

Countess of Chester Hospital **NHS**  
NHS Foundation Trust

21 FEB 2018

The Countess of Chester Health Park  
Liverpool Road  
Chester  
CH2 1UL

14<sup>th</sup> Feb 2018

**Private & Confidential**

Mr Tony Chambers  
Countess of Chester NHS Foundation Trust  
Liverpool Road  
Chester  
CH2 1UL

Dear Mr Chambers,

We would like to formally express our concerns about some of the remarks you are reported to have made in the recent Chester Chronicle article relating to the neonatal unit investigation. The article reports that you said "...there were just a few niggles that our clinicians said, look we think we have got 90% of the answers but there are still bits that we need to in a sense be clear that we have not missed anything". If this statement is referring to the consultant paediatricians as the "clinicians" then you will be aware that the statement does not represent our views in any way. Our views have been clearly expressed in previous correspondence to you.

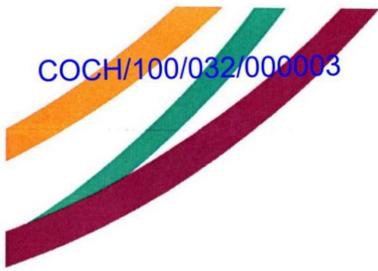
The effect of making this statement is to potentially cause further stress and upset for the affected families which we are particularly concerned about.

We would expect that future public statements on this issue take our views into account and are factually accurate. We would welcome the opportunity to discuss this with you if you wish.

Yours sincerely,

<b>Personal Data</b>	<b>Personal Data</b>	<b>Personal Data</b>	<b>Personal Data</b>
Dr John Gibbs	Dr Ravi Jayaram	Doctor V	Dr Michael McGuigan
<b>Personal Data</b>	<b>Personal Data</b>	<b>Personal Data</b>	<b>Personal Data</b>
Dr Steve Brearey	Dr Murthy Saladi	Doctor ZA	Dr Susie Holt





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Our Ref: TC/Cons

21 February 2018

Dear Colleague

Re: Article in The Chester Chronical

I have now received and noted your letter dated 14<sup>th</sup> February in relation to the above.

Like you I am always concerned about not upsetting bereaved families and as such it is worth noting that was taken from a very long conversation about numerous issues rather than a specific interview on neonates.

Best wishes

**Tony Chambers**  
Chief Executive

To contact my PA, please contact Jessica Chambers on:

☎ 01 [redacted] I&S

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cc Director of Nursing & Quality  
Senior Complaints Manager, PALS  
Divisional Medical Director  
Divisional Director  
Head of Nursing

safe kind effective