

HODKINSON, Sue (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST)

From: COOPER, Hayley (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST)
Sent: 22 May 2017 13:34
To: HODKINSON, Sue (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST);
KELLY, Alison (COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST)
Cc: Colm Byrne
Subject: Private and Confidential Miss L Letby

Importance: High

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Alison & Sue

Following the meeting with Lucy that we have all just attended, Lucy has asked that I email on her behalf following a conversation with Karen Rees.

During the meeting Lucy asked the question could she continue with the current plan that has been organised, in response to this Alison informed us that it was fine for Lucy to continue working with Yvonne, there was also at this point the opportunity to raise any other issues and neither Lucy or yourselves highlighted any other issues.

Following this meeting Karen Rees has just informed Lucy that you both have advised that Lucy does not go to Alder Hey for the time being like she has been, we would like to know why this is the case and is this a management instruction and if so on what grounds?

Lucy would also like to know why this wasn't raised in the meeting but that it was raised outside the meeting (privately) by yourselves asking Karen to yet again deliver an upsetting message. Consequently this won't be documented anywhere which we are concerned about and also that Lucy has not had the chance to respond.

By doing this Lucy is now quite obviously upset and disappointed that she can no longer go as planned but is more upset about the lack of openness and honesty from yourselves. This is disappointing that neither of you felt you could raise it directly with Lucy in the meeting.

After the time it has taken to establish your relationship with Lucy this will now quite clearly be a backward step and yet again it is left to Karen, Kathryn and myself to pick up the pieces.

Lucy will now need to adjust her work plan to account for this and therefore this will cause Lucy more stress and anxiety.

Kind Regards

Hayley

Hayley Cooper
RCN Rep
Staff Side Chair
Countess of Chester Hospital NHS Foundation Trust

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