning. I also have concerns about Annemarie's competence – both Eirian and myself sat down with her at the beginning of her job to explain her role and our expectations, the most significant of

which was to arrange and minute monthly neonatal incident review meetings. This was seemingly forgotten and we are now at a point when I will be meeting to go through 3 months' worth of incidents. I value her contribution to the weekly term admissions audit but there have been times when busy on call consultants have come to review the cases at agreed times and she has not been present and not given her apologies.

I have also offered to meet to discuss with you term admissions reporting and I am yet to receive a reply. I have not seen Annemarie for over a month.

In addition to this I have heard criticism of the risk and datix reporting culture on the neonatal unit which I can only take as surrogate criticism from your department which is, at best, ill informed. Naturally, I have not had any feedback directly from you about this ever. Our incident reporting numbers and learning is comparable to all other neonatal units in Cheshire and Merseyside, which is reviewed on a 2 monthly basis. This is despite us not routinely reporting term admissions which some other trusts do. I would be happy to share this data with you.

I do not enjoy writing angry emails like this and would rather discuss these issues around a table in a constructive and respectful way. My impression was that quality improvement facilitators are in place to help us improve the quality of the care that we provide. The feeling in the department is that our QI efforts are being hindered and that you are giving us work to do and distracting us from clinical duties. Your email below is an example of this. If you do wish to talk to about this, as I have offered before, I am happy to meet.

Steve

From: Millward Ruth (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST)
Sent: 14 July 2016 13:11
To: Brearey Stephen (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST)
Cc: Bennett Dean (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST)
Subject: RCPCH Review
Importance: High

Hi Steve

To support the RCPCH review of neonatal services, Ian Harvey has requested copies of the mortality reviews for the following neonates:

| NAME | CC Number | DOB | DOD |
|---------|-----------|----------|----------|
| I&S | I&S | /2/10 | 21/3/10 |
| | | 1/11 | 4/1/11 |
| | | 12/10 | 21/1/11 |
| | | /12/11 | 19/12/11 |
| | | /3/12 | 13/4/12 |
| | | /6/12 | 25/6/12 |
| | | 12/12 | 1/12/12 |
| | | 1/13 | 4/2/13 |
| | | PD /5/13 | 15/5/13 |
| | | /1/14 | 14/2/14 |
| | | /2/14 | 20/2/14 |
| | | /3/14 | 24/3/14 |
| | | Child A | Child A |
| Child C | Child C | /6/15 | 14/6/15 |
| Child D | Child D | /6/15 | 22/6/15 |
| Child E | Child E | /7/15 | 4/8/15 |
| I&S | I&S | 9/15 | 4/9/15 |

| | | | | |
|---------|---------|----|--------|----------|
| I&S | I&S | | /9/15 | 27/9/15 |
| Child I | Child I | | 8/15 | 23/10/15 |
| I&S | I&S | | /12/15 | 13/12/15 |
| | | PD | 1/16 | 8/1/16 |
| | | | /2/16 | 18/2/16 |
| | | | 3/16 | 6/3/16 |

Please can you forward the relevant documentation to Dean Bennett no later than 25th July 2016.

Many thanks

Ruth

Kind Regards

Ruth Millward

Head of Risk & Patient Safety

Countess of Chester Hospital NHS Foundation Trust Liverpool Road Chester. CH2 1UL

t: I&S

e: ruthmillward@ I&S