

The Countess of Chester Health Park
Liverpool Road
Chester
CH2 1UL

28th February 2017

Private & Confidential

Lucy Letby
Countess of Chester NHS Foundation Trust
Liverpool Road
Chester
CH2 1UL

Dear Lucy,

The increased mortality on the neonatal unit and subsequent reviews and re-designation of the neonatal unit has been a very stressful time for all staff and parents. We understand that it has been an exceptionally stressful time for you. We would like to apologise for any inappropriate comments that may have been made during this difficult period. As you will be aware, emotions have run high.

We are very sorry for the stress and upset that you have experienced in the last year. Please be reassured that patient safety has been our absolute priority during this difficult time.

Yours sincerely,

PD

Dr John Gibbs

Dr Ravi Jayaram

Doctor V

PD

PD

Dr Steve Brearey

Dr Murthy Saladi

Doctor ZA

Dr Susie Holt

PD