

RAGGETT, Claire (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST)

From: Christine Hurst <christine.hurst@[redacted] I&S >
Sent: 08 February 2017 17:03
To: CROSS, Stephen (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST)
Subject: Royal College report ~[NOT PROTECTIVELY MARKED]~

Dear Stephen

I was assured last week by your department that all family members would be contacted and informed about the Royal College of Paediatricians' report prior to it being made public. In light of this assurance I therefore did not get in touch with [redacted] **Father O&P&R** to inform him that this document was now complete and that it would be going public this week.

Unfortunately, I have just received a telephone call from [redacted] **Father O&P&R** who was extremely distraught and very, very angry that he has not been made aware of the publication of RCP report and he and his family have only now found out about via the babies grandparents who saw it on the news.

I had to tell him that I was assured that the hospital were informing all families and that in view of this I had not contacted him as I did not want to overload him regarding this matter. This was a very difficult and distressing phone call and I am afraid [redacted] **Father O&P&R** is seeing his solicitor.

Regards

Chris

Christine Hurst, Senior Coroner's Officer, Coroner's Officers Dept,
East Annexe, Town Hall, Sankey Street, Warrington WA1 1UH.
Phone 01 [redacted] I&S

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mr [redacted] **Father O&P&&R**

Tel: [redacted] **Personal Data**

[redacted] **Personal Data**

[redacted] **Mother O&P&R**



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