

Thursday, 19 September 2024

(10.30 am)

LADY JUSTICE THIRLWALL: Good morning, Mother H.

Thank you very much for being online to give your evidence this morning, I know it won't have been easy to arrange and I'll very grateful to you. You'll be wanting to get started so I'm going to invite Ms Langdale to do that.

MS LANGDALE: Thank you, my Lady. May the witness be sworn.

MOTHER H (affirmed)

(By videolink)

Questioned by MS LANGDALE

MS LANGDALE: Mother H, we're doing this over a link, and if at any point you can't hear me, raise your hand, I'll do the same if I can't hear you, and we'll see that if we can't see each other or hear each other saying it.

You provided a statement on 16 July 2024 to the Inquiry. Can you confirm the contents are true and accurate, as far as you're concerned?

A. Yes.

Q. I'm going to begin by asking you about your experience at the Countess of Chester Hospital and your experience through pregnancy and any treatment that you were having there. Can you tell us about that?

A. Yes. So Child H was my firstborn child. I didn't know

1

explained things to you and you felt that was good and clear care?

A. Yes, I had no concerns during that pregnancy at all in terms of the Countess of Chester in terms of the diabetes care and the antenatal appointments there.

Q. In the antenatal phase was there any discussion or not about whether Child H would need some extra care when she was born or not? What did you think the position was?

A. At the time of sort of when it was just a case of planning during pregnancy and all the scans and things, there was no indication that she would need extra care, but I was told that if she came earlier, there is always a chance that, you know, she could have been born earlier and therefore then that runs the risk of needing some extra assistance. But they said that can vary greatly and it depends on how early it is that the pregnancy goes to.

Q. You were induced, weren't you, at 34 weeks and four days?

A. Yes. Yeah.

Q. Tell us about your experience of that and the C-section?

A. So I was ... I'm trying to think how to word this. I was not having a good end to the pregnancy at this point in that I was having a lot of low sugars and it

3

what to expect in terms of hospital care throughout pregnancy or birth because I had no experience so I didn't know what was to be considered normal. And I am a diabetic so I had a lot of hospital involvement with my pregnancy journey at the Countess of Chester Hospital, which is where I received my diabetes care and --

Q. What was that care like?

A. The diabetes care was good because they had regular appointments, regular scans, and, you know, just making sure that everything was okay. So the before birth appointments seemed to all be quite intense in that, you know, you had to go regularly, there was a lot of tests and checks and things like that, but it showed that they were monitoring things, and I was told what the plan would be for a diabetic mother that they always aimed to induce you early, but the plan is to get to 38 weeks because there is a risk of the placenta not working at the end of the pregnancy if you go to full term.

So it was always expected, I suppose, that she would be born earlier, but the aim was to not have a premature baby and to try to have a have as healthy a pregnancy as possible. And they provided a good care and at that point it seemed to have been good care --

Q. So the antenatal team dealt with your diabetic issue and

2

had got to the point then when I was having to go in a lot more regularly for checks and there were some concerns. Everything from the scans I suppose seemed to be okay but at this particular point in time when I got to 34 weeks and four days it got to a point where it was really quite bad so I had to phone and go in sort of as an emergency. At that point they had decided to give me steroids to try and help control blood sugars and to help develop the baby's lungs because it was earlier than the 38 weeks that we planned for, and I was admitted to hospital and given another dose of steroids the next day and told that at this point she could be delivered earlier. But there was no indication that she would need a lot of extra care or that she would be particularly poorly. And in fact from the day she was delivered there was -- they told me there was a chance she might not even need to go to the neonatal unit and it was just a case of seeing how she is when she's born.

The next day after I'd had the second dose of steroids, they decided that because the blood sugars hadn't improved there were concerns that maybe the placenta was failing and so the safest option was to deliver her and not run the risk. So I was told that they'd perform a caesarean. However, then it came to my attention that there was actually a shortage -- they

4

1 said because she is early, she would need -- she may
2 need some checks from the neonatal care team and we need
3 to make sure there's a bed if she needs to go there.
4 And they said it's exceptionally busy and there were no
5 beds available in the Countess.

6 They explained to me that they couldn't move me
7 because I wasn't well enough, but that if it came to the
8 case where they'd have to deliver her, it may be that
9 she would have to be transferred to another hospital and
10 I would have to follow.

11 **Q.** How did that make you feel, the thought of that, that
12 your baby would be taken to another hospital but you
13 were effectively confined to the one you were in?

14 **A.** Terrified. I didn't want that to happen at all, and at
15 this point I was really beside myself thinking no, no,
16 I don't want that to happen, I thought being separated
17 at all from your baby when they're born was enough.
18 Everybody goes on about, you know, this golden hour and
19 have this golden hour, you know, with the baby
20 afterwards, and you have these visions of how it would
21 be and then to be told that actually she could be taken
22 completely away to another hospital. And it got more
23 complicated than that because then they said there was
24 no beds in the near vicinity and, you know, it could be
25 as far as Birmingham that she could be transferred to

5

1 situation with the beds and with the hospitals and what
2 was available and, you know, what was going to happen in
3 terms of that. So from that side of things, yes, the
4 only issue was that it was a busy time, it seemed to be,
5 but that was a case of that was something that obviously
6 couldn't be helped.

7 **Q.** How was Child H when she was born?

8 **A.** She was in really good condition. I remember them
9 saying she had like an Apgar score of 9, she came out
10 and she was crying, she was pink. She was slightly
11 smaller but she was still a good weight. And they were
12 really pleased, and they let us hold her sort of
13 straight away, as much as you can when you're having
14 a caesarean but they placed her on my chest and my
15 husband was able to hold her, and, you know, we could
16 have that bit of time with her.

17 However, after a little bit of time holding her
18 I noticed that she started to sort of grunt a little bit
19 and the doctors said they would just take her to check
20 her over. And at that point they said, "Because she is
21 early, I think it's best if we take her for some
22 monitoring on the neonatal unit".

23 So they took her to the neonatal unit, and my mother
24 was in the hospital at the same time so she went down
25 with her, as did my husband. I asked him to go there

7

1 and they were even contacted to try and find an
2 available bed, and that brought a lot of panic just
3 before her birth as to what was going to happen.

4 They had decided then at 6 o'clock that evening or
5 around about then that they were going to do the
6 caesarean and it wasn't until I was on the operating
7 table that they came over to say that it was good news,
8 and a bed had become available, there'd been
9 a discharge, and a bed had become available in the
10 Countess on the neonatal unit, and at that point
11 I thought: great. Yeah, that means that at least, you
12 know, we can be in the same hospital. With hindsight it
13 would have been far better if she'd been transferred to
14 another hospital, but at the time, I thought that it was
15 really good because we could be together.

16 **Q.** In terms of --

17 **A.** I didn't have --

18 **Q.** Sorry.

19 **A.** I was just going to say I didn't have any issues,
20 though, with the caesarean or anything.

21 **Q.** So the obstetric care you received was good. You felt
22 that you were looked after?

23 **A.** Yes.

24 **Q.** And communication was good?

25 **A.** Yes. Yeah, because they kept me informed over the

6

1 also.

2 **Q.** Where were you? Which ward were you on? Where were you
3 staying?

4 **A.** I was on the -- still on the Labour Ward at this point,
5 in the recovery. They told me because it was quite late
6 at this point that, you know, obviously I wanted to go
7 straight away to go and be able to see her, and I didn't
8 know what the expectations were in terms of the set-up
9 with neonatal units and how that worked, it was
10 something I had no experience of at that time.

11 So I really wanted to go and they said it would
12 probably be the next morning before I could go and
13 I said no, I really wanted to go and they said, "Well,
14 if you're able to get up and get dressed and walk, as
15 long as you've got somebody with you, a nurse with you,
16 or somebody, then you can go to the neonatal unit."

17 So I did that, so that I was able to go and see her
18 that evening. But it was much later in the evening at
19 this point.

20 **Q.** Were you able to walk to get there or did you need to be
21 in a wheelchair? What happened?

22 **A.** I had to go in a wheelchair because I'd had the
23 anaesthetic so I had to go in a wheelchair but I was
24 able to go with a nurse from that ward and my husband.
25 And when I got to the unit she was on CPAP, and I was

8

1 told that she was struggling a bit with her breathing
 2 and needed a little bit of extra support and --
 3 **Q.** What's CPAP?
 4 **A.** It's a positive airway pressure just to provide some
 5 extra air. I think it forces sort of like the oxygen
 6 through to sort of keep the airways open, because they
 7 said, you know, even after a C-section and when a baby
 8 is early, you know, the lungs can be a bit sticky. So
 9 it's to keep that, the -- everything open.
 10 **Q.** Was that explained to you?
 11 **A.** It was explained why she needed it, but there was sort
 12 of a very vague then explanation of: but it's normal,
 13 she probably won't need it for long, it's okay. At this
 14 point I said, you know, it was quite a shock to see her
 15 like that. I didn't know what this was beforehand. I'd
 16 never seen CPAP or had any experience with it. But she
 17 said, "It's okay, you know, you can still hold her," and
 18 the nurse at that time had arranged for us to be able to
 19 hold her while she was on the CPAP for a little while,
 20 and we stayed there for as long as we could.
 21 But I wasn't given any indication that her health
 22 was going to get worse and they didn't seem to have any
 23 concerns at all. It was like this is fairly normal, you
 24 know, and it can happen, and they need a little bit of
 25 this, a little bit of extra support, and, you know, it

9

1 hospital is the ward I was on after I'd come from the
 2 Labour Ward is upstairs, the sort of maternity ward, and
 3 the neonatal unit is downstairs. So you have to go up
 4 the ward and go down the stairs and it's along the
 5 corridor and then out the back.
 6 So I wasn't allowed to go on my own and I always had
 7 to let the midwives know if I was leaving, and there
 8 were certain times I had to be back as well for doctors
 9 and nurses and checks and things like that to do things
 10 and you didn't always know when that was going to be so
 11 sometimes you'd end up waiting longer for that. So on
 12 that morning I was very eager to go down and see her.
 13 I was finding it very hard being on the ward which
 14 was a ward full of people with their babies with them,
 15 and I was on the ward, and I'd asked to go down early in
 16 the morning to see her. I was told there were no
 17 midwives available because again, it was a very, very
 18 busy time and the ward was exceptionally busy at that
 19 time. They were helping people as well with their
 20 babies and I felt at that point like I wasn't really
 21 a priority because it was just me, you know, waiting,
 22 and I was at this point sort of just trying to get in
 23 the process of getting discharged, and it was a case of
 24 I had to wait, you know, I wasn't, you know, they had
 25 other things that they had to deal with, and it kind of

11

1 tends to, you know, just be a case of they have that bit
 2 of support and then everything's okay. You know, there
 3 was no concerns and no indication that this could get
 4 worse or any extra support might be needed.
 5 We had a lot of questions at the time because this
 6 was all completely new to us and very unexpected --
 7 **Q.** Can I just pause there.
 8 I'm going to ask you now about some deteriorations
 9 of Baby H on September 24 and 25 September.
 10 To be clear, my Lady, these are not deteriorations
 11 Letby was charged in respect of.
 12 I'm going to ask you about the care and what
 13 happened and what you saw. So you say at paragraph 28
 14 of your statement:
 15 "On the morning of the 24th, I wanted to go back
 16 down from the maternity ward to see Child H ... there
 17 were no midwives available and I was not allowed to go
 18 on my own as I was in a wheelchair."
 19 That's what happened on the 24th, was it?
 20 **A.** Yes, because I was still an inpatient I had to stay for
 21 a bit longer to make sure that my sugars were
 22 stabilised, post-birth, and because of the C-section
 23 there was a time limit, and it was sort of like the
 24 ward -- I wasn't allowed to just get up and go on my own
 25 to go down the stairs because the way it is in the

10

1 felt like it was a bit of an inconvenience for me to ask
 2 somebody.
 3 **Q.** So was it Father H who came in and took you down that
 4 morning?
 5 **A.** Yes, yes.
 6 **Q.** So tell us about that?
 7 **A.** So he was on his way in, and it's -- a little bit of
 8 a drive to the hospital, so it's not quite as easy as
 9 getting there, getting back and things like that.
 10 **Q.** Yes.
 11 **A.** And I'd come in that morning, then and he took me down
 12 to the unit and we went to go and see our daughter.
 13 When we got there, I noticed that she'd been put on
 14 a different machine. She was in the first room as you
 15 sort of walked through the door from the corridors.
 16 I asked the doctor what was going on and I was told that
 17 she had been put on a ventilator. I really couldn't
 18 understand why I'd not been informed of this earlier
 19 because we were told that she was okay. You know, I'd
 20 always check and would always ask how she was, and we
 21 were told that she was okay, you know, that she was
 22 okay.
 23 I was only upstairs. I knew they were busy but if
 24 it was something that significant to me, a ventilator
 25 sounds like a really scary and a really big change and

12

1 there was no indication that that was going to happen
 2 that we were told of. You know, they never said, "Oh
 3 she's going to need maybe, you know, more breathing
 4 support or to need extra care".

5 **Q.** What did the ventilator look like when you walked in?
 6 What does that --

7 **A.** It's -- it was sort of like she had sort of almost like
 8 tape or screens around her mouth with a big breathing
 9 machine and the machine itself was on the outside of the
 10 incubator. That was big. But you could tell it was --
 11 it's different, and you could tell it was more intense,
 12 and there was quite a lot ongoing there. But I was very
 13 distressed at the situation, and I was also just really
 14 upset that I had not been informed considering I was
 15 upstairs. But regardless of that even if I wouldn't
 16 have been upstairs and I would have been discharged, if
 17 I wouldn't have been able to have been there because
 18 they were always telling me to take breaks, you couldn't
 19 come in at handover, you'd always have to avoid handover
 20 time. You were not allowed to be there at times of
 21 handover. Then, you know, the --

22 **Q.** Who told you that, that you couldn't be there at times
 23 of handover?

24 **A.** The nurses. It was sort of the rules, that you weren't
 25 allowed to be there at handover times. And, you know,

13

1 know, and it's a case of why could nobody have done
 2 that? And what had happened? Why did she all of
 3 a sudden, I was told that she'd need the CPAP, and that
 4 she'd be on that for a bit, and a bit of extra support
 5 and that this was another step now which meant that
 6 obviously she had deteriorated and I don't remember
 7 anyone giving me a clear explanation as to why she had
 8 deteriorated. It was a case of, "Sometimes they just
 9 need a little extra support, that her breathing had got
 10 worse and we needed to give her some extra, more
 11 intense, breathing support". We weren't happy about the
 12 situation so we spoke with PALS.

13 **Q.** Just pausing there, what is PALS and how did you know
 14 what PALS was?

15 **A.** It's the Patient Advice Liaison Service. I knew what
 16 PALS was.

17 **Q.** So you knew of the service generally?

18 **A.** Yes.

19 **Q.** So what did you do in terms of communicating with them?

20 **A.** So we made a complaint to say that we weren't happy
 21 about the situation because it worried me then, you
 22 know, if something else happened, were we going to be
 23 informed? And what did this mean? You know, I felt
 24 like we'd not been given a proper explanation, and it
 25 was really -- everybody had been really reassuring that

15

1 and the people would always tell you to go and take
 2 a break, you know, and go and -- so I spent an awful lot
 3 of my time sat by the incubator and being told "Go and
 4 take a break, go and take a break." But I didn't ever
 5 want to. I didn't ever want to leave her for as much as
 6 possible and I was very keen to get discharged from the
 7 hospital in one way so that I didn't feel like I had to
 8 keep going back there to have things, but then in
 9 another way I was worried about being separated from her
 10 and being at home and not able to get in as much.

11 **Q.** When you saw her with the ventilator, did you ask
 12 doctors and nurses about it, and --

13 **A.** Yeah.

14 **Q.** And what were you told?

15 **A.** So I asked them what had happened, how had this
 16 happened, and, you know, why weren't we told? And we
 17 were told -- their response is that they need to deal
 18 with what's happening at the time and to look after the
 19 child. And I said okay, I get that and of course I want
 20 you to deal with the situation and look after my child
 21 first but there are other nurses, there were other
 22 midwives upstairs, there were other doctors, could
 23 somebody not have phoned simply or phoned my mobile, you
 24 know, even just to say, especially considering that
 25 she'd been checked on and I was told she was fine, you

14

1 "This is fine, this is normal, it's all just going to,
 2 you know, be a bit of time and it will, you know, sort
 3 of get better". And at this point now I was really
 4 starting to worry, is something more going to happen?
 5 And we told them that we weren't happy, you know, and
 6 that especially that we'd not been informed, because we
 7 didn't know then and we couldn't have been there.

8 And --

9 **Q.** So you spoke to -- the Inquiry has seen a record so you
 10 spoke to a woman from PALS on the same day, on the 24th,
 11 when that had happened when you saw the ventilator?

12 **A.** I believe it was the same day, yes. I'm sure, from my
 13 memory, I'm sure it was later on, on the same day.

14 **Q.** And how was the person who received the complaint? Was
 15 she helpful? Did she record it? What was your view?

16 **A.** She said she would speak with Dr Gibbs because it was
 17 Dr Gibbs who was the doctor who was there at the time
 18 for the care. She said she would speak to Dr Gibbs and
 19 then we were told that Dr Gibbs would come and speak
 20 with us. So we went into -- there's another room on the
 21 ward where the parents sort of -- or a meeting room, and
 22 we had a meeting with Dr Gibbs, and he apologised about
 23 the delays and he just reiterated that, you know, there
 24 was a need to deal with the situation at the time, and
 25 that it had happened at handover, so there just hadn't

16

1 been the time before we got down there ourselves to be
2 able to inform us. He said they would have informed us,
3 but it happened and that we were there basically at the
4 point that they'd managed to stabilise her and therefore
5 it was just a case of they hadn't had time to be able to
6 inform us as of yet but their intention would be that
7 they would try to keep us informed in the future and
8 there was discussion there over if I got discharged,
9 over us staying on the unit in the parents room at the
10 back of the ward.

11 The parents room however was full for that night, so
12 they said to us about another room which was connected
13 with the children's ward where we could potentially
14 stay, looking into some options over how we could be
15 near, especially with her, because at the point then
16 that the baby was on a ventilator, they said then they
17 tried to make that also a priority.

18 **Q.** Were you satisfied with Dr Gibbs' response and his
19 apology to you? Did you think that was an appropriate
20 response?

21 **A.** I was upset. I was very upset still and I was very
22 worried. I think it certainly made me a lot more
23 worried of what was going to happen and I realised that
24 it wasn't going to be a case of this journey was going
25 to be quite how it was portrayed to us in terms of, you

17

1 neonatal unit, as I say, during handover times, which
2 were set times. I can't remember what they were off the
3 top of my head now but I know that they were morning and
4 evening. You know, the morning shift handover and the
5 evening shift handover. So you couldn't be there during
6 those times.

7 And the same, they had ward rounds upstairs, and you
8 had to wait to see the doctors because, you know, the
9 doctors couldn't always come back to see you at other
10 times. So the practicalities of actually getting
11 downstairs after having had a caesarean, there is lifts
12 and things like that, but it was still a fair walk. And
13 you had to have somebody with you, because I was an
14 inpatient with diabetes issues, you know, and sugars
15 issues, so it wasn't safe as such for me to just be able
16 to wander around the ward on my own. And I had asked to
17 have been discharged so it could have made it easier for
18 me to get there, because my priority at that time was
19 getting to my daughter. And they said, "Well, you can
20 discharge yourself but we'd rather wait for you to do
21 this". So I followed the doctor's advice -- my diabetes
22 doctor, that is -- to give it "at least this amount of
23 time for the recovery, let's get in a situation where we
24 feel that you're more stable, and then we'll go with
25 discussion". And they tried to put it from the point of

19

1 know, a simple and short stay. And I was concerned.
2 Which is why, then, at this point we said we don't want
3 to be too far away. We don't want to leave. And I made
4 sure as well from that point onwards that even if they
5 were telling us to go and take breaks, that I stayed as
6 much as I possibly could by her side, and I was a lot
7 more cautious over things.

8 I still, however, did not have any prior experience
9 or any, you know, medical knowledge so I didn't always
10 know the questions to ask or what things meant, and it
11 was very hard to get an understanding of that. I don't
12 think that it was well explained to us, and it was very
13 hard. So we weren't entirely satisfied with Dr Gibbs'
14 response at the time, and we appreciate that they were
15 busy, but to us it's our child that, you know, this is
16 all completely new to us. This might be everyday to
17 them to some degree, but it's not for us. And, yeah, we
18 felt more could have been done.

19 **Q.** Just so I'm clear, Mother H, in terms of you getting
20 down to the unit and seeing your baby, and how long it
21 took you to do that, can you just clarify what the
22 practical difficulties were about getting there?

23 **A.** Yeah. So because I was an inpatient on the ward, they
24 have doctors around up there on the morning, as they do
25 as well in the neonatal unit. So you couldn't go to the

18

1 view of at least you're closer being up here, but then
2 in some ways I felt like I had less freedom and less
3 ability.

4 Obviously parents or mums who have had a baby or
5 have got their baby there can come and go a bit more
6 freely because there's other things there and I know
7 every situation is different but that was the situation
8 for myself at that time so it felt very restrictive. So
9 I had to wait. Most of the time I just had to wait for
10 my husband to be able to get in to come to take me --

11 **Q.** And did you have a mobile phone with you?

12 **A.** I did, yes.

13 **Q.** Is that a number that you were happy to leave? Would
14 the hospital have that number or wards have that number?

15 **A.** Yes, they did.

16 **Q.** On the maternity ward as far as you're aware is there
17 a landline, calls at the nurses stations that can be
18 taken?

19 **A.** Yeah, I'd asked a few times if, you know, it could be
20 phoned to check. But especially to begin with, when we
21 didn't have access to be able to get to things as easily
22 when I was -- at that very first night I'd asked in the
23 night, you know, to phone to check on her, but they were
24 always just too busy, was the response, you know, a lot
25 of the times. So I had my mobile, which I did use to be

20

1 able to check if I couldn't get down there, because your
2 thoughts are constantly on your child and how they're
3 doing, and it's really heartbreaking to know that
4 they're downstairs, they don't feel like your child
5 because they're in a completely separate room and you
6 can't be there with them and especially when you're in
7 a ward where it's full of people who have just had their
8 babies to the most part, and you can't be doing those
9 things. It's very, very hard. So I would always check
10 in by phoning, if I couldn't be there.

11 And my husband would do the same, or he would check
12 with me, "Have you checked, you know, to see how things
13 are?"

14 **Q.** Paragraph 38, you tell us, you were told:

15 "... Child H had pneumothoraxes ... hospital staff
16 had told me that this was due to her being on breathing
17 support as it can sometimes cause damage."

18 Can you just tell us what your understanding was at
19 that time? You've already covered that a bit, but just
20 set out what you thought was happening.

21 **A.** So they told us initially that because she was on the
22 ventilator, they were going to put something called
23 surfactant which is to help the lungs with that
24 stickiness, which they do give to babies that are
25 premature and it helps them give them a bit of a break,

21

1 **A.** Yes.

2 **Q.** When did you first see this Datix report?

3 **A.** I saw this only during the Inquiry. Oh sorry, this --
4 sorry, this one.

5 **Q.** 25 September. Take your time.

6 **A.** Sorry, which Datix, this one is, because I know there's
7 a couple of Datix --

8 **Q.** Yes, there's a couple. This one is 25 --

9 **A.** -- I'd seen this during the criminal trial.

10 **Q.** Yes. So we see here 25 September:

11 "1.30: infant required emergency needle aspiration
12 of a large tension pneumothorax. Required x3 further
13 needle aspirations. X2 butterfly needles used from
14 Resus trolley. No further needles available on the unit
15 leading to a delay in treatment of approx 10 mins.

16 "Action taken: Butterfly needles obtained from
17 Children's Unit because no stock items available on Unit
18 for use."

19 So there looks as though there has been some delay
20 in treatment there. Were you aware of that at the time
21 or of any issue?

22 **A.** No. We were not told anything about that whatsoever.
23 We were not told that there were no needles available.
24 We were not told that there had been a delay. As I say,
25 this was something that was all completely new to us.

23

1 it's something that is naturally produced usually but
2 they said they'd give it manually or synthetically,
3 I suppose, when a baby is early because sometimes they
4 don't produce enough of it when they've been born early
5 and we knew that she'd gone quite quickly from being
6 fine to having deteriorated at that point and needing
7 a ventilator, and they said because of the pressure of
8 the air that's being forced through the ventilator, it
9 can be quite a common problem that the air pressure can
10 sometimes cause leaks in the lung. But there was no
11 indication that the incident had a classification of,
12 you know, particular seriousness in terms of the fact
13 that -- they didn't say there were more of these events
14 that could happen, they didn't say that she was going to
15 become seriously ill or that, you know, she could be at
16 risk of dying or needing, you know, resuscitation and
17 things like that. There was no indication of that
18 whatsoever. We were just told that it was due to her
19 being on breathing support and it can sometimes --
20 whilst it's needed to help, it can sometimes cause
21 damage because of the pressure of the air going through
22 the lungs.

23 **Q.** If you look at page 22 of the documents you have with
24 your statement, you will see a Datix incident report for
25 25 September?

22

1 The first time we saw this particular incident was in
2 the courtroom during the criminal trial and it really,
3 really made us very upset that we had not been told
4 this. Especially as it said that the risk grading was
5 that there was a high potential, you know, for harm from
6 that, I feel that it's something that should have been
7 informed to us, even if it was a case of, you know, it
8 was a mistake and, you know, we didn't expect this, it
9 still should have been -- we still should have been told
10 that, you know, there's been a report made to say that
11 this was an issue and an error, and we weren't told
12 about it at any point from the hospital.

13 **Q.** Turning to your statement at paragraph 48, we to move
14 additional collapses in early hours of the 26 September
15 and 27 September.

16 My Lady, to be clear about these, the prosecution
17 didn't specify a precise mechanism but said there was no
18 obvious explanation for these deteriorations in the
19 early hours of the 26th or on the 27th and cardiac
20 compressions and adrenaline was required to resuscitate
21 Baby H. Letby was found not guilty on 26 September of
22 attempted murder and the jury could not agree in
23 relation to 27 September.

24 **LADY JUSTICE THIRLWALL:** Thank you.

25 **MS LANGDALE:** Mother H, tell us about -- at paragraph 48 you

24

1 begin -- the first collapse, the one on the 26th, what
 2 happened and how you came across that?
 3 A. So at this point I was still up on the ward. I'd been
 4 moved to a side room because I was finding it quite hard
 5 and upsetting, especially with the fact that she had
 6 deteriorated, and we were now concerned, getting
 7 concerned about her care and about us being informed of
 8 things, and the situation was getting (unclear). So
 9 they'd moved me into a side room. I did feel that the
 10 midwives were still very busy, because the ward -- it
 11 was a busy time. And I remember it being late in the
 12 night, because I'd not long, really, left the ward
 13 because as I say, I was spending as much time as
 14 I possibly could down there and I'd had to go back up to
 15 the ward to get my nighttime medication, which was
 16 already late at this point.

17 I'd gone back up and I remember it being early on,
 18 and I'd only really just got back into bed. And I'd --
 19 when I'd got into the bed, I just remember hearing like
 20 a knock on the door because, as say, I was in room at
 21 this point, so I just remember hearing a knock on the
 22 door, and one of the midwives had come in, and she'd
 23 come in and she'd said, "You need to come quickly" and
 24 I remember being in quite a shock and thinking: what do
 25 you mean? And she told me just to get my slippers and

25

1 up to, in terms of being able to get there.

2 And Dr Gibbs was doing chest compressions, and
 3 asking the nurses to get medicine. And I remember one
 4 of the nurses saying to me, just because I was stood in
 5 the corner of the doorway because I didn't want to get
 6 in the way, because there was a lot going on, I remember
 7 them saying to me, "It's okay, you can go in". And
 8 I remember walking in, and I remember Lucy Letby was
 9 there during the resuscitation. I don't remember
 10 anybody actually telling me, "She's being resuscitated"
 11 but there was a lot happening at the time and as I say,
 12 I could sense the urgency, and I didn't want to stop
 13 them from taking care of our daughter.

14 I remember one of the nurses telling me to go over
 15 and hold her hand and talk to her. And I remember just
 16 going over and holding her hand, and just talking to
 17 her. And the nurse just said, "Just talk to her about
 18 anything. Anything at all", she said, "Just let her
 19 know that you're here, let her know that she can hear
 20 your voice".

21 And I remember talking to her and, you know, making
 22 promises, you know, that all the things that she was
 23 going to do, and then I heard Dr Gibbs mention something
 24 about Atropine, and I didn't know specifically what that
 25 was, but it sort of made it an alarm bell go off in my

27

1 my dressing gown and I needed to come to the neonatal
 2 unit urgently. She didn't say why and she didn't say
 3 what and I remember feeling in a panic and feeling, you
 4 know, do I need to let my husband know? And I remember
 5 rushing and she said, "Phone him on the way". So
 6 I remember grabbing my phone and trying to phone him on
 7 the way and just saying, "Just come, just come quickly".

8 The midwife took me through -- the normal way you'd
 9 go out is to walk all the way through the ward, to get
 10 to the main entrance doors and go down the lift, as
 11 I say, and round that way, but she took me an opposite
 12 way out here and there was a little door at the back of
 13 the ward which I had no idea what that was for, but it
 14 had stairs, and those stairs went directly down into the
 15 neonatal unit. So she took me down those. We ran down
 16 those stairs out the back of the ward upstairs to get
 17 into the neonatal unit. She said it was a shortcut that
 18 they had for emergencies.

19 When I got there, towards the room, I could see the
 20 lights were on, and the lid was off her incubator, and
 21 that was like one of the first times that I'd really
 22 seen that. And I remember thinking: what is going on,
 23 because at this point still nobody had told me. And
 24 I was also panicking that this situation was not looking
 25 good, and I did not know where my husband, you know, was

26

1 head, and I remember thinking: that doesn't sound good.
 2 And so I asked him, I said, "How long has this been
 3 going on for?" And he told me that it had been 20
 4 minutes, and that to me felt like a long time.

5 And I was looking up at the doors and the entrance
 6 to the neonatal unit at this time thinking: is my
 7 husband going to be able to get here? And I remember he
 8 then came running through the doors, and just sort as he
 9 came back through the doors I was still speaking to her
 10 at this point. I was holding her hand, and I was
 11 talking to her and I remember him coming through the
 12 doors and then sort of as he got to her cot-side, I just
 13 remember coming back all of a sudden, and everybody
 14 seemed to just sort of step back a little bit, and the
 15 other drugs which Dr Gibbs had in his hand at that time,
 16 he didn't, you know, put through and he didn't do and,
 17 you know, she seemed to be starting to improve. And
 18 after they'd sort of stabilised her again at this point
 19 because you could see her heartbeat and everything had
 20 come back up, I remember speaking with Dr Gibbs as to
 21 why it had happened, and we asked why she needed to be
 22 resuscitated, because, you know, that's a major thing.
 23 And I just remember him saying to us he didn't know.
 24 And, you know, why weren't we told that this could
 25 potentially happen? And he said he didn't know, and

28

1 they didn't anticipate it to happen. And I remember him
2 telling me he didn't anticipate it to happen again, but
3 we were worried obviously then about the situation.

4 He also asked us, though, if we -- of our religious
5 beliefs and if we wanted to have her christened, and
6 I felt almost like the urgency to get her christened
7 implied that she might die. So even though she's stable
8 now and they're, like, "She's doing perfectly fine on
9 the ventilator, she seems to have come back through
10 this, we don't know why it's happened, we don't
11 anticipate that it will happen again, she seems to be
12 good again now, but because we don't know why it
13 happened, you know, if that is something that you'd like
14 to do, it may be worth getting her christened while
15 she's still in hospital".

16 So we arranged that and that happen on the morning
17 of the 26th.

18 **Q.** And that night again there was another collapse, wasn't
19 there?

20 **A. (Witness nodded)**

21 **Q.** Tell us what happened?

22 **A.** So we stayed with her all of that day and other family
23 had been allowed to come in as well, because normally
24 you're only allowed a certain limit of people at the
25 cot-side but other family had been allowed to come in

29

1 pillow to maybe get some sleep, again, there was a knock
2 on the door and it was the same situation again and this
3 time we were a lot closer to get there a lot quicker so
4 we literally just had to come out of the parents room
5 and round to the room where she was and the lid was off
6 the incubator and the doctor was giving her chest
7 compressions again.

8 And it was what -- like watching a replay of the
9 first incident. I asked how long they'd been doing the
10 chest compressions this time, and they said it had only
11 been for a couple of minutes and I went over to hold her
12 hand again, and this time she came around a lot more
13 quickly, but we were very concerned at the fact that
14 this had happened again, and at this point my main
15 concern was: was she going to make it? And I remember
16 she just -- she didn't look a good colour at all, and
17 it's a very scary situation when you see your child, we
18 didn't know to question that, you know, because I don't
19 know what somebody looks like after they've been
20 resuscitated, but both me and my husband remember that
21 she was, you know, not looking good, and we were really
22 concerned at this time.

23 They decided as well then that they were going to
24 transfer her then at this point to Arrowe Park who they
25 had been keeping in touch with throughout her care.

31

1 for the christening and between us all we all spent
2 a long time at her cot-side, and she was perfectly, you
3 know -- she was on the ventilator still and obviously
4 not perfect, but there was no issues, no deteriorations,
5 no -- she seemed stable for being on the ventilator, and
6 it was just a normal course of care throughout that day.
7 But we weren't given any explanation as to why it had
8 happened, and we were just sort of told that "She's come
9 round, she's okay now, and we don't anticipate it to
10 happen again".

11 But we were really reluctant to leave her so they'd
12 arranged for both me and my husband to stay in the
13 family room, and a nurse on the shift that day told us
14 she was having a good day, she was stable, and she said
15 it was difficult to believe that she'd just been
16 resuscitated a few hours earlier. And her nurse then
17 for that night, by the time we'd got to the night point,
18 because we'd stayed again until very, very late in the
19 evening at her cot-side told us she'd had a really good
20 day considering, and we should go and get some rest and
21 that there were no issues and no concerns. This is the
22 nurse that was caring for her on that night.

23 However, then it felt like basically minutes after
24 we'd got back or when we'd only just got back, really,
25 to the parents' room, again just putting head on the

30

1 **Q.** We know she was transferred on the 27th to Arrowe Park
2 so how did you think -- how had that decision been
3 arrived at? What did you know about the transfer or
4 reasons for transfer?

5 **A.** As I say, once she'd been on the ventilator, they said
6 they had to have contact with a higher level unit. So
7 there was doctors in Arrowe Park that they would speak
8 to after each of the ward rounds and things like that,
9 or any changes to sort of relay or ask about her care.
10 That was apparently normal practice when a baby is on
11 a ventilator. So they were in touch with Arrowe Park
12 anyway about her care, and they'd said they felt it best
13 to transfer her over there because it had been the
14 second collapse and they didn't know why it had
15 happened.

16 There, was, however, concerns with the difficulties
17 of transferring a baby on a ventilator, and they'd said
18 that it was something that is quite intense, especially
19 if a baby is very vulnerable, and it was set out as we
20 couldn't go with her because of all the equipment that
21 needed to be done, there was a team that would have to
22 come to arrange all the equipment and transfer her over
23 and that we would have to follow behind, but they would
24 phone us if during the journey there were any issues,
25 and it was very much a case of sort of saying goodbye to

32

1 her before she goes and, you know, all of this, and, you
 2 know, have some time with her as well, you know, before
 3 she's going on her journey but "We will keep you
 4 informed throughout". And it was very, very hard to
 5 have that situation. It took a little bit of time as
 6 well, but a doctor came over first of all from Arrowe
 7 Park, he checked her over and again at this point she
 8 was stable again, as stable as she could be on
 9 a ventilator, and they were asking lots of questions
 10 about things, trying to work out as to maybe why this
 11 had happened, talking about tests, talking about all
 12 kinds of weird and wonderful conditions, talking about
 13 what had happened, talking about what they might be
 14 doing, their own checks and their own observations and
 15 things, and when she was ready to be transferred, they
 16 moved her over into the transfer incubator, and we were
 17 told to give her a few minutes and then to follow
 18 behind.

19 **Q.** And was there a handover? Did you see doctors and
 20 nurses from the Countess talking to Arrowe Park Hospital
 21 doctors?

22 **A.** (Witness nodded)

23 **Q.** You've described that, but did you see that?

24 **A.** I remembered the doctor there, yes. Yes, they were
 25 involved with asking because they were asking questions.

33

1 sitting at that desk at one point with her head in her
 2 hands and she seemed quite shocked, and to me,
 3 I thought -- I just remember that image of her sitting
 4 there and thinking why, you know, if this is something
 5 that you deal with, why is -- I thought maybe she's
 6 tired and obviously it's very distressing, but I felt
 7 almost like I had to reassure her a bit, in terms of,
 8 you know, things. And she said, "Oh, you know, it's the
 9 right thing for her". But I remember just feeling that
 10 sort of atmosphere of her being quite shocked that it
 11 had happened, the same shock as I think what it was for
 12 us. And that sort of stuck with me, then, as to why.
 13 Why did this happen? And the doctor was the same,
 14 because this was obviously the second time it had
 15 happened now and we were told they didn't anticipate it
 16 would happen again, and we were sort of just trying to
 17 ask why? Why has this happened again? What is it? And
 18 is this going to happen again? You know, are we going
 19 to lose her?

20 **Q.** When you -- Child H was taken into the ambulance, you
 21 say Letby handed you a red box. Can you tell us about
 22 that?

23 **A.** Yes. So literally as we're leaving the door, they gave
 24 us a box. It was just like a red box, and it had
 25 a teddy bear on the top and inside the box was a cot

35

1 Arrowe Park were asking questions to them. They were
 2 letting them know of certain -- handing over certain
 3 like documents and things, and they did a discharge sort
 4 of summary to hand over to them to take with her because
 5 then we'd be under the care of Arrowe Park, so it was
 6 like we'd been discharged from the Countess to go to
 7 Arrowe Park and at that point they just -- they'd said
 8 that they didn't know, this was the second in two
 9 nights, and they didn't know why it had happened so even
 10 though she was stable again now, they felt it was for
 11 the best.

12 **Q.** So the plan was, Child H went in the ambulance and you
 13 and your husband were going to follow in a car?

14 **A.** Yeah.

15 **Q.** Or something like that?

16 **A.** And the nurse that was her nurse for that night before,
 17 I remember telling us that her being transferred was the
 18 right thing for her, and I remember the doctor who
 19 resuscitated her was also keen for that to happen.

20 **Q.** Why was the nurse keen for that to happen?

21 **A.** I don't know. I do remember that that particular nurse,
 22 when we had come in, because she had come back into the
 23 room later on in the resuscitation, I don't remember
 24 when. I just remember her being there at the end and
 25 there was a desk with a chair on it and I remember her

34

1 card and her wristband from the Countess of Chester but
 2 then there was also in a plastic bag with a white sticky
 3 label on the front that said, "For my Mummy and Daddy,
 4 xxx" and it had her CPAP hat in it, the CPAP hat and
 5 things. To me it almost seemed a bit like a memory box.
 6 I remember thinking that it was quite morbid. You know,
 7 because she was not dead, and yeah, I did ask about that
 8 during the criminal trial and I was told it wasn't
 9 a memory box as such, that was something that they did,
 10 but I remember not feeling entirely comfortable about
 11 that. And especially the fact that the writing on that
 12 label of the CPAP hat says, "For my Mummy and Daddy"
 13 with a "xxx" on it from Lucy Letby, you know, and the
 14 fact that she handed that over to us, yeah. I do
 15 struggle with that.

16 **Q.** When Baby H was at Arrowe Park, you say they'd taken
 17 a detailed family history and did tests. Did you see
 18 her being treated at Arrowe Park when you got there?

19 **A.** (Witness nodded). When we arrived there we saw that
 20 they were doing, yeah, lots of tests that they did so
 21 heart, checks on her heart. They asked again really
 22 like detailed family histories, loads of blood tests,
 23 they did a lumbar puncture, you know, for concerns maybe
 24 over infection, they did ECGs they did x-rays, they did
 25 ask, you know, about incidences of what happened at the

36

1 time. They did lots of tests. And we were there for
2 many of them.

3 The unit itself was a very different set-up in that
4 it was a very busy room, and there was lots of
5 incubators in this room, whereas our daughter had been
6 in a room on her own at the point of these two
7 resuscitations in -- and the room was completely
8 separate. It's off to the side. So very isolated,
9 really, in the Countess. So this -- and almost very
10 quiet. And it was very busy in Arrowe Park so it was
11 harder to almost sit there with her more often, but
12 there was a lot of tests and it was a very different
13 atmosphere.

14 But they did a lot of thorough checks, and we
15 watched the doctors remove the chest drains within hours
16 from [Child H] because she'd stabilised that much and
17 they said that, actually, she'd stabilised in the
18 ambulance, you know, and they said that that was not
19 usually what happens. They said she's had a really,
20 really good journey, they said. Usually it puts them
21 through a lot of extra pressure because they're so
22 unwell and so unstable but they said, actually, she'd
23 done really well on the ambulance journey, and so then
24 by the time she'd got there within a few hours, after
25 doing the tests and they'd removed the chest drains, and

37

1 **Q.** So tell us about when she went back, and what ward and
2 cot she was in when she went back?

3 **A.** So when she went back, we were put back into that same
4 first room to begin with, and I remember not feeling --
5 they said, "That's normal process, when you come back
6 in, you go back into that first room for the first few
7 hours and we do some observations and then we move her
8 over to one of nurseries which is less intense because
9 she doesn't need to be in this intensive care room now,
10 but we've put her in here for monitoring to begin with".

11 And I remember them saying, "But we'll put her in
12 this cot this time because we don't want to put her into
13 the --" and I remember thinking it was a really strange
14 thing to say -- "We don't want to put her back into the
15 cot of doom". And I thought that was just such a really
16 odd thing to say, and just put it down to the fact that
17 she'd been resuscitated in there, and they didn't want
18 to put us back in the same place.

19 We were in there for a few hours and then we moved
20 into one of the other nurseries which was the first time
21 that we'd been in those nurseries, and she was able to
22 just to concentrate on being fed, had less intense
23 monitoring but still a little bit of monitoring and
24 checking that she was gaining weight.

25 **Q.** And how many days or how long did she have to be there

39

1 she was like a completely different baby.

2 We spent just two nights at Arrowe Park and during
3 that time she had the chest drains removed, she'd come
4 off the breathing support, she was able to go back on to
5 feeds, because she'd been on parenteral nutrition before
6 through a drip because she was so unwell so she was able
7 to go back on to starting to have feeds through an NG
8 tube, but, you know, she was starting to be able to have
9 that. You could hold her. You could pick her up. She
10 was a completely different baby.

11 However, they couldn't give us an answer still as to
12 why it had happened. We had to just sort to leave it
13 there, and have that concern still in the back of our
14 head as: was it going to happen again? Could she have
15 some really, you know -- condition that, you know, could
16 cause something to happen again, or could she have
17 problems? And also, the concern over whether the length
18 of time of the resuscitation would have any impact on
19 her. They did do brain scans but they said it wouldn't
20 be something that they would know until she grew,
21 because of the lack of oxygen. So it would be --

22 **Q.** So she had two nights at Arrowe Park and then went back
23 to the Countess of Chester to make sure, you say, she
24 was able to feed properly?

25 **A.** And put weight on, yeah.

38

1 before discharge, roughly?

2 **A.** We left -- in total, we were there for 21 nights. In
3 total. That was the length of stay from when she was
4 born until when we got to go home. She made very quick
5 improvements after that. It was just a case of the
6 normal checking she was gaining weight and feeding,
7 which took a little bit of time but not very long and
8 then it was just checks to be able to go home. And
9 yeah, we were able to go home then but still we'd no
10 explanation as to what had happened.

11 **Q.** Medical records. Did you ever have access to her
12 medical records at the time?

13 **A.** No.

14 **Q.** Or when did you first see them?

15 **A.** No. During the court case.

16 **Q.** So during the criminal trial, you saw her records?

17 **A.** (Witness nodded)

18 **Q.** Had you ever asked for them or did you not do that
19 earlier?

20 **A.** No. We always still felt uneasy with the fact that
21 obviously this had happened and we didn't know why, but
22 we'd kind of taken it as a miracle that she'd come
23 through this. Nobody anticipated that it would happen
24 again. They couldn't find the reason for it. They had
25 done a good job and she seemed to be doing so much

40

1 better that by the time we'd got home with her and we
2 were busy with her, concentrating on her, and as she
3 grew, you know, she seemed to be reaching her
4 milestones, there was less concern as well over there
5 being any other issues which could be going on. We
6 didn't feel it was worth going through that trauma again
7 of bringing it all back up again, or trying to find out
8 what had happened, and we just sort of took it as
9 a miracle as that she survived this and she's a miracle
10 that she's here, you know, kind of thing. So we didn't
11 ever go back. We considered making a complaint or
12 trying to dig further but we felt at the time that it
13 was better to concentrate our energy on her.

14 So we didn't go back into that but the thought was
15 always there still in the back of my mind as to why did
16 this happen? And for a long time, I was still worried,
17 could it happen again? You know, I was still concerned
18 over things, and protective of her. But we didn't --
19 there was nothing to indicate that there was anything
20 wrong and -- with her. She was doing great, and we
21 didn't feel it was worth going through the pain of going
22 through it all to try and find out why or what had
23 happened. And we didn't know that there were things
24 that could have been done differently, because that was
25 our first experience. So we didn't, at the time.

41

1 that to happen. I mean, you don't, you just can't
2 imagine that somebody would do that. So we just didn't
3 for a second think that but we did think, you know, we
4 never knew why these collapses happened.

5 **Q.** Did you get a telephone call before she was arrested
6 from the police?

7 **A.** Yes, yes.

8 **Q.** What were you told then?

9 **A.** So we were told then that they were going to be making
10 an arrest, because prior to that, we were told that they
11 had -- were going along the route of that somebody that
12 caused harm, and that was quite a shock to take. They
13 couldn't tell us who it was until they were making the
14 arrest, and I remember them saying -- phoning to say
15 they were going to be arresting Lucy Letby. And
16 I remember thinking: how could this -- you know, how
17 could this have happened? It didn't feel real. But at
18 the point that we were told that somebody had caused
19 harm, and there was a high probability, they said that
20 somebody would have caused harm and that's what they
21 were looking into now, the police said. At that stage
22 I didn't know that Lucy Letby was under suspicion. So
23 to get that phone call and say that it was her was
24 definitely a shock, and it was very hard. I remember it
25 being very early in the morning.

43

1 **Q.** In terms of Letby, did you have any suspicions or
2 concerns about her while you were at the Countess of
3 Chester? Did you have many dealings with her?

4 **A.** No, she -- some of the nurses you could that have like
5 a chat with or a laugh and, you know, you'd get to know
6 them because you're there a lot, and you're there for
7 quite a while. But I don't -- Lucy Letby didn't really
8 register much with me. She was pretty unmemorable, to
9 be perfectly honest. I do remember her being present
10 during that first collapse, but on the whole there was
11 very little conversation between us. She was very quiet
12 in terms of that, and there was no particular dealings
13 or connection that I recall us having with her. So
14 other than knowing that she was there, no.

15 **Q.** When did you learn that there were suspicions and
16 concerns about her and her conduct?

17 **A.** May 2017. I got a phone call from the police. We'd
18 seen the newspaper articles at the time that said there
19 were investigations into baby deaths and collapses on
20 the neonatal unit, and they would determine if it was
21 medical negligence or somebody, you know, could have
22 caused harm. But at that point when we were told by the
23 police, we were sort of given the impression that the
24 fact that somebody could have caused deliberate harm was
25 very much a worst-case scenario. And we didn't expect

42

1 **Q.** When were you and how were you told that Letby was
2 suspected of causing injury to your child, Child H?

3 **A.** Well, during that call, because we knew -- well, we knew
4 that somebody -- that there was a high probability that
5 somebody was causing harm because at the first point it
6 was a case of looking at all the options and then we
7 were told that it was a case of -- it was a high
8 probability that they were -- somebody had caused the
9 harm was the reason that they were now looking into. So
10 we knew that there was a potential that somebody had
11 caused the harm. But it still didn't seem definite at
12 that point. And then it was the point that, "We're
13 arresting somebody because -- we have Lucy Letby, who we
14 believe has caused the harm."

15 And it was that morning of the --

16 **Q.** Did you ever have any dealings with the hospital
17 management or anyone from the hospital about your child
18 and her treatment and what was by then suspected?

19 **A.** No. Nothing at all. Absolutely nothing from the
20 Countess. And we were told obviously because of the
21 investigations that we couldn't do anything at that
22 time; we had to wait for the criminal proceedings to
23 take its course. And so we couldn't contact the
24 hospital at that point to ask or to see anything
25 further. But we had nothing at all from them. And, you

44

1 know, she was cared for under the paediatric -- the same
2 neonatal doctors, but the paediatric team until she was
3 nearly two because that's the normal process when you
4 have premature babies, they like to monitor to make sure
5 they're developing and regular checks, you know, and
6 things like that. So we were at the hospital still for
7 outpatient appointments and we saw, you know, the
8 doctors still as an outpatient, and at no point were we
9 told anything, you know, about these other meetings and
10 things that -- reports that had been done. Nothing at
11 all.

12 **Q.** So the Royal College report, you didn't know about that
13 one --

14 **A.** No --

15 **Q.** And there was a report from Dr Hawdon -- so that's been
16 through the Inquiry.

17 **A.** **(Witness nodded)**

18 **Q.** Did you listen to the criminal trial?

19 **A.** Yes.

20 **Q.** Parts of it? What did you hear? Did you hear material
21 for the first time in that trial that you'd like to have
22 known before?

23 **A.** Yes, a lot. There was basically nothing from, in terms
24 of the medical side or things like that that we knew
25 beforehand, because we hadn't gone down the route of

45

1 complaint and our concerns and said that they would try,
2 you know, to better keep us informed. So yes, yes
3 I did.

4 **Q.** And were they easy to find in the hospital, the person
5 you needed to speak to? Did you know where to find
6 them, or just ask somebody to know where to find them?

7 **A.** It was an email that was sent, because there was
8 a number. There are leaflets as well with it on.
9 I can't remember where exactly I got the email address
10 from at this point or whether I phoned the office on the
11 number and was given the email address or whether I got
12 it off a leaflet. I can't recall exactly, but I don't
13 remember -- I don't remember particularly it being
14 a case of being hard to find or to get hold of. But
15 I suppose we had the advantage of knowing that that
16 service was there. So we were looking for it.

17 **Q.** You tell us with a subsequent child you didn't want to
18 go to the Countess of Chester Hospital?

19 **A.** Yes. Yes, I think it was the memories of what had
20 happened and also at this point we knew there was an
21 investigation happening. We had not really planned on
22 having another child and I struggled with it a lot
23 because of what happened with our firstborn and I was
24 terrified throughout the whole pregnancy. The whole
25 pregnancy was completely different. It was an awful lot

47

1 making a complaint, or asking for further information
2 after we'd been discharged, because as I say, we were
3 concentrating on her. But nobody told us, still, about
4 this. You know, if we'd have been told this, then we'd
5 have known that actually, there was something there that
6 could have been looked into further. And I suppose we
7 were just clinging to the fact that she was a miracle,
8 that she pulled through. And I was also dealing with
9 the fact that I was feeling the guilt over the fact that
10 because I'm a diabetic, that was essentially the reason
11 why she was born early. And, you know, and I was
12 thinking: is this a normal course for a premature baby?
13 I didn't know any differently at the time because,
14 again, it's not something you often hear of.

15 **Q.** More generally in your statement dealing with PALS, you
16 say:

17 "On this occasion [ie, in relation to Child H] PALS
18 did what they were supposed to do and informed the
19 doctors so they could answer my questions."

20 **A.** **(Witness nodded).**

21 **Q.** Did you feel that it was a route for raising your
22 concerns and the questions were answered and you had
23 a meeting with Dr Gibbs?

24 **A.** Yes, yeah, because he came to meet us, as I say, and
25 talked us through, and acknowledged, you know, our

46

1 of tests, and I didn't want to go back to the Countess
2 and I especially didn't want to go back to the neonatal
3 unit. But all my diabetes care was there, and I needed
4 their input from that team for both the safety of the
5 baby and for me, and I needed something that was close
6 by. So the plan was always going to be that I'd have
7 the diabetes care there during this pregnancy and then
8 I would be transferred to another hospital for her
9 birth.

10 But it came to -- we also had a meeting with
11 Dr Brearey to discuss my feelings of going back to the
12 Countess of Chester, and what had happened with our
13 firstborn, and I remember him saying to us that
14 sometimes the safest place to be is the warzone after
15 a war. And also trying to reassure us that there had
16 been no incidences of anything since, and that, you
17 know, they would do anything possible, if we decided
18 that that's what we wanted. It was completely
19 understandable if we didn't, but if that's what we
20 wanted, to go back there, then they would do everything
21 possible to make it as comfortable for us as they could.

22 And obviously the hope was at that point that that
23 wouldn't even need to happen, and that she wouldn't need
24 to go to a neonatal unit. However, it was the case
25 again, unfortunately, that she had to arrive early, and

48

1 because of the situation at that time, it was again an
 2 emergency situation and she did have to be born in the
 3 Countess, and at this point I was very clear in the fact
 4 that she was never to be left alone, you know, without
 5 one of us there. I couldn't -- I couldn't do that. And
 6 I made sure that there was somebody who was going to be
 7 there with her as much as physically possible.

8 **Q.** I don't want to ask you any more about your other child
 9 unless you want to share that information. You've set
 10 out your position there.

11 Shall we move on to suggestions and recommendations?

12 **A.** Yes. Yeah.

13 **Q.** What, in your view, would have assisted in preventing
 14 the crimes of Letby? You set out a number of things.
 15 Would you like to expand on any of them? You say,
 16 "A clear contract between parents and staff". What are
 17 you thinking about there?

18 **A.** Well, I think it's important to be able to have an input
 19 on the child's care, and to know exactly what's
 20 happening with her condition so that you can feel like
 21 they are your baby, that they are yours, and you have
 22 the ability to be able to make the most important
 23 decisions, that you don't have to hand everything over
 24 to them. The communication should certainly be a lot
 25 better. There should be ways in which, you know -- in

49

1 So people who maybe work, you know, that might
 2 have -- nobody ever wants to suspect, I suppose, that
 3 somebody that they work with is doing something wrong.
 4 I suppose it was just not in your nature, but if you
 5 have any concerns whatsoever, there should be a way for
 6 that to be reported and reported without any
 7 consequences.

8 **Q.** You say there should be respect between managers and
 9 senior medical staff?

10 **A.** Yes, because they're the ones who are there on the
 11 wards, the senior medical staff, and the managers are
 12 people who aren't involved in that. So they should be
 13 able to take on board what they're saying without there
 14 being a case of: well, this is protocol, this is how it
 15 works, you know, kind of thing. There should be a case
 16 of, "This is what's happening, we need you to do
 17 something more about that."

18 You know, it should be a case of there should be
 19 more safety measures in place to prevent things like
 20 this happening, and if somebody is saying they've got
 21 issues, then they should be listened to and dealt with.
 22 Even if the outcome is that's not the case, then great.
 23 There shouldn't be a case of: well, we'll, you know,
 24 we'll ignore that until we know for sure.

25 **Q.** You say:

51

1 no other situation, you know, after a baby is in the
 2 neonatal unit, you know, if you had a baby that was born
 3 and was only, you know, a few weeks old and had to go
 4 back into the hospital, you'd have to be there with them
 5 all the time. The same for a child. You know, kind of
 6 thing. They're your responsibility. But that's sort of
 7 taken away from you a bit when you're in the neonatal
 8 setting because you have to rely on other people to care
 9 for them and you can't physically be there all the time.
 10 You can't sleep by their -- the cot-side. You can't be
 11 there. So there needs to be the way to keep fully
 12 informed and to have so that access and that ability to
 13 be able to know that they are being cared for and
 14 clearly.

15 **Q.** You say there should have been staff training around
 16 dealing with concerns and a protocol for reporting
 17 concerns, and transparent systems.

18 **A.** Yes. So if there was a case of -- there should have
 19 been enough well-trained staff because obviously we were
 20 getting told quite a lot that it was busy, and there
 21 wasn't enough staff. That seemed to have always been
 22 a reoccurring theme or excuse. And we were -- if there
 23 would have been more around suspension and things like
 24 that, the minute that any concerns came in, then, you
 25 know, a lot could have been prevented, I feel.

50

1 "A system of senior nursing staff having
 2 responsibility for safety, with regular spot checks to
 3 ensure staff are adhering to good practice."

4 **A.** Yeah. So if they have people who are coming in to
 5 assess, I suppose it's the same with anyone, if you've
 6 got somebody from the outside coming in to check what
 7 you're doing without it being a case of a pre-arranged
 8 check, or, you know, things like that, then you're more
 9 likely to get an accurate picture of what is happening.
 10 And information should be shared, such as the CQC, and
 11 should have been shared widely, and highlight any
 12 unusual features or statistics that were in the case.
 13 So if there was a problem concerned a trend then it was
 14 known about. Because, as I say, when you're a parent
 15 going into that, you don't know. I didn't look up
 16 statistics before I went into any hospital to see what
 17 were the average statistics of a baby being born early,
 18 how many -- how common is it for a baby to be
 19 resuscitated? You take what they're saying, you trust
 20 what they're saying and you sort of believe that's the
 21 case. But obviously they know, because they work in
 22 that situation all the time, that that wasn't usual. So
 23 if there were these unusual features and statistics,
 24 then that should have been picked up. If nobody was
 25 raising that at that point from within, because they

52

1 just didn't want to believe that anybody did it then
 2 there should have been a way for there to have been
 3 checks from the outside that would know about that, and
 4 have picked it up sooner.

5 **Q.** You raise CCTV, and we can see how clearly CCTV images
 6 would have made crimes visible. But another aspect of
 7 CCTV, for you when you had to be separated from Baby H,
 8 would it have been helpful to just see in the incubator,
 9 see how she was without having to ask people to take you
 10 down or try and rely on others, to see for yourself?

11 **A.** Yes, that would have been -- there was -- you almost
 12 have this constant state of stress when you're away from
 13 them. It's probably a lot of hormones as well, you
 14 know, after you've had a baby, but it's like -- it's
 15 a real stress, not being there with your baby. So to be
 16 able to see them would be massively reassuring, you
 17 know, and it would help massively for those times when
 18 you couldn't be there.

19 **Q.** You also mention proper monitoring and strict security
 20 on storage and use of drugs, including ensuring anyone
 21 accessing storage would be identifiable afterwards, so
 22 the swipe card data.

23 **A. (Witness nodded)**

24 **Q.** We asked you whether you had received any support or
 25 offers of support, and you hadn't, at the time, when

53

1 have to go back to a hospital. I just -- because
 2 I don't have the trust.

3 I feel that the changes as well will be lifelong.
 4 Time does heal, but I can't now un-know what I know, and
 5 I can't change what happened. I do try not to dwell on
 6 it but it's impossible not to think about it much of the
 7 time. The impact is wide as well as very deep. And it
 8 has also affected our wider family.

9 Another big concern for me is the fact of I'm
 10 extremely grateful that she did survive, and
 11 that I tried to focus on the positives of the fact that
 12 I have her and cherish that. But then another concern
 13 for me is, at the moment, she doesn't know. And one
 14 day, I will have to tell her. And I don't know how it
 15 will affect her when I do, if it's something I can't
 16 deal with, how is she going to deal with it?

17 I suppose, thankfully, not many people have to cope
 18 with something like this, but I do worry a lot of the
 19 time how I'm going to tell her and navigate that the
 20 best I can, so that she can understand. And another
 21 issue, particularly, for us, is the fact that
 22 unfortunately with the criminal trial, for that first
 23 count, they had found or come to the conclusion that
 24 they could not decide beyond reasonable doubt that she
 25 was guilty. They were -- obviously many of them did not

55

1 your baby was in hospital?

2 **A. (Witness shook head)**

3 **Q.** Can you tell us now the impact of all of these events on
 4 you, in so much you would like to share that?

5 **A.** Yes. The impact has been overwhelming. What happened
 6 has affected every aspect of our lives, and it really
 7 isn't easy to put into words to truly convey the
 8 enormity of it. It is also deeply personal, and there
 9 is a limit to what I want to say here.

10 **LADY JUSTICE THIRLWALL:** You don't need to say anything that
 11 you don't want to. Please don't.

12 **A.** Thank you. But ultimately, it has changed me
 13 fundamentally as a person. Among other things, it has
 14 really affected my ability to trust people, especially
 15 when it comes to anyone taking care of my children. You
 16 know, they -- the people in the neonatal ward, you put
 17 your whole trust into them to take care of your baby,
 18 and that has been completely abused. It's affected my
 19 trust in hospitals and the health service very, very
 20 deeply, and unfortunately that's something that I still
 21 have to have ongoing, is contact with hospitals. So
 22 it's not something that I can easily walk away from, and
 23 it's very, very hard to have to go back into a hospital
 24 setting. I know a lot of people say, "I hate
 25 hospitals", but I really do find it very traumatic to

54

1 feel that for the second count, and I know now,
 2 throughout those trial, that beyond reasonable doubt
 3 that she did do it, and I know a lot more detail and
 4 a lot more information than I knew beforehand. You
 5 know, ignorance is bliss, in a way, because had I have
 6 never have known any of this, then I would have just
 7 been going along with the fact that she'd had these
 8 awful events, there's a miracle that she survived them,
 9 and I would have just never have known the other side
 10 of it. But now I do know, I can't forget that. And
 11 there is still as well just the trauma of the actual
 12 nights of what happened coming back, with those knocks
 13 on the door and seeing your daughter being resuscitated,
 14 and that, you know, they were the worst moments of my
 15 life and thankfully, something that I have never had to
 16 deal with before or again since.

17 But how I explain that to her and obviously now
 18 she's a lot older she has a lot more questions about
 19 things. It's very hard to answer her, because I feel
 20 like I have to come up with a bit of a story. And she
 21 almost has a bit of an admiration for hospitals in a way
 22 that she goes, "Oh, you know, I'm going to go back one
 23 day and I'm going to help babies". And she said, you
 24 know, "I'd one day like to be able to be a nurse and to
 25 help people".

56

1 And I find that in a way very hard, because I think
 2 what will her opinions be when she knows the truth over
 3 what happened? And I suppose it's just how is she going
 4 to deal with that. You always want to protect your
 5 children, but one day -- I know this is something
 6 I can't keep from her forever, and I hope that I'm going
 7 to be able to deal with it the best that I can, for her,
 8 so that she knows what happened or she knows that she's
 9 safe, and that she may not have the justice for that
 10 first count, but she certainly -- we know, and a lot of
 11 other people know, what happened, and that Lucy Letby is
 12 in prison and will never be coming out, and that is the
 13 best outcome that can possibly be, out of all the
 14 options that are available.

15 **MS LANGDALE:** There's no further questions from me,
 16 Mother H.

17 There will be a short break and your barrister might
 18 have some questions for you after the break. Thank you.

19 **LADY JUSTICE THIRLWALL:** Thank you very much. We're going
 20 to take 15 minutes to give the shorthand-writer a break.
 21 If you need any more, Mr Baker, just say.

22 **MR BAKER:** Thank you.

23 **THE WITNESS:** Thank you.

24 **LADY JUSTICE THIRLWALL:** So we'll take a break now.
 25 (12.07 pm)

57

1 outside of it on there as opposed to just a sort of
 2 a mask, a little small mask over the sort of nose and
 3 mouth area. But yes, it's a machine that was doing the
 4 breathing for her.

5 **Q.** So --

6 **A.** So it's a lot more intense ...

7 **Q.** So rather than being a mask that was helping her to
 8 breathe, she'd now been sedated, had a tube put down her
 9 throat, and the machine was breathing for her?

10 **A.** Yes.

11 **Q.** And that's why you gave evidence to say that you found
 12 this quite shocking and different?

13 **A.** Mm-hm, yes. Yeah. It was a big step, and it's
 14 a significant deterioration, you know, that -- I don't
 15 think you can get much more breathing support, really,
 16 than a ventilator. There's nothing else that I'm aware
 17 of that there is for that.

18 **Q.** You go on in your witness statement to describe how you
 19 spoke with PALS, to Dr Gibbs, and that you raised
 20 a complaint about not having been told about this change
 21 and having to come on to the ward to discover it.

22 **A.** Yes.

23 **Q.** There is, in your bundle, an email from Eirian Powell to
 24 John Gibbs. Have you seen that?

25 **A.** Yes, I have.

59

1 (A short break)

2 (12.22 pm)

3 **LADY JUSTICE THIRLWALL:** Mr Baker, thank you.
 4 Questioned by MR BAKER

5 **MR BAKER:** Mother H, I'm just going to begin by asking you
 6 to go back to paragraph 30 of your witness statement,
 7 please so this is a section of your evidence where you
 8 are dealing with finding out that Child H had been put
 9 on to a different machine, a ventilator.

10 **A.** Yes.

11 **Q.** Prior to that she'd been on a CPAP machine which you
 12 describe --

13 **A.** Yes.

14 **Q.** -- as a mask which provides positive pressure,
 15 a Continuous Positive Airway Pressure.

16 **A.** Yes.

17 **Q.** Is CPAP. In what way was the ventilator different to
 18 that?

19 **A.** It was doing the breathing for her. So they said that
 20 in terms of to give her a break or to give her a rest,
 21 but she had to be -- have medication. So to be sedated
 22 to be on that, so that she didn't fight back against it.
 23 And in terms of its looks, I suppose it looked a bit
 24 different because it's a tube down the throat. Not that
 25 you could actually see that, but you could see the

58

1 **Q.** If you could just turn to it, please.

2 **A.** Yes.

3 **Q.** So it begins with an email from Brenda Hooley, but the
 4 Eirian Powell email is towards the bottom of the first
 5 page. And there is a reference to your complaint:
 6 "Brenda from PALS came to speak to me this
 7 lunchtime."

8 Did you formulate your complaint through PALS?

9 **A.** Yes, yeah.

10 **Q.** And there is a comment from Eirian Powell in the
 11 penultimate paragraph to that email which begins: "My
 12 question as an addendum ..."; can you see that?

13 **A.** Yes, I can.

14 **Q.** "... is why it had taken mum so long to come to the unit
 15 when she was aware of how poorly her baby is. (just a
 16 thought) especially as she is an inpatient, or even ask
 17 a midwife to ring/use her mobile for an update. I have
 18 spoken to Belinda and Nurse W, and as you can imagine
 19 Nurse W is upset that she had tried her best, only to
 20 receive this complaint."

21 First of all, what sort of interactions, if any, had
 22 you had with Eirian Powell prior to this point?

23 **A.** I don't recall many, if I'm being honest, many
 24 interactions with her. So I didn't know of her and
 25 I certainly don't remember her being involved in our

60

1 daughter's care at any point. So I know who she is, so
 2 now I know she was there and around on the wards at the
 3 time, but I certainly don't remember her having any
 4 involvement in the care of our daughter at that time.

5 **Q.** Had you had any conversations with Eirian Powell before
 6 you discovered that Child H was on a ventilator?

7 **A.** No.

8 **Q.** Reading that comment now, how does that make you feel?

9 **A.** Very, very upset, and I am shocked that that is even
 10 part of a conversation between the nurse and the doctor,
 11 because she hasn't got the full story there at all.
 12 And, you know, I am deeply offended by that. You know,
 13 like how dare she make a comment on that at such
 14 a difficult time? Because in actual fact I was an
 15 inpatient on the ward, I had asked many a times for the
 16 people up there to phone, to phone down. I had used my
 17 mobile to ring to check that she was okay, and I was
 18 told that she was stable, and I was trying my best to
 19 get down there. I wasn't allowed to just go down on my
 20 own, so I couldn't get down there easily.

21 And I wasn't aware of how poorly she was because
 22 I wasn't told how poorly she was. So to have been told
 23 that she was stable only just before, to then go down
 24 and find this situation, and you think: well, what has
 25 happened, you know, in the meantime? And to then have

61

1 **Q.** Thank you. And just for clarification, when was the
 2 first time you saw this email?

3 **A.** Yesterday.

4 **Q.** Going back to your witness statement at paragraph 72,
 5 this is a section where you're describing Child H's
 6 condition during the collapse on 26 September, which was
 7 the second serious collapse that you'd witnessed, and
 8 it's asking, actually, a question of Father H in the
 9 bold section above about the --

10 **A.** Yes.

11 **Q.** -- about the baby being very mottled during the collapse
 12 on 26 September 2015. But you then describe in the
 13 following paragraphs what you saw, and what Father H
 14 reported that he saw, as well.

15 Could you just explain what you mean by what you say
 16 at paragraph 73?

17 **A.** Yes. She was very, very pale, and had sort of
 18 blue-purple marks, like a mottling, all over her body.
 19 But we didn't know, I suppose, that that was anything
 20 different, because we'd never seen anybody being
 21 resuscitated on the brink, you know, of death, really,
 22 before. And it is something, though, that stuck in our
 23 minds, and I remember when she came back, it was almost
 24 like that just disappeared. You know, she sort of came
 25 back to. It's almost like, you know, when you just wake

63

1 somebody comment on it, to say, "Why did it take so
 2 long?", when in actual fact I was trying my best to get
 3 down there, and nobody had informed me. So if somebody
 4 would have told me, I would have been able to have got
 5 down there, as well, much quicker. And if the staff
 6 weren't so busy up on the ward, then more people would
 7 have been able to help to get down there.

8 There's a massive assumption, I think, being made on
 9 her behalf there, but why that even comes into
 10 a conversation with regards to a PALS complaint, or it's
 11 felt as being appropriate, is deeply upsetting, if
 12 that's the view that they're taking of parents.

13 And if she felt like that, as well, why didn't she
 14 come to talk to me, to say: "Look, your baby is really
 15 poorly, you know, maybe you should spend a bit more time
 16 here?" When in actual fact all the nurses were doing
 17 was telling me to take more of a break because I was
 18 spending so long next to her cot-side, you'd get the
 19 impression.

20 So I can't understand how they can say something
 21 like that in an email between each other, and have
 22 a very different outlook, especially for the fact that I
 23 had not spoken to her, she didn't know the situation.
 24 And that was exactly our problem: was that we weren't
 25 being communicated with to be told how poorly she was.

62

1 up from a sleep. It was like, you know, her heartbeat
 2 came back, she came back. And it was just very, very
 3 quickly, then, that she came back.

4 But at that point, looking at her, we thought that
 5 it doesn't look good.

6 **Q.** Shortly after this episode on 26 September there was
 7 a discussion that you witnessed regarding transfer to
 8 Arrowe Park Hospital.

9 **A.** Mm-hm.

10 **Q.** And you described in evidence before the Inquiry a nurse
 11 saying that it was the right thing for Baby H --
 12 Child H -- to be transferred to Arrowe Park.

13 **A.** Yes.

14 **Q.** And the doctor also being keen. You give that nurse's
 15 first name at paragraph 86, but I don't think -- you
 16 didn't say it in evidence. Can you recall the name of
 17 the nurse who was saying it was --

18 **A.** Yes.

19 **Q.** -- it was right for a transfer?

20 **A.** Sure. Sorry, I wasn't sure whether I was -- whether
 21 I should say her name or not. It was Shelly. Shelly
 22 Tomlins. And I remember she was actually shortly due to
 23 be finishing at the Countess. And yeah, she was taking
 24 care of our daughter on that night that that had
 25 happened. And I just remember her saying, you know,

64

1 that's the right thing to do, but I do remember the
 2 image of her sitting at the desk behind the back of the
 3 cot-side with her head in her hands. And the best --
 4 the interpretation I got from that was it was, like,
 5 shock. And it was hard, because I do always remember
 6 thinking: why is this something that you're -- it's
 7 a hard thing to go through, but I do remember thinking:
 8 why, as the nurse, do you look like you're struggling
 9 with this, you know, so much? And that it was so
 10 unexpected.

11 Especially for the time that I'd seen her before
 12 then, you know, she was saying, "Oh she's had a really
 13 good day, you know, she's been really stable." And she
 14 was. We had been having a laugh, we'd had a joke and
 15 a talk together, you know, because at that point our
 16 daughter was doing fine. So we were sat by her bedside,
 17 but we were just -- we were able to have a conversation
 18 because there wasn't anything, you know, happening.

19 So we remember speaking with her and, you know,
 20 being there. And yeah, it just -- I just recall that
 21 image. It was like something that she hadn't seen, she
 22 hadn't expected to happen and, you know -- or that she
 23 hadn't seen before.

24 **MR BAKER:** Thank you, my Lady. I've no more questions.

25 **LADY JUSTICE THIRLWALL:** Thank you very much indeed,
 65

1 so I'm asked to read a short statement:
 2 "For the purposes of clarification in respect of
 3 evidence given yesterday in answer to questions from
 4 Mr Baker, I confirm the date of Child E's funeral was
 5 12 August 2015 and the date of Child F's transfer from
 6 the Countess of Chester Hospital was 13 August 2015."

7 **LADY JUSTICE THIRLWALL:** Thank you very much indeed,
 8 Mr Baker.

9 Ms Langdale, I think that concludes the evidence
 10 we're going to hear today.

11 **MS LANGDALE:** It does, my Lady.

12 **LADY JUSTICE THIRLWALL:** So we'll resume in this room next
 13 Monday at 10.00. Thank you all very much. I'll rise
 14 now.

15 **MR BAKER:** Thank you.

16 (12.41 pm)

17 (The hearing adjourned until 10.00 am
 18 on Monday 23 September 2024)

19
 20
 21
 22
 23
 24
 25

1 Mr Baker.

2 Mother H, thank you very much indeed for being here
 3 online to give such a clear and detailed account and
 4 a very thoughtful account of your experiences at the
 5 Countess of Chester Hospital. I hope you'll understand,
 6 in light of some of the evidence you gave towards the
 7 end of your evidence with Ms Langdale that it's not for
 8 this Inquiry to review the jury's verdict in any of the
 9 counts, and I won't be doing that in the case of Baby H.
 10 You're nodding. I'm glad you understand that. But
 11 I would like to thank you for the great assistance that
 12 you've given to me in coming to my findings and
 13 recommendations in the rest of your evidence.

14 I know that it's not been easy for you to arrange to
 15 do this, because you have so many very real calls on
 16 your time, and so I'm particularly grateful to you for
 17 making yourself available and giving so generously of
 18 your evidence. Thank you. And you're free to turn us
 19 off now, if you'd like to.

20 **THE WITNESS:** Thank you.

21 **LADY JUSTICE THIRLWALL:** Now, Mr Baker, I think there's
 22 something else you want to deal with.

23 **Statement by MR BAKER**

24 **MR BAKER:** Yes, there is indeed. It's a correction in
 25 relation to the evidence of Mother E&F from yesterday,
 66

I N D E X

MOTHER H (affirmed)	1
Questioned by MS LANGDALE	1
Questioned by MR BAKER	58
Statement by MR BAKER	66

LADY JUSTICE THIRLWALL: [10] 1/3 24/24 54/10 57/19 57/24 58/3 65/25 66/21 67/7 67/12 MR BAKER: [5] 57/22 58/5 65/24 66/24 67/15 MS LANGDALE: [5] 1/9 1/13 24/25 57/15 67/11 THE WITNESS: [2] 57/23 66/20	34 [2] 3/19 4/5 38 [3] 2/17 4/10 21/14 4 48 [2] 24/13 24/25 6 6 o'clock [1] 6/4 7 72 [1] 63/4 73 [1] 63/16 8 86 [1] 64/15 A ability [4] 20/3 49/22 50/12 54/14 able [34] 7/15 8/7 8/14 8/17 8/20 8/24 9/18 13/17 14/10 17/2 17/5 19/15 20/10 20/21 21/1 27/1 28/7 38/4 38/6 38/8 38/24 39/21 40/8 40/9 49/18 49/22 50/13 51/13 53/16 56/24 57/7 62/4 62/7 65/17 about [55] 1/21 1/24 3/7 3/22 5/18 6/5 10/8 10/12 12/6 14/9 14/12 15/11 15/21 16/22 17/12 18/22 23/22 24/12 24/16 24/25 25/7 25/7 27/17 27/24 29/3 32/3 32/9 32/12 33/10 33/11 33/11 33/12 33/13 35/21 36/7 36/10 36/25 39/1 42/2 42/16 44/17 45/9 45/12 46/3 49/8 49/17 51/17 52/14 53/3 55/6 56/18 59/20 59/20 63/9 63/11 above [1] 63/9 Absolutely [1] 44/19 abused [1] 54/18 access [3] 20/21 40/11 50/12 accessing [1] 53/21 account [2] 66/3 66/4 accurate [2] 1/19 52/9 acknowledged [1] 46/25 across [1] 25/2 Action [1] 23/16 actual [4] 56/11 61/14 62/2 62/16 actually [10] 4/25 5/21 19/10 27/10 37/17 37/22 46/5	58/25 63/8 64/22 addendum [1] 60/12 additional [1] 24/14 address [2] 47/9 47/11 adhering [1] 52/3 adjourned [1] 67/17 admiration [1] 56/21 admitted [1] 4/11 adrenaline [1] 24/20 advantage [1] 47/15 advice [2] 15/15 19/21 affect [1] 55/15 affected [4] 54/6 54/14 54/18 55/8 affirmed [2] 1/10 68/3 after [20] 4/19 6/22 7/17 9/7 11/1 14/18 14/20 19/11 28/18 30/23 31/19 32/8 37/24 40/5 46/2 48/14 50/1 53/14 57/18 64/6 afterwards [2] 5/20 53/21 again [31] 11/17 28/18 29/2 29/11 29/12 29/18 30/10 30/18 30/25 31/1 31/2 31/7 31/12 31/14 33/7 33/8 34/10 35/16 35/17 35/18 36/21 38/14 38/16 40/24 41/6 41/7 41/17 46/14 48/25 49/1 56/16 against [1] 58/22 agree [1] 24/22 aim [1] 2/21 aimed [1] 2/16 air [4] 9/5 22/8 22/9 22/21 airway [2] 9/4 58/15 airways [1] 9/6 alarm [1] 27/25 all [41] 2/12 3/3 3/11 5/14 5/17 9/23 10/6 15/2 16/1 18/16 23/25 26/9 27/18 27/22 28/13 29/22 30/1 30/1 31/16 32/20 32/22 33/1 33/6 33/11 41/7 41/22 44/6 44/19 44/25 45/11 48/3 50/5 50/9 52/22 54/3 57/13 60/21 61/11 62/16 63/18 67/13 allowed [9] 10/17 10/24 11/6 13/20 13/25 29/23 29/24 29/25 61/19 almost [10] 13/7 29/6 35/7 36/5 37/9 37/11 53/11 56/21 63/23	63/25 alone [1] 49/4 along [3] 11/4 43/11 56/7 already [2] 21/19 25/16 also [16] 8/1 13/13 17/17 26/24 29/4 34/19 36/2 38/17 46/8 47/20 48/10 48/15 53/19 54/8 55/8 64/14 always [20] 2/16 2/20 3/13 11/6 11/10 12/20 12/20 13/18 13/19 14/1 18/9 19/9 20/24 21/9 40/20 41/15 48/6 50/21 57/4 65/5 am [5] 1/2 2/4 61/9 61/12 67/17 ambulance [4] 34/12 35/20 37/18 37/23 Among [1] 54/13 amount [1] 19/22 anaesthetic [1] 8/23 another [16] 4/11 5/9 5/12 5/22 6/14 14/9 15/5 16/20 17/12 29/18 47/22 48/8 53/6 55/9 55/12 55/20 answer [4] 38/11 46/19 56/19 67/3 answered [1] 46/22 antenatal [3] 2/25 3/5 3/6 anticipate [5] 29/1 29/2 29/11 30/9 35/15 anticipated [1] 40/23 any [35] 1/14 1/23 3/6 6/19 9/16 9/21 9/22 10/4 18/8 18/9 23/21 24/12 30/7 32/9 32/24 38/18 41/5 42/1 44/16 46/13 49/8 49/15 50/24 51/5 51/6 52/11 52/16 53/24 56/6 57/21 60/21 61/1 61/3 61/5 66/8 anybody [3] 27/10 53/1 63/20 anyone [5] 15/7 44/17 52/5 53/20 54/15 anything [13] 6/20 23/22 27/18 27/18 41/19 44/21 44/24 45/9 48/16 48/17 54/10 63/19 65/18 anyway [1] 32/12 Apgar [1] 7/9 apologised [1] 16/22 apology [1] 17/19 apparently [1] 32/10 appointments [4] 2/10 2/12 3/5 45/7	appreciate [1] 18/14 appropriate [2] 17/19 62/11 approx [1] 23/15 are [18] 1/18 10/10 14/21 21/2 21/13 21/24 35/18 47/8 49/16 49/21 49/21 50/13 51/10 51/11 52/3 52/4 57/14 58/8 area [1] 59/3 aren't [1] 51/12 around [8] 6/5 13/8 18/24 19/16 31/12 50/15 50/23 61/2 arrange [3] 1/6 32/22 66/14 arranged [4] 9/18 29/16 30/12 52/7 arrest [2] 43/10 43/14 arrested [1] 43/5 arresting [2] 43/15 44/13 arrive [1] 48/25 arrived [2] 32/3 36/19 Arrowe [16] 31/24 32/1 32/7 32/11 33/6 33/20 34/1 34/5 34/7 36/16 36/18 37/10 38/2 38/22 64/8 64/12 articles [1] 42/18 as [98] ask [15] 10/8 10/12 12/1 12/20 14/11 18/10 32/9 35/17 36/7 36/25 44/24 47/6 49/8 53/9 60/16 asked [16] 7/25 11/15 12/16 14/15 19/16 20/19 20/22 28/2 28/21 29/4 31/9 36/21 40/18 53/24 61/15 67/1 asking [9] 1/21 27/3 33/9 33/25 33/25 34/1 46/1 58/5 63/8 aspect [2] 53/6 54/6 aspiration [1] 23/11 aspirations [1] 23/13 assess [1] 52/5 assistance [2] 3/16 66/11 assisted [1] 49/13 assumption [1] 62/8 at [138] atmosphere [2] 35/10 37/13 Atropine [1] 27/24 attempted [1] 24/22 attention [1] 4/25 August [2] 67/5 67/6 available [12] 5/5 6/2
- -- it [1] 25/10 1 1.30 [1] 23/11 10 mins [1] 23/15 10.00 [2] 67/13 67/17 10.30 [1] 1/2 12 August 2015 [1] 67/5 12.07 pm [1] 57/25 12.22 [1] 58/2 12.41 [1] 67/16 13 August 2015 [1] 67/6 15 [1] 57/20 16 July 2024 [1] 1/17 19 [1] 1/1 2 20 [1] 28/3 2015 [3] 63/12 67/5 67/6 2017 [1] 42/17 2024 [3] 1/1 1/17 67/18 21 [1] 40/2 22 [1] 22/23 23 [1] 67/18 24 [1] 10/9 24th [3] 10/15 10/19 16/10 25 [1] 23/8 25 September [4] 10/9 22/25 23/5 23/10 26 September [4] 24/14 24/21 63/6 64/6 26 September 2015 [1] 63/12 26th [3] 24/19 25/1 29/17 27 [1] 24/15 27 September [1] 24/23 27th [2] 24/19 32/1 28 [1] 10/13 3 30 [1] 58/6	ability [4] 20/3 49/22 50/12 54/14 able [34] 7/15 8/7 8/14 8/17 8/20 8/24 9/18 13/17 14/10 17/2 17/5 19/15 20/10 20/21 21/1 27/1 28/7 38/4 38/6 38/8 38/24 39/21 40/8 40/9 49/18 49/22 50/13 51/13 53/16 56/24 57/7 62/4 62/7 65/17 about [55] 1/21 1/24 3/7 3/22 5/18 6/5 10/8 10/12 12/6 14/9 14/12 15/11 15/21 16/22 17/12 18/22 23/22 24/12 24/16 24/25 25/7 25/7 27/17 27/24 29/3 32/3 32/9 32/12 33/10 33/11 33/11 33/12 33/13 35/21 36/7 36/10 36/25 39/1 42/2 42/16 44/17 45/9 45/12 46/3 49/8 49/17 51/17 52/14 53/3 55/6 56/18 59/20 59/20 63/9 63/11 above [1] 63/9 Absolutely [1] 44/19 abused [1] 54/18 access [3] 20/21 40/11 50/12 accessing [1] 53/21 account [2] 66/3 66/4 accurate [2] 1/19 52/9 acknowledged [1] 46/25 across [1] 25/2 Action [1] 23/16 actual [4] 56/11 61/14 62/2 62/16 actually [10] 4/25 5/21 19/10 27/10 37/17 37/22 46/5	58/25 63/8 64/22 addendum [1] 60/12 additional [1] 24/14 address [2] 47/9 47/11 adhering [1] 52/3 adjourned [1] 67/17 admiration [1] 56/21 admitted [1] 4/11 adrenaline [1] 24/20 advantage [1] 47/15 advice [2] 15/15 19/21 affect [1] 55/15 affected [4] 54/6 54/14 54/18 55/8 affirmed [2] 1/10 68/3 after [20] 4/19 6/22 7/17 9/7 11/1 14/18 14/20 19/11 28/18 30/23 31/19 32/8 37/24 40/5 46/2 48/14 50/1 53/14 57/18 64/6 afterwards [2] 5/20 53/21 again [31] 11/17 28/18 29/2 29/11 29/12 29/18 30/10 30/18 30/25 31/1 31/2 31/7 31/12 31/14 33/7 33/8 34/10 35/16 35/17 35/18 36/21 38/14 38/16 40/24 41/6 41/7 41/17 46/14 48/25 49/1 56/16 against [1] 58/22 agree [1] 24/22 aim [1] 2/21 aimed [1] 2/16 air [4] 9/5 22/8 22/9 22/21 airway [2] 9/4 58/15 airways [1] 9/6 alarm [1] 27/25 all [41] 2/12 3/3 3/11 5/14 5/17 9/23 10/6 15/2 16/1 18/16 23/25 26/9 27/18 27/22 28/13 29/22 30/1 30/1 31/16 32/20 32/22 33/1 33/6 33/11 41/7 41/22 44/6 44/19 44/25 45/11 48/3 50/5 50/9 52/22 54/3 57/13 60/21 61/11 62/16 63/18 67/13 allowed [9] 10/17 10/24 11/6 13/20 13/25 29/23 29/24 29/25 61/19 almost [10] 13/7 29/6 35/7 36/5 37/9 37/11 53/11 56/21 63/23	63/25 alone [1] 49/4 along [3] 11/4 43/11 56/7 already [2] 21/19 25/16 also [16] 8/1 13/13 17/17 26/24 29/4 34/19 36/2 38/17 46/8 47/20 48/10 48/15 53/19 54/8 55/8 64/14 always [20] 2/16 2/20 3/13 11/6 11/10 12/20 12/20 13/18 13/19 14/1 18/9 19/9 20/24 21/9 40/20 41/15 48/6 50/21 57/4 65/5 am [5] 1/2 2/4 61/9 61/12 67/17 ambulance [4] 34/12 35/20 37/18 37/23 Among [1] 54/13 amount [1] 19/22 anaesthetic [1] 8/23 another [16] 4/11 5/9 5/12 5/22 6/14 14/9 15/5 16/20 17/12 29/18 47/22 48/8 53/6 55/9 55/12 55/20 answer [4] 38/11 46/19 56/19 67/3 answered [1] 46/22 antenatal [3] 2/25 3/5 3/6 anticipate [5] 29/1 29/2 29/11 30/9 35/15 anticipated [1] 40/23 any [35] 1/14 1/23 3/6 6/19 9/16 9/21 9/22 10/4 18/8 18/9 23/21 24/12 30/7 32/9 32/24 38/18 41/5 42/1 44/16 46/13 49/8 49/15 50/24 51/5 51/6 52/11 52/16 53/24 56/6 57/21 60/21 61/1 61/3 61/5 66/8 anybody [3] 27/10 53/1 63/20 anyone [5] 15/7 44/17 52/5 53/20 54/15 anything [13] 6/20 23/22 27/18 27/18 41/19 44/21 44/24 45/9 48/16 48/17 54/10 63/19 65/18 anyway [1] 32/12 Apgar [1] 7/9 apologised [1] 16/22 apology [1] 17/19 apparently [1] 32/10 appointments [4] 2/10 2/12 3/5 45/7	appreciate [1] 18/14 appropriate [2] 17/19 62/11 approx [1] 23/15 are [18] 1/18 10/10 14/21 21/2 21/13 21/24 35/18 47/8 49/16 49/21 49/21 50/13 51/10 51/11 52/3 52/4 57/14 58/8 area [1] 59/3 aren't [1] 51/12 around [8] 6/5 13/8 18/24 19/16 31/12 50/15 50/23 61/2 arrange [3] 1/6 32/22 66/14 arranged [4] 9/18 29/16 30/12 52/7 arrest [2] 43/10 43/14 arrested [1] 43/5 arresting [2] 43/15 44/13 arrive [1] 48/25 arrived [2] 32/3 36/19 Arrowe [16] 31/24 32/1 32/7 32/11 33/6 33/20 34/1 34/5 34/7 36/16 36/18 37/10 38/2 38/22 64/8 64/12 articles [1] 42/18 as [98] ask [15] 10/8 10/12 12/1 12/20 14/11 18/10 32/9 35/17 36/7 36/25 44/24 47/6 49/8 53/9 60/16 asked [16] 7/25 11/15 12/16 14/15 19/16 20/19 20/22 28/2 28/21 29/4 31/9 36/21 40/18 53/24 61/15 67/1 asking [9] 1/21 27/3 33/9 33/25 33/25 34/1 46/1 58/5 63/8 aspect [2] 53/6 54/6 aspiration [1] 23/11 aspirations [1] 23/13 assess [1] 52/5 assistance [2] 3/16 66/11 assisted [1] 49/13 assumption [1] 62/8 at [138] atmosphere [2] 35/10 37/13 Atropine [1] 27/24 attempted [1] 24/22 attention [1] 4/25 August [2] 67/5 67/6 available [12] 5/5 6/2

A
available... [10] 6/8
 6/9 7/2 10/17 11/17
 23/14 23/17 23/23
 57/14 66/17
average [1] 52/17
avoid [1] 13/19
aware [5] 20/16
 23/20 59/16 60/15
 61/21
away [7] 5/22 7/13
 8/7 18/3 50/7 53/12
 54/22
awful [3] 14/2 47/25
 56/8

B
babies [6] 11/14
 11/20 21/8 21/24 45/4
 56/23
baby [36] 2/22 5/12
 5/17 5/19 9/7 10/9
 17/16 18/20 20/4 20/5
 22/3 24/21 32/10
 32/17 32/19 36/16
 38/1 38/10 42/19
 46/12 48/5 49/21 50/1
 50/2 52/17 52/18 53/7
 53/14 53/15 54/1
 54/17 60/15 62/14
 63/11 64/11 66/9
Baby H [6] 10/9
 24/21 36/16 53/7
 64/11 66/9
baby's [1] 4/9
back [54] 10/15 11/5
 11/8 12/9 14/8 17/10
 19/9 25/14 25/17
 25/18 26/12 26/16
 28/9 28/13 28/14
 28/20 29/9 30/24
 30/24 34/22 38/4 38/7
 38/13 38/22 39/1 39/2
 39/3 39/3 39/5 39/6
 39/14 39/18 41/7
 41/11 41/14 41/15
 48/1 48/2 48/11 48/20
 50/4 54/23 55/1 56/12
 56/22 58/6 58/22 63/4
 63/23 63/25 64/2 64/2
 64/3 65/2
bad [1] 4/6
bag [1] 36/2
Baker [10] 57/21
 58/3 58/4 66/1 66/21
 66/23 67/4 67/8 68/5
 68/6
barrister [1] 57/17
basically [3] 17/3
 30/23 45/23
be [126]
bear [1] 35/25
because [104]

become [3] 6/8 6/9
 22/15
bed [6] 5/3 6/2 6/8
 6/9 25/18 25/19
beds [3] 5/5 5/24 7/1
bedside [1] 65/16
been [79]
before [19] 2/11 6/3
 8/12 17/1 33/1 33/2
 34/16 38/5 40/1 43/5
 45/22 52/16 56/16
 61/5 61/23 63/22
 64/10 65/11 65/23
beforehand [3] 9/15
 45/25 56/4
begin [6] 1/21 20/20
 25/1 39/4 39/10 58/5
begins [2] 60/3 60/11
behalf [1] 62/9
behind [3] 32/23
 33/18 65/2
being [45] 1/4 5/16
 11/13 14/3 14/9 14/10
 20/1 21/16 22/5 22/8
 22/19 25/7 25/11
 25/17 25/24 27/1
 27/10 30/5 34/17
 34/24 35/10 36/18
 39/22 41/5 42/9 43/25
 47/13 47/14 50/13
 51/14 52/7 52/17
 53/15 56/13 59/7
 60/23 60/25 62/8
 62/11 62/25 63/11
 63/20 64/14 65/20
 66/2
beliefs [1] 29/5
believe [5] 16/12
 30/15 44/14 52/20
 53/1
Belinda [1] 60/18
bell [1] 27/25
beside [1] 5/15
best [10] 7/21 32/12
 34/11 55/20 57/7
 57/13 60/19 61/18
 62/2 65/3
better [6] 6/13 16/3
 41/1 41/13 47/2 49/25
between [6] 30/1
 42/11 49/16 51/8
 61/10 62/21
beyond [2] 55/24
 56/2
big [5] 12/25 13/8
 13/10 55/9 59/13
Birmingham [1] 5/25
birth [5] 2/2 2/11 6/3
 10/22 48/9
bit [29] 7/16 7/17
 7/18 9/1 9/2 9/8 9/24
 9/25 10/1 10/21 12/1
 12/7 15/4 15/4 16/2
 20/5 21/19 21/25

28/14 33/5 35/7 36/5
 39/23 40/7 50/7 56/20
 56/21 58/23 62/15
bliss [1] 56/5
blood [3] 4/8 4/20
 36/22
blue [1] 63/18
blue-purple [1] 63/18
board [1] 51/13
body [1] 63/18
bold [1] 63/9
born [12] 2/21 3/8
 3/14 4/18 5/17 7/7
 22/4 40/4 46/11 49/2
 50/2 52/17
both [3] 30/12 31/20
 48/4
bottom [1] 60/4
box [6] 35/21 35/24
 35/24 35/25 36/5 36/9
brain [1] 38/19
break [11] 14/2 14/4
 14/4 21/25 57/17
 57/18 57/20 57/24
 58/1 58/20 62/17
breaks [2] 13/18 18/5
Brearey [1] 48/11
breathe [1] 59/8
breathing [12] 9/1
 13/3 13/8 15/9 15/11
 21/16 22/19 38/4
 58/19 59/4 59/9 59/15
Brenda [2] 60/3 60/6
bringing [1] 41/7
brink [1] 63/21
brought [1] 6/2
bundle [1] 59/23
busy [14] 5/4 7/4
 11/18 11/18 12/23
 18/15 20/24 25/10
 25/11 37/4 37/10 41/2
 50/20 62/6
but [118]
butterfly [2] 23/13
 23/16

C
C-section [2] 3/22
 10/22
caesarean [5] 4/24
 6/6 6/20 7/14 19/11
call [4] 42/17 43/5
 43/23 44/3
called [1] 21/22
calls [2] 20/17 66/15
came [20] 3/13 4/24
 5/7 6/7 7/9 12/3 25/2
 28/8 28/9 31/12 33/6
 46/24 48/10 50/24
 60/6 63/23 63/24 64/2
 64/2 64/3
can [37] 1/18 1/24
 3/16 6/12 7/13 8/16
 9/8 9/17 9/24 10/7

18/21 19/19 20/5
 20/17 21/17 21/18
 22/9 22/9 22/19 22/20
 27/7 27/19 35/21
 49/20 53/5 54/3 54/22
 55/20 55/20 57/7
 57/13 59/15 60/12
 60/13 60/18 62/20
 64/16
can't [18] 1/14 1/15
 1/16 19/2 21/6 21/8
 43/1 47/9 47/12 50/9
 50/10 50/10 55/4 55/5
 55/15 56/10 57/6
 62/20
car [1] 34/13
card [2] 36/1 53/22
cardiac [1] 24/19
care [33] 2/1 2/6 2/8
 2/9 2/23 2/24 3/2 3/5
 3/7 3/12 4/14 5/2 6/21
 10/12 13/4 16/18 25/7
 27/13 30/6 31/25 32/9
 32/12 34/5 39/9 48/3
 48/7 49/19 50/8 54/15
 54/17 61/1 61/4 64/24
cared [2] 45/1 50/13
caring [1] 30/22
case [29] 3/10 4/18
 5/8 7/5 10/1 11/23
 15/1 15/8 17/5 17/24
 24/7 32/25 40/5 40/15
 42/25 44/6 44/7 47/14
 48/24 50/18 51/14
 51/15 51/18 51/22
 51/23 52/7 52/12
 52/21 66/9
cause [4] 21/17
 22/10 22/20 38/16
caused [8] 42/22
 42/24 43/12 43/18
 43/20 44/8 44/11
 44/14
causing [2] 44/2 44/5
cautious [1] 18/7
CCTV [3] 53/5 53/5
 53/7
certain [4] 11/8 29/24
 34/2 34/2
certainly [5] 17/22
 49/24 57/10 60/25
 61/3
chair [1] 34/25
chance [2] 3/14 4/16
change [3] 12/25
 55/5 59/20
changed [1] 54/12
changes [2] 32/9
 55/3
charged [1] 10/11
chat [1] 42/5
check [10] 7/19
 12/20 20/20 20/23
 21/1 21/9 21/11 52/6

52/8 61/17
checked [3] 14/25
 21/12 33/7
checking [2] 39/24
 40/6
checks [11] 2/14 4/2
 5/2 11/9 33/14 36/21
 37/14 40/8 45/5 52/2
 53/3
cherish [1] 55/12
chest [7] 7/14 27/2
 31/6 31/10 37/15
 37/25 38/3
Chester [10] 1/22 2/5
 3/4 36/1 38/23 42/3
 47/18 48/12 66/5 67/6
child [29] 1/25 1/25
 3/7 7/7 10/16 14/19
 14/20 18/15 21/2 21/4
 21/15 31/17 34/12
 35/20 37/16 44/2 44/2
 44/17 46/17 47/17
 47/22 49/8 50/5 58/8
 61/6 63/5 64/12 67/4
 67/5
Child E's [1] 67/4
Child F's [1] 67/5
Child H [12] 1/25 3/7
 7/7 10/16 21/15 34/12
 35/20 44/2 46/17 58/8
 61/6 64/12
Child H's [1] 63/5
child you [1] 47/17
child's [1] 49/19
children [2] 54/15
 57/5
children's [2] 17/13
 23/17
christened [3] 29/5
 29/6 29/14
christening [1] 30/1
clarification [2] 63/1
 67/2
clarify [1] 18/21
classification [1]
 22/11
clear [8] 3/2 10/10
 15/7 18/19 24/16 49/3
 49/16 66/3
clearly [2] 50/14 53/5
clinging [1] 46/7
close [1] 48/5
closer [2] 20/1 31/3
collapse [7] 25/1
 29/18 32/14 42/10
 63/6 63/7 63/11
collapses [3] 24/14
 42/19 43/4
College [1] 45/12
colour [1] 31/16
come [30] 11/1 12/11
 13/19 16/19 19/9 20/5
 20/10 25/22 25/23
 25/23 26/1 26/7 26/7

C	41/11	course [4] 14/19 30/6 44/23 46/12	deliberate [1] 42/24	48/1 48/2 48/19 52/15
come... [17] 28/20 29/9 29/23 29/25 30/8 31/4 32/22 34/22 34/22 38/3 39/5 40/22 55/23 56/20 59/21 60/14 62/14	considering [3] 13/14 14/24 30/20	court [1] 40/15	deliver [2] 4/23 5/8	53/1 58/22 60/24
comes [2] 54/15 62/9	constant [1] 53/12	courtroom [1] 24/2	delivered [2] 4/13 4/16	62/13 62/23 63/19 64/16
comfortable [2] 36/10 48/21	constantly [1] 21/2	covered [1] 21/19	depends [1] 3/17	didn't expect [1] 24/8
coming [7] 28/11 28/13 52/4 52/6 56/12 57/12 66/12	contact [3] 32/6 44/23 54/21	CPAP [10] 8/25 9/3 9/16 9/19 15/3 36/4 36/4 36/12 58/11 58/17	describe [3] 58/12 59/18 63/12	die [1] 29/7
comment [4] 60/10 61/8 61/13 62/1	contacted [1] 6/1	CQC [1] 52/10	described [2] 33/23 64/10	different [14] 12/14 13/11 20/7 37/3 37/12 38/1 38/10 47/25 58/9 58/17 58/24 59/12 62/22 63/20
common [2] 22/9 52/18	contents [1] 1/18	crimes [2] 49/14 53/6	desk [3] 34/25 35/1 65/2	differently [2] 41/24 46/13
communicated [1] 62/25	Continuous [1] 58/15	criminal [7] 23/9 24/2 36/8 40/16 44/22 45/18 55/22	detail [1] 56/3	difficult [2] 30/15 61/14
communicating [1] 15/19	contract [1] 49/16	crying [1] 7/10	detailed [3] 36/17 36/22 66/3	difficulties [2] 18/22 32/16
communication [2] 6/24 49/24	control [1] 4/8	D	deteriorated [4] 15/6 15/8 22/6 25/6	dig [1] 41/12
complaint [10] 15/20 16/14 41/11 46/1 47/1 59/20 60/5 60/8 60/20 62/10	conversation [4] 42/11 61/10 62/10 65/17	Daddy [2] 36/3 36/12	deterioration [1] 59/14	directly [1] 26/14
completely [11] 5/22 10/6 18/16 21/5 23/25 37/7 38/1 38/10 47/25 48/18 54/18	conversations [1] 61/5	damage [2] 21/17 22/21	deteriorations [4] 10/8 10/10 24/18 30/4	disappeared [1] 63/24
complicated [1] 5/23	convey [1] 54/7	dare [1] 61/13	determine [1] 42/20	discharge [4] 6/9 19/20 34/3 40/1
compressions [4] 24/20 27/2 31/7 31/10	cope [1] 55/17	data [1] 53/22	develop [1] 4/9	discharged [7] 11/23 13/16 14/6 17/8 19/17 34/6 46/2
concentrate [2] 39/22 41/13	corner [1] 27/5	date [2] 67/4 67/5	developing [1] 45/5	discover [1] 59/21
concentrating [2] 41/2 46/3	correction [1] 66/24	Datix [4] 22/24 23/2 23/6 23/7	diabetes [7] 2/6 2/9 3/5 19/14 19/21 48/3 48/7	discovered [1] 61/6
concern [6] 31/15 38/13 38/17 41/4 55/9 55/12	corridor [1] 11/5	daughter [8] 12/12 19/19 27/13 37/5 56/13 61/4 64/24 65/16	diabetic [4] 2/4 2/16 2/25 46/10	discuss [1] 48/11
concerned [8] 1/19 18/1 25/6 25/7 31/13 31/22 41/17 52/13	corridors [1] 12/15	daughter's [1] 61/1	did [64] 3/8 5/11 7/25 8/17 8/20 13/5 14/11 15/2 15/13 15/19 15/23 16/15 17/19 18/8 20/11 20/12 20/15 20/25 23/2 25/9 26/25 32/2 32/3 33/19 33/23 34/3 35/13 36/7 36/9 36/17 36/17 36/20 36/23 36/24 36/24 36/24 37/1 37/14 38/19 39/25 40/11 40/14 40/18 41/15 42/1 42/3 42/15 43/3 43/5 44/16 45/18 45/20 45/20 46/18 46/21 47/3 47/5 49/2 53/1 55/10 55/25 56/3 60/8 62/1	discussion [4] 3/6 17/8 19/25 64/7
concerns [16] 3/3 4/3 4/21 9/23 10/3 30/21 32/16 36/23 42/2 42/16 46/22 47/1 50/16 50/17 50/24 51/5	cot [11] 28/12 29/25 30/2 30/19 35/25 39/2 39/12 39/15 50/10 62/18 65/3	day [16] 4/12 4/15 4/19 16/10 16/12 16/13 29/22 30/6 30/13 30/14 30/20 55/14 56/23 56/24 57/5 65/13	diagnosing [1] 45/5	distressed [1] 13/13
concludes [1] 67/9	cot-side [7] 28/12 29/25 30/2 30/19 50/10 62/18 65/3	days [3] 3/20 4/5 39/25	diabetes [7] 2/6 2/9 3/5 19/14 19/21 48/3 48/7	distressing [1] 35/6
conclusion [1] 55/23	could [51] 3/14 4/12 5/21 5/24 5/25 6/15 7/15 8/12 9/20 10/3 13/10 13/11 14/22 15/1 17/13 17/14 18/6 18/18 19/17 20/19 22/14 22/15 24/22 25/14 26/19 27/12 28/19 28/24 33/8 38/9 38/9 38/14 38/15 38/16 41/5 41/17 41/24 42/4 42/21 42/24 43/16 43/17 46/6 46/19 48/21 50/25 55/24 58/25 58/25 60/1 63/15	dead [1] 36/7	diabetic [4] 2/4 2/16 2/25 46/10	do [40] 1/8 1/14 6/5 11/9 15/19 18/21 18/24 19/20 21/11 21/24 25/24 26/4 27/23 28/16 29/14 34/21 36/14 38/19 39/7 40/18 42/9 43/2 44/21 46/18 48/17 48/20 49/5 51/16 54/25 55/5 55/15 55/18 56/3 56/10 65/1 65/1 65/5 65/7 65/8 66/15
condition [4] 7/8 38/15 49/20 63/6	couldn't [21] 5/6 7/6 12/17 13/18 13/22 16/7 18/25 19/5 19/9 21/1 21/10 32/20 38/11 40/24 43/13 44/21 44/23 49/5 49/5 53/18 61/20	deal [11] 11/25 14/17 14/20 16/24 35/5 55/16 55/16 56/16 57/4 57/7 66/22	diabetic [4] 2/4 2/16 2/25 46/10	doctor [10] 12/16 16/17 19/22 31/6 33/6 33/24 34/18 35/13 61/10 64/14
conditions [1] 33/12	count [3] 55/23 56/1 57/10	dealing [4] 46/8 46/15 50/16 58/8	diabetic [4] 2/4 2/16 2/25 46/10	doctor's [1] 19/21
conduct [1] 42/16	Countess [19] 1/22 2/5 3/4 5/5 6/10 33/20 34/6 36/1 37/9 38/23 42/2 44/20 47/18 48/1 48/12 49/3 64/23 66/5 67/6	dealings [3] 42/3 42/12 44/16	diabetic [4] 2/4 2/16 2/25 46/10	doctors [14] 7/19 11/8 14/12 14/22 18/24 19/8 19/9 32/7 33/19 33/21 37/15 45/2 45/8 46/19
confined [1] 5/13	counts [1] 66/9	death [2] 2/25 51/21	diabetic [4] 2/4 2/16 2/25 46/10	documents [2] 22/23 34/3
confirm [2] 1/18 67/4	couple [3] 23/7 23/8 31/11	death [1] 63/21	diabetic [4] 2/4 2/16 2/25 46/10	does [4] 13/6 55/4 61/8 67/11
connected [1] 17/12		deaths [1] 42/19	diabetic [4] 2/4 2/16 2/25 46/10	doesn't [4] 28/1 39/9 55/13 64/5
connection [1] 42/13		decide [1] 55/24	diabetic [4] 2/4 2/16 2/25 46/10	doing [18] 1/13 21/3
consequences [1] 51/7		decided [5] 4/7 4/20 6/4 31/23 48/17	diabetic [4] 2/4 2/16 2/25 46/10	
considered [2] 2/3		decision [1] 32/2	diabetic [4] 2/4 2/16 2/25 46/10	

D	due [3] 21/16 22/18 64/22	48/2 54/14 60/16 62/22 65/11	fair [1] 19/12	found [3] 24/21 55/23 59/11
doing... [16] 21/8	during [18] 3/3 3/11	essentially [1] 46/10	fairly [1] 9/23	found or [1] 55/23
27/2 29/8 31/9 33/14	19/1 19/5 23/3 23/9	even [14] 4/17 6/1	family [6] 29/22	four [2] 3/19 4/5
36/20 37/25 40/25	24/2 27/9 32/24 36/8	9/7 13/15 14/24 18/4	29/25 30/13 36/17	free [1] 66/18
41/20 51/3 52/7 58/19	38/2 40/15 40/16	24/7 29/7 34/9 48/23	36/22 55/8	freedom [1] 20/2
59/3 62/16 65/16 66/9	42/10 44/3 48/7 63/6	51/22 60/16 61/9 62/9	far [5] 1/19 5/25 6/13	freely [1] 20/6
don't [34] 5/16 15/6	63/11	evening [6] 6/4 8/18	18/3 20/16	front [1] 36/3
18/2 18/3 18/11 21/4	dwelt [1] 55/5	8/18 19/4 19/5 30/19	Father [3] 12/3 63/8	full [5] 2/19 11/14
22/4 27/9 29/10 29/10	dying [1] 22/16	events [3] 22/13 54/3	63/13	17/11 21/7 61/11
29/12 30/9 31/18	E	56/8	Father H [3] 12/3	fully [1] 50/11
34/21 34/23 39/12	E's [1] 67/4	ever [7] 14/4 14/5	63/8 63/13	fundamentally [1]
39/14 42/7 43/1 47/12	each [4] 1/16 1/16	40/11 40/18 41/11	features [2] 52/12	54/13
47/13 49/8 49/23	32/8 62/21	44/16 51/2	52/23	funeral [1] 67/4
52/15 54/10 54/11	eager [1] 11/12	every [2] 20/7 54/6	fed [1] 39/22	further [7] 23/12
54/11 55/2 55/14	earlier [8] 2/21 3/13	everybody [3] 5/18	feed [1] 38/24	23/14 41/12 44/25
59/14 60/23 60/25	3/15 4/9 4/13 12/18	15/25 28/13	feeding [1] 40/6	46/1 46/6 57/15
61/3 64/15	30/16 40/19	everyday [1] 18/16	feeds [2] 38/5 38/7	future [1] 17/7
done [7] 15/1 18/18	early [15] 2/17 3/17	everything [6] 2/11	feel [16] 5/11 14/7	
32/21 37/23 40/25	5/1 7/21 9/8 11/15	4/3 9/9 28/19 48/20	19/24 21/4 24/6 25/9	
41/24 45/10	22/3 22/4 24/14 24/19	49/23	41/6 41/21 43/17	
doom [1] 39/15	25/17 43/25 46/11	everything's [1] 10/2	46/21 49/20 50/25	
door [7] 12/15 25/20	48/25 52/17	evidence [12] 1/5	55/3 56/1 56/19 61/8	
25/22 26/12 31/2	easier [1] 19/17	58/7 59/11 64/10	feeling [6] 26/3 26/3	
35/23 56/13	easily [3] 20/21 54/22	64/16 66/6 66/7 66/13	35/9 36/10 39/4 46/9	
doors [5] 26/10 28/5	61/20	66/18 66/25 67/3 67/9	feelings [1] 48/11	
28/8 28/9 28/12	easy [5] 1/5 12/8 47/4	47/12 49/19 62/24	felt [18] 3/1 6/21	
doorway [1] 27/5	54/7 66/14	exceptionally [2] 5/4	11/20 12/1 15/23	
dose [2] 4/11 4/19	ECG,s [1] 36/24	11/18	18/18 20/2 20/8 28/4	
doubt [2] 55/24 56/2	effectively [1] 5/13	excuse [1] 50/22	29/6 30/23 32/12	
down [29] 7/24 10/16	Eirian [5] 59/23 60/4	expand [1] 49/15	34/10 35/6 40/20	
10/25 11/4 11/12	60/10 60/22 61/5	expect [3] 2/1 24/8	41/12 62/11 62/13	
11/15 12/3 12/11 17/1	Eirian Powell [5]	42/25	few [7] 20/19 30/16	
18/20 21/1 25/14	59/23 60/4 60/10	expectations [1] 8/8	33/17 37/24 39/6	
26/10 26/14 26/15	60/22 61/5	expected [2] 2/20	39/19 50/3	
26/15 39/16 45/25	else [3] 15/22 59/16	65/22	fight [1] 58/22	
53/10 58/24 59/8	66/22	experience [8] 1/21	find [11] 6/1 40/24	
61/16 61/19 61/19	email [9] 47/7 47/9	1/22 2/2 3/22 8/10	41/7 41/22 47/4 47/5	
61/20 61/23 62/3 62/5	47/11 59/23 60/3 60/4	9/16 18/8 41/25	47/6 47/14 54/25 57/1	
62/7	60/11 62/21 63/2	experiences [1] 66/4	61/24	
downstairs [3] 11/3	emergencies [1]	explain [2] 56/17	finding [3] 11/13 25/4	
19/11 21/4	26/18	63/15	58/8	
Dr [15] 16/16 16/17	emergency [3] 4/7	explained [5] 3/1 5/6	findings [1] 66/12	
16/18 16/19 16/22	23/11 49/2	9/10 9/11 18/12	fine [5] 14/25 16/1	
17/18 18/13 27/2	end [5] 2/19 3/24	explanation [6] 9/12	22/6 29/8 65/16	
27/23 28/15 28/20	11/11 34/24 66/7	15/7 15/24 24/18 30/7	finishing [1] 64/23	
45/15 46/23 48/11	energy [1] 41/13	40/10	first [24] 12/14 14/21	
59/19	enormity [1] 54/8	extra [13] 3/7 3/12	20/22 23/2 24/1 25/1	
Dr Brearey [1] 48/11	enough [5] 5/7 5/17	3/16 4/14 9/2 9/5 9/25	26/21 31/9 33/6 39/4	
Dr Gibbs [11] 16/16	22/4 50/19 50/21	10/4 13/4 15/4 15/9	39/6 39/6 39/20 40/14	
16/17 16/18 16/19	ensure [1] 52/3	15/10 37/21	41/25 42/10 44/5	
16/22 27/2 27/23	ensuring [1] 53/20	extremely [1] 55/10	45/21 55/22 57/10	
28/15 28/20 46/23	entirely [2] 18/13		60/4 60/21 63/2 64/15	
59/19	36/10	F	firstborn [3] 1/25	
Dr Gibbs' [2] 17/18	entrance [2] 26/10	F's [1] 67/5	47/23 48/13	
18/13	28/5	fact [21] 4/15 22/12	focus [1] 55/11	
drains [3] 37/15	episode [1] 64/6	25/5 31/13 36/11	follow [4] 5/10 32/23	
37/25 38/3	equipment [2] 32/20	36/14 39/16 40/20	33/17 34/13	
dressed [1] 8/14	32/22	42/24 46/7 46/9 46/9	followed [1] 19/21	
dressng [1] 26/1	error [1] 24/11	49/3 55/9 55/11 55/21	following [1] 63/13	
drip [1] 38/6	especially [14] 14/24	56/7 61/14 62/2 62/16	forced [1] 22/8	
drive [1] 12/8	16/6 17/15 20/20 21/6	62/22	forces [1] 9/5	
drugs [2] 28/15	24/4 25/5 32/18 36/11	failing [1] 4/22	forever [1] 57/6	
53/20			forget [1] 56/10	
			formulate [1] 60/8	

G	51/22 66/11 greatly [1] 3/17 grew [2] 38/20 41/3 grunt [1] 7/18 guilt [1] 46/9 guilty [2] 24/21 55/25	has [14] 16/9 23/19 28/2 35/17 44/14 54/5 54/6 54/12 54/13 54/18 55/8 56/18 56/21 61/24 hasn't [1] 61/11 hat [3] 36/4 36/4 36/12 hate [1] 54/24 have [132] having [16] 1/23 3/24 3/25 4/1 7/13 19/11 22/6 30/14 42/13 47/22 52/1 53/9 59/20 59/21 61/3 65/14 Hawdon [1] 45/15 he [20] 12/7 12/11 16/22 16/23 17/2 21/11 28/3 28/7 28/8 28/12 28/16 28/16 28/23 28/25 28/25 29/2 29/4 33/7 46/24 63/14 head [7] 19/3 28/1 30/25 35/1 38/14 54/2 65/3 heal [1] 55/4 health [2] 9/21 54/19 healthy [1] 2/22 hear [8] 1/14 1/15 1/16 27/19 45/20 45/20 46/14 67/10 heard [1] 27/23 hearing [3] 25/19 25/21 67/17 heart [2] 36/21 36/21 heartbeat [2] 28/19 64/1 heartbreaking [1] 21/3 help [7] 4/8 4/9 21/23 22/20 53/17 56/23 56/25 helped [2] 7/6 62/7 helpful [2] 16/15 53/8 helping [2] 11/19 59/7 helps [1] 21/25 her [160] here [10] 20/1 23/10 26/12 27/19 28/7 39/10 41/10 54/9 62/16 66/2 high [4] 24/5 43/19 44/4 44/7 higher [1] 32/6 highlight [1] 52/11 him [8] 7/25 26/5 26/6 28/2 28/11 28/23 29/1 48/13 hindsight [1] 6/12 his [3] 12/7 17/18 28/15 histories [1] 36/22	history [1] 36/17 hm [2] 59/13 64/9 hold [8] 7/12 7/15 9/17 9/19 27/15 31/11 38/9 47/14 holding [3] 7/17 27/16 28/10 home [5] 14/10 40/4 40/8 40/9 41/1 honest [2] 42/9 60/23 Hooley [1] 60/3 hope [3] 48/22 57/6 66/5 hormones [1] 53/13 hospital [34] 1/22 2/1 2/4 2/6 4/11 5/9 5/12 5/22 6/12 6/14 7/24 11/1 12/8 14/7 20/14 21/15 24/12 29/15 33/20 44/16 44/17 44/24 45/6 47/4 47/18 48/8 50/4 52/16 54/1 54/23 55/1 64/8 66/5 67/6 hospitals [5] 7/1 54/19 54/21 54/25 56/21 hour [2] 5/18 5/19 hours [7] 24/14 24/19 30/16 37/15 37/24 39/7 39/19 how [44] 3/17 3/23 4/18 5/11 5/20 7/7 8/9 12/20 14/15 15/13 16/14 17/14 17/25 18/20 21/2 21/12 25/2 28/2 31/9 32/2 32/2 39/25 39/25 43/16 43/16 44/1 51/14 52/18 52/18 53/5 53/9 55/14 55/16 55/19 56/17 57/3 59/18 60/15 61/8 61/13 61/21 61/22 62/20 62/25 however [8] 4/24 7/17 17/11 18/8 30/23 32/16 38/11 48/24 husband [11] 7/15 7/25 8/24 20/10 21/11 26/4 26/25 28/7 30/12 31/20 34/13	I certainly [2] 60/25 61/3 I confirm [1] 67/4 I could [3] 8/12 26/19 27/12 I couldn't [5] 21/1 21/10 49/5 49/5 61/20 I did [7] 8/17 20/12 20/25 25/9 26/25 36/7 47/3 I didn't [16] 2/3 5/14 6/17 6/19 8/7 14/4 14/5 18/9 27/5 27/12 27/24 43/22 46/13 48/1 52/15 60/24 I do [10] 34/21 36/14 42/9 55/5 55/15 55/18 56/10 65/1 65/5 65/7 I don't [9] 5/16 15/6 27/9 34/23 42/7 47/13 49/8 55/2 60/23 I especially [1] 48/2 I explain [1] 56/17 I feel [4] 24/6 50/25 55/3 56/19 I felt [5] 11/20 15/23 20/2 29/6 35/6 I find [1] 57/1 I followed [1] 19/21 I get [1] 14/19 I got [8] 4/4 8/25 17/8 26/19 42/17 47/9 47/11 65/4 I had [13] 2/4 3/3 10/20 11/8 11/24 14/7 19/16 20/2 20/9 20/25 26/13 35/7 61/15 I hate [1] 54/24 I have [5] 55/12 56/5 56/15 56/20 59/25 I heard [1] 27/23 I hope [2] 57/6 66/5 I just [10] 10/7 20/9 25/19 25/21 28/12 28/23 34/24 35/3 55/1 64/25 I knew [3] 12/23 15/15 56/4 I know [11] 19/3 20/6 23/6 54/24 55/4 56/1 56/3 57/5 61/1 61/2 66/14 I made [2] 18/3 49/6 I mean [1] 43/1 I need [1] 26/4 I needed [3] 26/1 48/3 48/5 I noticed [2] 7/18 12/13 I phoned [1] 47/10 I possibly [2] 18/6 25/14 I realised [1] 17/23 I received [1] 2/6
----------	---	---	---	---

I	I would [8] 5/10 13/16 21/9 48/8 56/6 56/9 62/4 66/11 I wouldn't [2] 13/15 13/17 I'd [22] 4/19 8/22 9/15 11/1 11/15 12/11 12/18 12/19 20/19 20/22 23/9 25/3 25/12 25/14 25/17 25/18 25/18 25/19 26/21 48/6 56/24 65/11 I'll [3] 1/6 1/14 67/13 I'm [20] 1/7 1/21 3/23 10/8 10/12 16/12 16/13 18/19 46/10 55/9 55/19 56/22 56/23 57/6 58/5 59/16 60/23 66/10 66/16 67/1 I've [1] 65/24 idea [1] 26/13 identifiable [1] 53/21 ie [1] 46/17 if [54] 1/13 1/15 1/15 2/19 3/13 5/3 5/7 6/13 7/21 8/14 11/7 12/23 13/15 13/16 15/22 17/8 18/4 20/19 21/1 21/10 22/23 24/7 29/4 29/5 29/13 32/19 32/24 35/4 42/20 46/4 48/17 48/19 48/19 50/2 50/18 50/22 51/4 51/20 51/22 52/4 52/5 52/13 52/23 52/24 55/15 57/21 60/1 60/21 60/23 62/3 62/5 62/11 62/13 66/19 ignorance [1] 56/5 ignore [1] 51/24 ill [1] 22/15 image [3] 35/3 65/2 65/21 images [1] 53/5 imagine [2] 43/2 60/18 impact [4] 38/18 54/3 54/5 55/7 implied [1] 29/7 important [2] 49/18 49/22 impossible [1] 55/6 impression [2] 42/23 62/19 improve [1] 28/17 improved [1] 4/21 improvements [1] 40/5 incidences [2] 36/25 48/16 incident [4] 22/11 22/24 24/1 31/9 including [1] 53/20	inconvenience [1] 12/1 incubator [6] 13/10 14/3 26/20 31/6 33/16 53/8 incubators [1] 37/5 indeed [4] 65/25 66/2 66/24 67/7 indicate [1] 41/19 indication [7] 3/12 4/13 9/21 10/3 13/1 22/11 22/17 induce [1] 2/17 induced [1] 3/19 infant [1] 23/11 infection [1] 36/24 inform [2] 17/2 17/6 information [4] 46/1 49/9 52/10 56/4 informed [14] 6/25 12/18 13/14 15/23 16/6 17/2 17/7 24/7 25/7 33/4 46/18 47/2 50/12 62/3 initially [1] 21/21 injury [1] 44/2 inpatient [5] 10/20 18/23 19/14 60/16 61/15 input [2] 48/4 49/18 Inquiry [6] 1/18 16/9 23/3 45/16 64/10 66/8 inside [1] 35/25 intense [7] 2/12 13/11 15/11 32/18 39/8 39/22 59/6 intensive [1] 39/9 intention [1] 17/6 interactions [2] 60/21 60/24 interpretation [1] 65/4 into [27] 16/20 17/14 25/9 25/18 25/19 26/14 26/17 33/16 34/22 35/20 39/3 39/6 39/12 39/14 39/20 41/14 42/19 43/21 44/9 46/6 50/4 52/15 52/16 54/7 54/17 54/23 62/9 investigation [1] 47/21 investigations [2] 42/19 44/21 invite [1] 1/7 involved [3] 33/25 51/12 60/25 involvement [2] 2/4 61/4 is [88] isn't [1] 54/7 isolated [1] 37/8 issue [5] 2/25 7/4	23/21 24/11 55/21 issues [8] 6/19 19/14 19/15 30/4 30/21 32/24 41/5 51/21 it [247] it had [1] 31/10 it just [1] 65/20 it's [53] 5/4 7/21 9/4 9/9 9/12 9/13 9/17 11/4 12/7 12/8 13/7 13/11 15/1 15/15 16/1 18/15 18/17 21/3 21/7 21/9 22/1 22/20 24/6 27/7 29/10 31/17 35/6 35/8 37/8 46/14 49/18 52/5 53/13 53/14 53/14 54/18 54/22 54/23 55/6 55/15 56/19 57/3 58/24 59/3 59/6 59/13 62/10 63/8 63/25 65/6 66/7 66/14 66/24 items [1] 23/17 its [2] 44/23 58/23 itself [2] 13/9 37/3	J job [1] 40/25 John [1] 59/24 joke [1] 65/14 journey [6] 2/5 17/24 32/24 33/3 37/20 37/23 July [1] 1/17 jury [1] 24/22 jury's [1] 66/8 just [95] justice [1] 57/9	K keen [4] 14/6 34/19 34/20 64/14 keep [8] 9/6 9/9 14/8 17/7 33/3 47/2 50/11 57/6 keeping [1] 31/25 kept [1] 6/25 kind [5] 11/25 40/22 41/10 50/5 51/15 kinds [1] 33/12 knew [11] 12/23 15/15 15/17 22/5 43/4 44/3 44/3 44/10 45/24 47/20 56/4 knock [3] 25/20 25/21 31/1 knocks [1] 56/12 know [197] knowing [2] 42/14 47/15 knowledge [1] 18/9 known [5] 45/22 46/5 52/14 56/6 56/9 knows [3] 57/2 57/8	57/8 L label [2] 36/3 36/12 Labour [2] 8/4 11/2 lack [1] 38/21 Lady [5] 1/9 10/10 24/16 65/24 67/11 landline [1] 20/17 Langdale [5] 1/8 1/12 66/7 67/9 68/4 large [1] 23/12 late [4] 8/5 25/11 25/16 30/18 later [3] 8/18 16/13 34/23 laugh [2] 42/5 65/14 leading [1] 23/15 leaflet [1] 47/12 leaflets [1] 47/8 leaks [1] 22/10 learn [1] 42/15 least [3] 6/11 19/22 20/1 leave [5] 14/5 18/3 20/13 30/11 38/12 leaving [2] 11/7 35/23 left [3] 25/12 40/2 49/4 length [2] 38/17 40/3 less [5] 20/2 20/2 39/8 39/22 41/4 let [5] 7/12 11/7 26/4 27/18 27/19 let's [1] 19/23 Letby [13] 10/11 24/21 27/8 35/21 36/13 42/1 42/7 43/15 43/22 44/1 44/13 49/14 57/11 letting [1] 34/2 level [1] 32/6 Liaison [1] 15/15 lid [2] 26/20 31/5 life [1] 56/15 lifelong [1] 55/3 lift [1] 26/10 lifts [1] 19/11 light [1] 66/6 lights [1] 26/20 like [66] 2/8 2/14 7/9 9/5 9/15 9/23 10/23 11/9 11/20 12/1 12/9 12/25 13/5 13/7 13/7 14/7 15/24 19/12 20/2 21/4 22/17 25/19 26/21 28/4 29/6 29/8 29/13 30/23 31/8 31/19 32/8 34/3 34/6 34/15 35/7 35/24 36/5 36/22 38/1 42/4 45/4 45/6 45/21 45/24 49/15 49/20 50/23
----------	---	---	---	---	--	---

L	21/23 22/22	measures [1] 51/19	18/24 19/3 19/4 29/16	N
like... [19] 51/19 52/8 53/14 54/4 55/18 56/20 56/24 61/13 62/13 62/21 63/18 63/24 63/25 64/1 65/4 65/8 65/21 66/11 66/19	M	mechanism [1] 24/17	43/25 44/15	name [3] 64/15 64/16 64/21
likely [1] 52/9	machine [7] 12/14 13/9 13/9 58/9 58/11 59/3 59/9	medical [7] 18/9 40/11 40/12 42/21 45/24 51/9 51/11	most [3] 20/9 21/8 49/22	naturally [1] 22/1
limit [3] 10/23 29/24 54/9	made [11] 15/20 17/22 18/3 19/17 24/3 24/10 27/25 40/4 49/6 53/6 62/8	medication [2] 25/15 58/21	mother [12] 1/3 1/10 1/13 2/16 7/23 18/19 24/25 57/16 58/5 66/2 66/25 68/3	nature [1] 51/4
link [1] 1/13	main [2] 26/10 31/14	medicine [1] 27/3	Mother E [1] 66/25	navigate [1] 55/19
listen [1] 45/18	major [1] 28/22	meet [1] 46/24	Mother H [9] 1/3 1/10 1/13 18/19 24/25 57/16 58/5 66/2 68/3	near [2] 5/24 17/15
listened [1] 51/21	make [11] 5/3 5/11 10/21 17/17 31/15 38/23 45/4 48/21 49/22 61/8 61/13	meeting [4] 16/21 16/22 46/23 48/10	mottled [1] 63/11	nearly [1] 45/3
literally [2] 31/4 35/23	making [7] 2/10 27/21 41/11 43/9 43/13 46/1 66/17	memories [1] 47/19	mottling [1] 63/18	need [24] 3/7 3/12 4/14 4/17 5/1 5/2 5/2 8/20 9/13 9/24 13/3 13/4 14/17 15/3 15/9 16/24 25/23 26/4 39/9 48/23 48/23 51/16 54/10 57/21
little [15] 7/17 7/18 9/2 9/19 9/24 9/25 12/7 15/9 26/12 28/14 33/5 39/23 40/7 42/11 59/2	managed [1] 17/4	memory [3] 16/13 36/5 36/9	mouth [2] 13/8 59/3	needed [11] 9/2 9/11 10/4 15/10 22/20 26/1 28/21 32/21 47/5 48/3 48/5
lives [1] 54/6	management [1] 44/17	mention [2] 27/23 53/19	move [4] 5/6 24/13 39/7 49/11	needing [3] 3/15 22/6 22/16
loads [1] 36/22	managers [2] 51/8 51/11	midwife [2] 26/8 60/17	moved [4] 25/4 25/9 33/16 39/19	needle [2] 23/11 23/13
long [15] 8/15 9/13 9/20 18/20 25/12 28/2 28/4 30/2 31/9 39/25 40/7 41/16 60/14 62/2 62/18	manually [1] 22/2	midwives [6] 10/17 11/7 11/17 14/22 25/10 25/22	Mr [10] 57/21 58/3 58/4 66/1 66/21 66/23 67/4 67/8 68/5 68/6	needles [4] 23/13 23/14 23/16 23/23
longer [2] 10/21 11/11	many [10] 37/2 39/25 42/3 52/18 55/17 55/25 60/23 60/23 61/15 66/15	might [7] 4/17 10/4 18/16 29/7 33/13 51/1 57/17	Mr Baker [8] 57/21 58/3 58/4 66/1 66/21 67/4 67/8 68/5	needs [2] 5/3 50/11
look [9] 13/5 14/18 14/20 22/23 31/16 52/15 62/14 64/5 65/8	marks [1] 63/18	milestones [1] 41/4	Ms [5] 1/8 1/12 66/7 67/9 68/4	negligence [1] 42/21
looked [3] 6/22 46/6 58/23	mask [4] 58/14 59/2 59/2 59/7	mind [1] 41/15	Ms Langdale [5] 1/8 1/12 66/7 67/9 68/4	neonatal [21] 4/17 5/2 6/10 7/22 7/23 8/9 8/16 11/3 18/25 19/1 26/1 26/15 26/17 28/6 42/20 45/2 48/2 48/24 50/2 50/7 54/16
looking [9] 17/14 26/24 28/5 31/21 43/21 44/6 44/9 47/16 64/4	massive [1] 62/8	minds [1] 63/23	much [23] 1/4 7/13 8/18 14/5 14/10 18/6 25/13 32/25 37/16 40/25 42/8 42/25 49/7 54/4 55/6 57/19 59/15 62/5 65/9 65/25 66/2 67/7 67/13	never [9] 9/16 13/2 43/4 49/4 56/6 56/9 56/15 57/12 63/20
looks [3] 23/19 31/19 58/23	massively [2] 53/16 53/17	mins [1] 23/15	mum [1] 60/14	new [3] 10/6 18/16 23/25
lose [1] 35/19	material [1] 45/20	minute [1] 50/24	Mummy [2] 36/3 36/12	news [1] 6/7
lot [36] 2/4 2/13 3/25 4/2 4/14 6/2 10/5 13/12 14/2 17/22 18/6 20/24 27/6 27/11 31/3 31/3 31/12 37/12 37/14 37/21 42/6 45/23 47/22 47/25 49/24 50/20 50/25 53/13 54/24 55/18 56/3 56/4 56/18 56/18 57/10 59/6	maternity [3] 10/16 11/2 20/16	minutes [5] 28/4 30/23 31/11 33/17 57/20	mums [1] 20/4	newspaper [1] 42/18
lots [4] 33/9 36/20 37/1 37/4	may [6] 1/9 5/1 5/8 29/14 42/17 57/9	miracle [5] 40/22 41/9 41/9 46/7 56/8	murder [1] 24/22	next [5] 4/12 4/19 8/12 62/18 67/12
low [1] 3/25	May 2017 [1] 42/17	mistake [1] 24/8	my [57] 1/9 1/25 2/5 2/6 4/24 7/14 7/14 7/23 7/25 8/24 10/10 10/18 10/21 10/24 11/6 14/3 14/20 14/23 16/12 19/3 19/16 19/18 19/19 19/21 20/10 20/25 21/11 24/16 25/15 25/25 26/1 26/4 26/6 26/25 27/25 28/6 30/12 31/14 31/20 36/3 36/12 41/15 46/19 48/3 48/11 54/14 54/15 54/18 56/14 60/11 61/16 61/18 61/19 62/2 65/24 66/12 67/11	NG [1] 38/7
Lucy [7] 27/8 36/13 42/7 43/15 43/22 44/13 57/11	maybe [8] 4/21 13/3 31/1 33/10 35/5 36/23 51/1 62/15	Mm [2] 59/13 64/9	my Lady [5] 1/9 10/10 24/16 65/24 67/11	night [10] 17/11 20/22 20/23 25/12 29/18 30/17 30/17 30/22 34/16 64/24
lumbar [1] 36/23	me [51] 1/14 4/7 4/16 5/6 5/6 6/25 8/5 11/21 12/1 12/11 12/24 13/18 15/7 15/21 17/22 19/15 19/18 19/23 20/10 21/12 21/16 25/9 25/25 26/8 26/11 26/15 26/23 27/4 27/7 27/10 27/14 28/3 28/4 29/2 30/12 31/20 35/2 35/12 36/5 42/8 48/5 54/12 55/9 55/13 57/15 60/6 62/3 62/4 62/14 62/17 66/12	Mm-hm [2] 59/13 64/9	myself [2] 5/15 20/8	nights [5] 34/9 38/2 38/22 40/2 56/12
lunchtime [1] 60/7	mean [4] 15/23 25/25 43/1 63/15	mobile [5] 14/23 20/11 20/25 60/17 61/17		nighttime [1] 25/15
lung [1] 22/10	means [1] 6/11	moment [1] 55/13		no [43] 2/2 3/3 3/12 4/13 5/4 5/15 5/15 5/24 8/10 8/13 10/3 10/3 10/17 11/16 13/1 22/10 22/17 23/14 23/17 23/22 23/23 24/17 26/13 30/4 30/4 30/5 30/21 30/21 40/9 40/13 40/15 40/20 42/4 42/12 42/14 44/19 45/8 45/14 48/16 50/1 57/15 61/7 65/24
lungs [4] 4/9 9/8	meant [2] 15/5 18/10	moments [1] 56/14		
	meantime [1] 61/25	Monday [2] 67/13 67/18		
		monitor [1] 45/4		
		monitoring [6] 2/15 7/22 39/10 39/23 39/23 53/19		
		morbid [1] 36/6		
		more [30] 4/2 5/22 13/3 13/11 15/10 16/4 17/22 18/7 18/18 19/24 20/5 22/13 31/12 37/11 46/15 49/8 50/23 51/17 51/19 52/8 56/3 56/4 56/18 57/21 59/6 59/15 62/6 62/15 62/17 65/24		
		morning [14] 1/3 1/5 8/12 10/15 11/12 11/16 12/4 12/11		

<p>N</p> <p>nobody [7] 15/1 26/23 40/23 46/3 51/2 52/24 62/3</p> <p>nodded [7] 29/20 33/22 36/19 40/17 45/17 46/20 53/23</p> <p>nodding [1] 66/10</p> <p>normal [11] 2/3 9/12 9/23 16/1 26/8 30/6 32/10 39/5 40/6 45/3 46/12</p> <p>normally [1] 29/23</p> <p>nose [1] 59/2</p> <p>not [54] 2/18 2/21 3/6 3/8 3/24 4/17 4/23 10/10 10/17 12/8 12/18 13/14 13/20 14/10 14/23 15/24 16/6 18/8 18/17 23/22 23/23 23/24 24/3 24/21 24/22 25/12 26/24 26/25 30/4 31/21 36/7 36/10 37/18 39/4 40/7 40/18 46/14 47/21 51/4 51/22 53/15 54/22 55/5 55/6 55/17 55/24 55/25 57/9 58/24 59/20 62/23 64/21 66/7 66/14</p> <p>nothing [7] 41/19 44/19 44/19 44/25 45/10 45/23 59/16</p> <p>noticed [2] 7/18 12/13</p> <p>now [25] 10/8 15/5 16/3 19/3 25/6 29/8 29/12 30/9 34/10 35/15 39/9 43/21 44/9 54/3 55/4 56/1 56/10 56/17 57/24 59/8 61/2 61/8 66/19 66/21 67/14</p> <p>number [6] 20/13 20/14 20/14 47/8 47/11 49/14</p> <p>nurse [18] 8/15 8/24 9/18 27/17 30/13 30/16 30/22 34/16 34/16 34/20 34/21 56/24 60/18 60/19 61/10 64/10 64/17 65/8</p> <p>Nurse W [2] 60/18 60/19</p> <p>nurse's [1] 64/14</p> <p>nurseries [3] 39/8 39/20 39/21</p> <p>nurses [11] 11/9 13/24 14/12 14/21 20/17 27/3 27/4 27/14 33/20 42/4 62/16</p>	<p>nursing [1] 52/1</p> <p>nutrition [1] 38/5</p> <p>O</p> <p>o'clock [1] 6/4</p> <p>observations [2] 33/14 39/7</p> <p>obstetric [1] 6/21</p> <p>obtained [1] 23/16</p> <p>obvious [1] 24/18</p> <p>obviously [15] 7/5 8/6 15/6 20/4 29/3 30/3 35/6 35/14 40/21 44/20 48/22 50/19 52/21 55/25 56/17</p> <p>occasion [1] 46/17</p> <p>odd [1] 39/16</p> <p>off [8] 19/2 26/20 27/25 31/5 37/8 38/4 47/12 66/19</p> <p>offended [1] 61/12</p> <p>offers [1] 53/25</p> <p>office [1] 47/10</p> <p>often [2] 37/11 46/14</p> <p>Oh [5] 13/2 23/3 35/8 56/22 65/12</p> <p>okay [12] 2/11 4/4 9/13 9/17 10/2 12/19 12/21 12/22 14/19 27/7 30/9 61/17</p> <p>old [1] 50/3</p> <p>older [1] 56/18</p> <p>on [132]</p> <p>once [1] 32/5</p> <p>one [19] 5/13 14/7 23/4 23/6 23/8 25/1 25/22 26/21 27/3 27/14 35/1 39/8 39/20 45/13 49/5 55/13 56/22 56/24 57/5</p> <p>ones [1] 51/10</p> <p>ongoing [2] 13/12 54/21</p> <p>online [2] 1/4 66/3</p> <p>only [10] 7/4 12/23 23/3 25/18 29/24 30/24 31/10 50/3 60/19 61/23</p> <p>onwards [1] 18/4</p> <p>open [2] 9/6 9/9</p> <p>operating [1] 6/6</p> <p>opinions [1] 57/2</p> <p>opposed [1] 59/1</p> <p>opposite [1] 26/11</p> <p>option [1] 4/22</p> <p>options [3] 17/14 44/6 57/14</p> <p>or [63] 1/16 2/2 3/6 3/8 4/14 6/4 6/20 8/16 8/20 9/16 10/4 13/4 13/8 14/23 16/21 18/9 18/10 20/4 20/4 20/14 21/11 22/2 22/15 22/16 23/21 24/19</p>	<p>30/24 32/3 32/9 32/9 34/15 38/16 39/25 40/14 40/18 41/7 41/11 41/22 42/1 42/5 42/13 42/21 44/17 44/24 45/24 46/1 47/6 47/10 47/11 47/14 50/22 52/8 52/12 53/10 53/24 55/23 56/16 57/8 58/20 60/16 62/10 64/21 65/22</p> <p>other [22] 1/16 1/16 11/25 14/21 14/21 14/22 19/9 20/6 28/15 29/22 29/25 39/20 41/5 42/14 45/9 49/8 50/1 50/8 54/13 56/9 57/11 62/21</p> <p>others [1] 53/10</p> <p>our [20] 12/12 18/15 27/13 29/4 37/5 38/13 41/13 41/25 46/25 47/1 47/23 48/12 54/6 55/8 60/25 61/4 62/24 63/22 64/24 65/15</p> <p>ourselves [1] 17/1</p> <p>out [16] 7/9 11/5 21/20 26/9 26/12 26/16 31/4 32/19 33/10 41/7 41/22 49/10 49/14 57/12 57/13 58/8</p> <p>outcome [2] 51/22 57/13</p> <p>outlook [1] 62/22</p> <p>outpatient [2] 45/7 45/8</p> <p>outside [4] 13/9 52/6 53/3 59/1</p> <p>over [29] 1/13 6/7 6/25 7/20 17/8 17/9 17/14 18/7 27/14 27/16 31/11 32/13 32/22 33/6 33/7 33/16 34/2 34/4 36/14 36/24 38/17 39/8 41/4 41/18 46/9 49/23 57/2 59/2 63/18</p> <p>overwhelming [1] 54/5</p> <p>own [8] 10/18 10/24 11/6 19/16 33/14 33/14 37/6 61/20</p> <p>oxygen [2] 9/5 38/21</p> <p>P</p> <p>paediatric [2] 45/1 45/2</p> <p>page [2] 22/23 60/5</p> <p>page 22 [1] 22/23</p> <p>pain [1] 41/21</p> <p>pale [1] 63/17</p> <p>PALS [11] 15/12</p>	<p>15/13 15/14 15/16 16/10 46/15 46/17 59/19 60/6 60/8 62/10</p> <p>panic [2] 6/2 26/3</p> <p>panicking [1] 26/24</p> <p>paragraph [9] 10/13 21/14 24/13 24/25 58/6 60/11 63/4 63/16 64/15</p> <p>paragraph 28 [1] 10/13</p> <p>paragraph 30 [1] 58/6</p> <p>Paragraph 38 [1] 21/14</p> <p>paragraph 48 [2] 24/13 24/25</p> <p>paragraph 72 [1] 63/4</p> <p>paragraph 73 [1] 63/16</p> <p>paragraph 86 [1] 64/15</p> <p>paragraphs [1] 63/13</p> <p>parent [1] 52/14</p> <p>parenteral [1] 38/5</p> <p>parents [7] 16/21 17/9 17/11 20/4 31/4 49/16 62/12</p> <p>parents' [1] 30/25</p> <p>Park [16] 31/24 32/1 32/7 32/11 33/7 33/20 34/1 34/5 34/7 36/16 36/18 37/10 38/2 38/22 64/8 64/12</p> <p>part [2] 21/8 61/10</p> <p>particular [5] 4/4 22/12 24/1 34/21 42/12</p> <p>particularly [4] 4/15 47/13 55/21 66/16</p> <p>Parts [1] 45/20</p> <p>Patient [1] 15/15</p> <p>pause [1] 10/7</p> <p>pausing [1] 15/13</p> <p>penultimate [1] 60/11</p> <p>people [18] 11/14 11/19 14/1 21/7 29/24 50/8 51/1 51/12 52/4 53/9 54/14 54/16 54/24 55/17 56/25 57/11 61/16 62/6</p> <p>perfect [1] 30/4</p> <p>perfectly [3] 29/8 30/2 42/9</p> <p>perform [1] 4/24</p> <p>person [3] 16/14 47/4 54/13</p> <p>personal [1] 54/8</p> <p>phase [1] 3/6</p> <p>phone [11] 4/6 20/11 20/23 26/5 26/6 26/6 32/24 42/17 43/23</p>	<p>61/16 61/16</p> <p>phoned [4] 14/23 14/23 20/20 47/10</p> <p>phoning [2] 21/10 43/14</p> <p>physically [2] 49/7 50/9</p> <p>pick [1] 38/9</p> <p>picked [2] 52/24 53/4</p> <p>picture [1] 52/9</p> <p>pillow [1] 31/1</p> <p>pink [1] 7/10</p> <p>place [3] 39/18 48/14 51/19</p> <p>placed [1] 7/14</p> <p>placenta [2] 2/18 4/22</p> <p>plan [4] 2/15 2/17 34/12 48/6</p> <p>planned [2] 4/10 47/21</p> <p>planning [1] 3/11</p> <p>plastic [1] 36/2</p> <p>please [3] 54/11 58/7 60/1</p> <p>pleased [1] 7/12</p> <p>pm [3] 57/25 58/2 67/16</p> <p>pneumothorax [1] 23/12</p> <p>pneumothoraxes [1] 21/15</p> <p>point [54] 1/14 2/24 3/25 4/1 4/4 4/5 4/7 4/12 5/15 6/10 7/20 8/4 8/6 8/19 9/14 11/20 11/22 16/3 17/4 17/15 18/2 18/4 19/25 22/6 24/12 25/3 25/16 25/21 26/23 28/10 28/18 30/17 31/14 31/24 33/7 34/7 35/1 37/6 42/22 43/18 44/5 44/12 44/12 44/24 45/8 47/10 47/20 48/22 49/3 52/25 60/22 61/1 64/4 65/15</p> <p>police [4] 42/17 42/23 43/6 43/21</p> <p>poorly [6] 4/15 60/15 61/21 61/22 62/15 62/25</p> <p>portrayed [1] 17/25</p> <p>position [2] 3/8 49/10</p> <p>positive [3] 9/4 58/14 58/15</p> <p>positives [1] 55/11</p> <p>possible [5] 2/23 14/6 48/17 48/21 49/7</p> <p>possibly [3] 18/6 25/14 57/13</p> <p>post [1] 10/22</p> <p>post-birth [1] 10/22</p> <p>potential [2] 24/5</p>
--	--	--	---	--

P	put [17] 12/13 12/17 19/25 21/22 28/16 38/25 39/3 39/10 39/11 39/12 39/14 39/16 39/18 54/7 54/16 58/8 59/8	reasons [1] 32/4 reassure [2] 35/7 48/15 reassuring [2] 15/25 53/16 recall [5] 42/13 47/12 60/23 64/16 65/20 receive [1] 60/20 received [4] 2/6 6/21 16/14 53/24	reports [1] 45/10 required [3] 23/11 23/12 24/20 respect [3] 10/11 51/8 67/2 response [5] 14/17 17/18 17/20 18/14 20/24 responsibility [2] 50/6 52/2 rest [3] 30/20 58/20 66/13 restrictive [1] 20/8 resume [1] 67/12 Resus [1] 23/14 resuscitate [1] 24/20 resuscitated [9] 27/10 28/22 30/16 31/20 34/19 39/17 52/19 56/13 63/21 resuscitation [4] 22/16 27/9 34/23 38/18 resuscitations [1] 37/7 review [1] 66/8 right [5] 34/18 35/9 64/11 64/19 65/1 ring [2] 60/17 61/17 ring/use [1] 60/17 rise [1] 67/13 risk [5] 2/18 3/15 4/23 22/16 24/4 room [24] 12/14 16/20 16/21 17/9 17/11 17/12 21/5 25/4 25/9 25/20 26/19 30/13 30/25 31/4 31/5 34/23 37/4 37/5 37/6 37/7 39/4 39/6 39/9 67/12 roughly [1] 40/1 round [3] 26/11 30/9 31/5 rounds [2] 19/7 32/8 route [3] 43/11 45/25 46/21 Royal [1] 45/12 rules [1] 13/24 run [1] 4/23 running [1] 28/8 runs [1] 3/15 rushing [1] 26/5	17/16 18/2 19/19 22/2 22/7 24/4 24/17 25/23 26/5 26/17 27/17 27/18 28/2 28/25 30/14 31/10 32/5 32/12 32/17 34/7 35/8 36/3 37/17 37/18 37/19 37/20 37/22 38/19 39/5 42/18 43/19 43/21 47/1 56/23 58/19 same [16] 1/15 6/12 7/24 16/10 16/12 16/13 19/7 21/11 31/2 35/11 35/13 39/3 39/18 45/1 50/5 52/5 sat [2] 14/3 65/16 satisfied [2] 17/18 18/13 saw [11] 10/13 14/11 16/11 23/3 24/1 36/19 40/16 45/7 63/2 63/13 63/14 say [43] 6/7 6/19 10/13 14/24 15/20 19/1 22/13 22/14 23/24 24/10 25/13 25/20 26/2 26/2 26/11 27/11 32/5 35/21 36/16 38/23 39/14 39/16 43/14 43/23 46/2 46/16 46/24 49/15 50/15 51/8 51/25 52/14 54/9 54/10 54/24 57/21 59/11 62/1 62/14 62/20 63/15 64/16 64/21 saying [18] 1/16 7/9 26/7 27/4 27/7 28/23 32/25 39/11 43/14 48/13 51/13 51/20 52/19 52/20 64/11 64/17 64/25 65/12 says [1] 36/12 scans [4] 2/10 3/11 4/3 38/19 scary [2] 12/25 31/17 scenario [1] 42/25 score [1] 7/9 screens [1] 13/8 second [7] 4/19 32/14 34/8 35/14 43/3 56/1 63/7 section [6] 3/22 9/7 10/22 58/7 63/5 63/9 security [1] 53/19 sedated [2] 58/21 59/8 see [32] 1/15 1/16 8/7 8/17 9/14 10/16 11/12 11/16 12/12 19/8 19/9 21/12 22/24 23/2 23/10 26/19
potential... [1] 44/10 potentially [2] 17/13 28/25 Powell [5] 59/23 60/4 60/10 60/22 61/5 practical [1] 18/22 practicalities [1] 19/10 practice [2] 32/10 52/3 pre [1] 52/7 precise [1] 24/17 pregnancy [12] 1/23 2/2 2/5 2/19 2/22 3/3 3/11 3/18 3/24 47/24 47/25 48/7 premature [4] 2/21 21/25 45/4 46/12 present [1] 42/9 pressure [7] 9/4 22/7 22/9 22/21 37/21 58/14 58/15 pretty [1] 42/8 prevent [1] 51/19 prevented [1] 50/25 preventing [1] 49/13 prior [4] 18/8 43/10 58/11 60/22 priority [3] 11/21 17/17 19/18 prison [1] 57/12 probability [3] 43/19 44/4 44/8 probably [3] 8/12 9/13 53/13 problem [3] 22/9 52/13 62/24 problems [1] 38/17 proceedings [1] 44/22 process [3] 11/23 39/5 45/3 produce [1] 22/4 produced [1] 22/1 promises [1] 27/22 proper [2] 15/24 53/19 properly [1] 38/24 prosecution [1] 24/16 protect [1] 57/4 protective [1] 41/18 protocol [2] 50/16 51/14 provide [1] 9/4 provided [2] 1/17 2/23 provides [1] 58/14 pulled [1] 46/8 puncture [1] 36/23 purple [1] 63/18 purposes [1] 67/2	question [3] 31/18 60/12 63/8 Questioned [4] 1/12 58/4 68/4 68/5 questions [12] 10/5 18/10 33/9 33/25 34/1 46/19 46/22 56/18 57/15 57/18 65/24 67/3 quick [1] 40/4 quicker [2] 31/3 62/5 quickly [5] 22/5 25/23 26/7 31/13 64/3 quiet [2] 37/10 42/11 quite [19] 2/12 4/6 8/5 9/14 12/8 13/12 17/25 22/5 22/9 25/4 25/24 32/18 35/2 35/10 36/6 42/7 43/12 50/20 59/12	recommendations [2] 49/11 66/13 record [2] 16/9 16/15 records [3] 40/11 40/12 40/16 recovery [2] 8/5 19/23 red [2] 35/21 35/24 reference [1] 60/5 regarding [1] 64/7 regardless [1] 13/15 regards [1] 62/10 register [1] 42/8 regular [4] 2/9 2/10 45/5 52/2 regularly [2] 2/13 4/2 reiterated [1] 16/23 relation [3] 24/23 46/17 66/25 relay [1] 32/9 religious [1] 29/4 reluctant [1] 30/11 rely [2] 50/8 53/10 remember [59] 7/8 15/6 19/2 25/11 25/17 25/19 25/21 25/24 26/3 26/4 26/6 26/22 27/3 27/6 27/8 27/8 27/9 27/14 27/15 27/21 28/1 28/7 28/11 28/13 28/20 28/23 29/1 31/15 31/20 34/17 34/18 34/21 34/23 34/24 34/25 35/3 35/9 36/6 36/10 39/4 39/11 39/13 42/9 43/14 43/16 43/24 47/9 47/13 47/13 48/13 60/25 61/3 63/23 64/22 64/25 65/1 65/5 65/7 65/19 remembered [1] 33/24 remove [1] 37/15 removed [2] 37/25 38/3 reoccurring [1] 50/22 replay [1] 31/8 report [5] 22/24 23/2 24/10 45/12 45/15 reported [3] 51/6 51/6 63/14 reporting [1] 50/16	Q question [3] 31/18 60/12 63/8 Questioned [4] 1/12 58/4 68/4 68/5 questions [12] 10/5 18/10 33/9 33/25 34/1 46/19 46/22 56/18 57/15 57/18 65/24 67/3 quick [1] 40/4 quicker [2] 31/3 62/5 quickly [5] 22/5 25/23 26/7 31/13 64/3 quiet [2] 37/10 42/11 quite [19] 2/12 4/6 8/5 9/14 12/8 13/12 17/25 22/5 22/9 25/4 25/24 32/18 35/2 35/10 36/6 42/7 43/12 50/20 59/12	R raise [2] 1/14 53/5 raised [1] 59/19 raising [2] 46/21 52/25 ran [1] 26/15 rather [2] 19/20 59/7 rays [1] 36/24 reaching [1] 41/3 read [1] 67/1 Reading [1] 61/8 ready [1] 33/15 real [3] 43/17 53/15 66/15 realised [1] 17/23 really [43] 4/6 5/15 6/15 7/8 7/12 8/11 8/13 11/20 12/17 12/25 12/25 13/13 15/25 15/25 16/3 21/3 24/2 24/3 25/12 25/18 26/21 30/11 30/19 30/24 31/21 36/21 37/9 37/19 37/20 37/23 38/15 39/13 39/15 42/7 47/21 54/6 54/14 54/25 59/15 62/14 63/21 65/12 65/13 reason [3] 40/24 44/9 46/10 reasonable [2] 55/24 56/2
		S safe [2] 19/15 57/9 safest [2] 4/22 48/14 safety [3] 48/4 51/19 52/2 said [53] 3/16 5/1 5/4 5/23 7/19 7/20 8/11 8/13 8/13 9/7 9/14 9/17 13/2 14/19 16/16 16/18 17/2 17/12		

S	65/13 Shelly [2] 64/21 64/21 shift [3] 19/4 19/5 30/13 shock [6] 9/14 25/24 35/11 43/12 43/24 65/5 shocked [3] 35/2 35/10 61/9 shocking [1] 59/12 shook [1] 54/2 short [4] 18/1 57/17 58/1 67/1 shortage [1] 4/25 shortcut [1] 26/17 shorthand [1] 57/20 shorthand-writer [1] 57/20 shortly [2] 64/6 64/22 should [21] 24/6 24/9 24/9 30/20 49/24 49/25 50/15 50/18 51/5 51/8 51/12 51/15 51/18 51/18 51/21 52/10 52/11 52/24 53/2 62/15 64/21 shouldn't [1] 51/23 showed [1] 2/14 side [14] 7/3 18/6 25/4 25/9 28/12 29/25 30/2 30/19 37/8 45/24 50/10 56/9 62/18 65/3 significant [2] 12/24 59/14 simple [1] 18/1 simply [1] 14/23 since [2] 48/16 56/16 sit [1] 37/11 sitting [3] 35/1 35/3 65/2 situation [21] 7/1 13/13 14/20 15/12 15/21 16/24 19/23 20/7 20/7 25/8 26/24 29/3 31/2 31/17 33/5 49/1 49/2 50/1 52/22 61/24 62/23 sleep [3] 31/1 50/10 64/1 slightly [1] 7/10 slippers [1] 25/25 small [1] 59/2 smaller [1] 7/11 so [151] some [20] 3/7 3/16 4/2 5/2 7/21 9/4 10/8 15/10 17/14 18/17 20/2 23/19 30/20 31/1 33/2 38/15 39/7 42/4 57/18 66/6 somebody [24] 8/15 8/16 12/2 14/23 19/13 31/19 42/21 42/24	43/2 43/11 43/18 43/20 44/4 44/5 44/8 44/10 44/13 47/6 49/6 51/3 51/20 52/6 62/1 62/3 something [33] 7/5 8/10 12/24 15/22 16/4 21/22 22/1 23/25 24/6 27/23 29/13 32/18 34/15 35/4 36/9 38/16 38/20 46/5 46/14 48/5 51/3 51/17 54/20 54/22 55/15 55/18 56/15 57/5 62/20 63/22 65/6 65/21 66/22 sometimes [8] 11/11 15/8 21/17 22/3 22/10 22/19 22/20 48/14 sooner [1] 53/4 sorry [5] 6/18 23/3 23/4 23/6 64/20 sort [38] 3/10 4/6 7/12 7/18 9/5 9/6 9/11 10/23 11/2 11/22 12/15 13/7 13/7 13/24 16/2 16/21 27/25 28/8 28/12 28/14 28/18 30/8 32/9 32/25 34/3 35/10 35/12 35/16 38/12 41/8 42/23 50/6 52/20 59/1 59/2 60/21 63/17 63/24 sound [1] 28/1 sounds [1] 12/25 speak [6] 16/16 16/18 16/19 32/7 47/5 60/6 speaking [3] 28/9 28/20 65/19 specifically [1] 27/24 specify [1] 24/17 spend [1] 62/15 spending [2] 25/13 62/18 spent [3] 14/2 30/1 38/2 spoke [4] 15/12 16/9 16/10 59/19 spoken [2] 60/18 62/23 spot [1] 52/2 stabilise [1] 17/4 stabilised [4] 10/22 28/18 37/16 37/17 stable [10] 19/24 29/7 30/5 30/14 33/8 33/8 34/10 61/18 61/23 65/13 staff [10] 21/15 49/16 50/15 50/19 50/21 51/9 51/11 52/1 52/3 62/5 stage [1] 43/21	stairs [5] 10/25 11/4 26/14 26/14 26/16 started [2] 1/7 7/18 starting [4] 16/4 28/17 38/7 38/8 state [1] 53/12 statement [11] 1/17 10/14 22/24 24/13 46/15 58/6 59/18 63/4 66/23 67/1 68/6 stations [1] 20/17 statistics [4] 52/12 52/16 52/17 52/23 stay [5] 10/20 17/14 18/1 30/12 40/3 stayed [4] 9/20 18/5 29/22 30/18 staying [2] 8/3 17/9 step [3] 15/5 28/14 59/13 steroids [3] 4/8 4/11 4/20 stickiness [1] 21/24 sticky [2] 9/8 36/2 still [29] 7/11 8/4 9/17 10/20 17/21 18/8 19/12 24/9 24/9 25/3 25/10 26/23 28/9 29/15 30/3 38/11 38/13 39/23 40/9 40/20 41/15 41/16 41/17 44/11 45/6 45/8 46/3 54/20 56/11 stock [1] 23/17 stood [1] 27/4 stop [1] 27/12 storage [2] 53/20 53/21 story [2] 56/20 61/11 straight [2] 7/13 8/7 strange [1] 39/13 stress [2] 53/12 53/15 strict [1] 53/19 struggle [1] 36/15 struggled [1] 47/22 struggling [2] 9/1 65/8 stuck [2] 35/12 63/22 subsequent [1] 47/17 such [6] 19/15 36/9 39/15 52/10 61/13 66/3 sudden [2] 15/3 28/13 sugars [5] 3/25 4/8 4/20 10/21 19/14 suggestions [1] 49/11 summary [1] 34/4 support [14] 9/2 9/25 10/2 10/4 13/4 15/4 15/9 15/11 21/17	22/19 38/4 53/24 53/25 59/15 support and [1] 9/2 suppose [12] 2/20 4/3 22/3 46/6 47/15 51/2 51/4 52/5 55/17 57/3 58/23 63/19 supposed [1] 46/18 sure [12] 2/11 5/3 10/21 16/12 16/13 18/4 38/23 45/4 49/6 51/24 64/20 64/20 surfactant [1] 21/23 survive [1] 55/10 survived [2] 41/9 56/8 suspect [1] 51/2 suspected [2] 44/2 44/18 suspension [1] 50/23 suspicion [1] 43/22 suspicious [2] 42/1 42/15 swipe [1] 53/22 sworn [1] 1/9 synthetically [1] 22/2 system [1] 52/1 systems [1] 50/17
			T	
			table [1] 6/7 take [20] 7/19 7/21 13/18 14/1 14/4 14/4 18/5 20/10 23/5 34/4 43/12 44/23 51/13 52/19 53/9 54/17 57/20 57/24 62/1 62/17 taken [9] 5/12 5/21 20/18 23/16 35/20 36/16 40/22 50/7 60/14 taking [4] 27/13 54/15 62/12 64/23 talk [4] 27/15 27/17 62/14 65/15 talked [1] 46/25 talking [8] 27/16 27/21 28/11 33/11 33/11 33/12 33/13 33/20 tape [1] 13/8 team [5] 2/25 5/2 32/21 45/2 48/4 teddy [1] 35/25 telephone [1] 43/5 tell [17] 1/24 3/22 12/6 13/10 13/11 14/1 21/14 21/18 24/25 29/21 35/21 39/1 43/13 47/17 54/3 55/14 55/19 telling [7] 13/18 18/5 27/10 27/14 29/2	

T	33/17 34/5 35/12 36/2 37/23 38/22 39/7 39/19 40/8 40/9 43/8 43/9 44/6 44/12 44/18 46/4 48/7 48/20 50/24 51/21 51/22 52/8 52/13 52/24 53/1 55/12 56/6 61/23 61/25 62/6 63/12 64/3 65/12	56/12 though [6] 6/20 23/19 29/4 29/7 34/10 63/22 thought [11] 5/11 5/16 6/11 6/14 21/20 35/3 35/5 39/15 41/14 60/16 64/4 thoughtful [1] 66/4 thoughts [1] 21/2 throat [2] 58/24 59/9 through [24] 1/23 9/6 12/15 22/8 22/21 26/8 26/9 28/8 28/9 28/11 28/16 29/9 37/21 38/6 38/7 40/23 41/6 41/21 41/22 45/16 46/8 46/25 60/8 65/7 throughout [6] 2/1 30/6 31/25 33/4 47/24 56/2 Thursday [1] 1/1 time [76] times [13] 11/8 13/20 13/22 13/25 19/1 19/2 19/6 19/10 20/19 20/25 26/21 53/17 61/15 tired [1] 35/6 today [1] 67/10 together [2] 6/15 65/15 told [60] 2/15 3/13 4/12 4/16 4/23 5/21 8/5 9/1 11/16 12/16 12/19 12/21 13/2 13/22 14/3 14/14 14/16 14/17 14/25 15/3 16/5 16/19 21/14 21/16 21/21 22/18 23/22 23/23 23/24 24/3 24/9 24/11 25/25 26/23 28/3 28/24 30/8 30/13 30/19 33/17 35/15 36/8 42/22 43/8 43/9 43/10 43/18 44/1 44/7 44/20 45/9 46/3 46/4 50/20 59/20 61/18 61/22 61/22 62/4 62/25 Tomlins [1] 64/22 too [2] 18/3 20/24 took [10] 7/23 12/3 12/11 18/21 26/8 26/11 26/15 33/5 40/7 41/8 top [2] 19/3 35/25 total [2] 40/2 40/3 touch [2] 31/25 32/11 towards [3] 26/19 60/4 66/6 trained [1] 50/19 training [1] 50/15 transfer [9] 31/24	32/3 32/4 32/13 32/22 33/16 64/7 64/19 67/5 transferred [8] 5/9 5/25 6/13 32/1 33/15 34/17 48/8 64/12 transferring [1] 32/17 transparent [1] 50/17 trauma [2] 41/6 56/11 traumatic [1] 54/25 treated [1] 36/18 treatment [4] 1/23 23/15 23/20 44/18 trend [1] 52/13 trial [8] 23/9 24/2 36/8 40/16 45/18 45/21 55/22 56/2 tried [4] 17/17 19/25 55/11 60/19 trolley [1] 23/14 true [1] 1/18 truly [1] 54/7 trust [5] 52/19 54/14 54/17 54/19 55/2 truth [1] 57/2 try [8] 2/22 4/8 6/1 17/7 41/22 47/1 53/10 55/5 trying [10] 3/23 11/22 26/6 33/10 35/16 41/7 41/12 48/15 61/18 62/2 tube [3] 38/8 58/24 59/8 turn [2] 60/1 66/18 Turning [1] 24/13 two [5] 34/8 37/6 38/2 38/22 45/3	26/15 26/17 28/6 32/6 37/3 42/20 48/3 48/24 50/2 60/14 units [1] 8/9 unless [1] 49/9 unmemorable [1] 42/8 unstable [1] 37/22 until [8] 6/6 30/18 38/20 40/4 43/13 45/2 51/24 67/17 unusual [2] 52/12 52/23 unwell [2] 37/22 38/6 up [23] 8/8 8/14 10/24 11/3 11/11 18/24 20/1 25/3 25/14 25/17 27/1 28/5 28/20 37/3 38/9 41/7 52/15 52/24 53/4 56/20 61/16 62/6 64/1 update [1] 60/17 upset [6] 13/14 17/21 17/21 24/3 60/19 61/9 upsetting [2] 25/5 62/11 upstairs [7] 11/2 12/23 13/15 13/16 14/22 19/7 26/16 urgency [2] 27/12 29/6 urgently [1] 26/2 us [57] 1/24 3/22 7/12 9/18 10/6 12/6 16/20 17/2 17/2 17/6 17/7 17/9 17/12 17/25 18/5 18/12 18/15 18/16 18/17 21/14 21/18 21/21 23/25 24/3 24/7 24/25 25/7 28/23 29/4 29/21 30/1 30/13 30/19 32/24 34/17 35/12 35/21 35/24 36/14 38/11 39/1 39/18 42/11 42/13 43/13 46/3 46/24 46/25 47/2 47/17 48/13 48/15 48/21 49/5 54/3 55/21 66/18 use [4] 20/25 23/18 53/20 60/17 used [2] 23/13 61/16 usual [1] 52/22 usually [3] 22/1 37/19 37/20
			U	
			ultimately [1] 54/12 un [1] 55/4 un-know [1] 55/4 unclear [1] 25/8 under [3] 34/5 43/22 45/1 understand [5] 12/18 55/20 62/20 66/5 66/10 understandable [1] 48/19 understanding [2] 18/11 21/18 uneasy [1] 40/20 unexpected [2] 10/6 65/10 unfortunately [3] 48/25 54/20 55/22 unit [26] 4/17 6/10 7/22 7/23 8/16 8/25 11/3 12/12 17/9 18/20 18/25 19/1 23/14 23/17 23/17 26/2	
			V	
			vague [1] 9/12 vary [1] 3/16 ventilator [20] 12/17 12/24 13/5 14/11 16/11 17/16 21/22 22/7 22/8 29/9 30/3	

<p>V</p> <p>ventilator... [9] 30/5 32/5 32/11 32/17 33/9 58/9 58/17 59/16 61/6</p> <p>verdict [1] 66/8</p> <p>very [66] 1/4 1/6 9/12 10/6 11/12 11/13 11/17 11/17 13/12 14/6 17/21 17/21 18/11 18/12 20/8 20/22 21/9 21/9 24/3 25/10 30/18 30/18 31/13 31/17 32/19 32/25 33/4 33/4 35/6 37/3 37/4 37/8 37/9 37/10 37/12 40/4 40/7 42/11 42/11 42/25 43/24 43/25 49/3 54/19 54/19 54/23 54/23 54/25 55/7 56/19 57/1 57/19 61/9 61/9 62/22 63/11 63/17 63/17 64/2 64/2 65/25 66/2 66/4 66/15 67/7 67/13</p> <p>vicinity [1] 5/24</p> <p>videolink [1] 1/11</p> <p>view [4] 16/15 20/1 49/13 62/12</p> <p>visible [1] 53/6</p> <p>visions [1] 5/20</p> <p>voice [1] 27/20</p> <p>vulnerable [1] 32/19</p>	<p>16/21 17/10 17/13 18/23 19/7 19/16 20/16 21/7 25/3 25/10 25/12 25/15 26/9 26/13 26/16 32/8 39/1 54/16 59/21 61/15 62/6</p> <p>wards [3] 20/14 51/11 61/2</p> <p>warzone [1] 48/14</p> <p>was [420]</p> <p>wasn't [18] 5/7 6/6 9/21 10/24 11/6 11/20 11/24 17/24 19/15 29/18 36/8 50/21 52/22 61/19 61/21 61/22 64/20 65/18</p> <p>watched [1] 37/15</p> <p>watching [1] 31/8</p> <p>way [18] 10/25 12/7 14/7 14/9 26/5 26/7 26/8 26/9 26/11 26/12 27/6 50/11 51/5 53/2 56/5 56/21 57/1 58/17</p> <p>ways [2] 20/2 49/25</p> <p>we [167]</p> <p>we'd [19] 15/24 16/6 19/20 30/17 30/18 30/24 30/24 34/5 34/6 39/21 40/9 40/22 41/1 42/17 46/2 46/4 46/4 63/20 65/14</p> <p>we'll [7] 1/15 19/24 39/11 51/23 51/24 57/24 67/12</p> <p>we're [5] 1/13 35/23 44/12 57/19 67/10</p> <p>we've [1] 39/10</p> <p>weeks [5] 2/17 3/19 4/5 4/10 50/3</p> <p>weight [4] 7/11 38/25 39/24 40/6</p> <p>weird [1] 33/12</p> <p>well [29] 5/7 8/13 11/8 11/19 18/4 18/12 18/25 19/19 29/23 31/23 33/2 33/6 37/23 41/4 44/3 44/3 47/8 49/18 50/19 51/14 51/23 53/13 55/3 55/7 56/11 61/24 62/5 62/13 63/14</p> <p>well-trained [1] 50/19</p> <p>went [11] 7/24 12/12 16/20 26/14 31/11 34/12 38/22 39/1 39/2 39/3 52/16</p> <p>were [122]</p> <p>weren't [12] 3/19 13/24 14/16 15/11 15/20 16/5 18/13 24/11 28/24 30/7 62/6 62/24</p>	<p>what [86]</p> <p>what's [4] 9/3 14/18 49/19 51/16</p> <p>whatsoever [3] 22/18 23/22 51/5</p> <p>wheelchair [4] 8/21 8/22 8/23 10/18</p> <p>when [60] 3/7 3/10 4/1 4/4 4/18 5/17 7/7 7/13 8/25 9/7 11/10 12/13 13/5 14/11 16/11 16/11 20/20 20/22 21/6 22/3 22/4 23/2 25/19 26/19 30/24 31/17 32/10 33/15 34/22 34/24 35/20 36/16 36/18 36/19 39/1 39/2 39/3 39/5 40/3 40/4 40/14 42/15 42/22 44/1 45/3 50/7 52/14 53/7 53/12 53/17 53/25 54/15 55/15 57/2 60/15 62/2 62/16 63/1 63/23 63/25</p> <p>where [16] 2/6 4/5 5/8 8/2 8/2 16/21 17/13 19/23 21/7 26/25 31/5 47/5 47/6 47/9 58/7 63/5</p> <p>whereas [1] 37/5</p> <p>whether [7] 3/7 38/17 47/10 47/11 53/24 64/20 64/20</p> <p>which [23] 2/6 8/2 11/13 15/5 17/12 18/2 19/1 20/25 21/23 21/24 23/6 25/15 26/13 28/15 39/8 39/20 40/7 41/5 49/25 58/11 58/14 60/11 63/6</p> <p>while [5] 9/19 9/19 29/14 42/2 42/7</p> <p>whilst [1] 22/20</p> <p>white [1] 36/2</p> <p>who [18] 12/3 13/22 16/14 16/17 16/17 20/4 21/7 31/24 34/18 43/13 44/13 49/6 51/1 51/10 51/12 52/4 61/1 64/17</p> <p>whole [4] 42/10 47/24 47/24 54/17</p> <p>why [37] 9/11 12/18 14/16 15/1 15/2 15/7 18/2 26/2 28/21 28/21 28/24 29/10 29/12 30/7 32/14 33/10 34/9 34/20 35/4 35/5 35/12 35/13 35/17 35/17 38/12 40/21 41/15 41/22 43/4 46/11 59/11 60/14 62/1 62/9</p>	<p>62/13 65/6 65/8</p> <p>wide [1] 55/7</p> <p>widely [1] 52/11</p> <p>wider [1] 55/8</p> <p>will [10] 16/2 22/24 29/11 33/3 55/3 55/14 55/15 57/2 57/12 57/17</p> <p>within [3] 37/15 37/24 52/25</p> <p>without [5] 49/4 51/6 51/13 52/7 53/9</p> <p>witness [12] 1/9 29/20 33/22 36/19 40/17 45/17 46/20 53/23 54/2 58/6 59/18 63/4</p> <p>witnessed [2] 63/7 64/7</p> <p>woman [1] 16/10</p> <p>won't [3] 1/5 9/13 66/9</p> <p>wonderful [1] 33/12</p> <p>word [1] 3/23</p> <p>words [1] 54/7</p> <p>work [4] 33/10 51/1 51/3 52/21</p> <p>worked [1] 8/9</p> <p>working [1] 2/18</p> <p>works [1] 51/15</p> <p>worried [6] 14/9 15/21 17/22 17/23 29/3 41/16</p> <p>worry [2] 16/4 55/18</p> <p>worse [3] 9/22 10/4 15/10</p> <p>worst [2] 42/25 56/14</p> <p>worth [3] 29/14 41/6 41/21</p> <p>would [60] 2/16 2/20 3/7 3/12 4/14 4/14 5/1 5/9 5/10 5/12 5/20 6/13 7/19 8/11 12/20 13/16 14/1 16/16 16/18 16/19 17/2 17/6 17/7 20/13 21/9 21/11 21/11 32/7 32/21 32/23 32/23 35/16 38/18 38/20 38/21 40/23 42/20 43/2 43/20 47/1 48/8 48/17 48/20 49/13 49/15 50/23 53/3 53/6 53/8 53/11 53/16 53/17 53/21 54/4 56/6 56/9 62/4 62/4 62/6 66/11</p> <p>wouldn't [5] 13/15 13/17 38/19 48/23 48/23</p> <p>wristband [1] 36/1</p> <p>writer [1] 57/20</p> <p>writing [1] 36/11</p> <p>wrong [2] 41/20 51/3</p>	<p>X</p> <p>x-rays [1] 36/24</p> <p>X2 [1] 23/13</p> <p>x3 [1] 23/12</p> <p>xxx [2] 36/4 36/13</p>
<p>Y</p> <p>yeah [20] 3/21 6/11 6/25 14/13 18/17 18/23 20/19 34/14 36/7 36/14 36/20 38/25 40/9 46/24 49/12 52/4 59/13 60/9 64/23 65/20</p> <p>yes [51] 1/20 1/25 3/3 3/21 6/23 6/25 7/3 10/20 12/5 12/5 12/10 15/18 16/12 20/12 20/15 23/1 23/8 23/10 33/24 33/24 35/23 43/7 43/7 45/19 45/23 46/24 47/2 47/2 47/19 47/19 49/12 50/18 51/10 53/11 54/5 58/10 58/13 58/16 59/3 59/10 59/13 59/22 59/25 60/2 60/9 60/13 63/10 63/17 64/13 64/18 66/24</p> <p>yesterday [3] 63/3 66/25 67/3</p> <p>yet [1] 17/6</p> <p>you [382]</p> <p>you'd [10] 11/11 13/19 26/8 29/13 42/5 45/21 50/4 62/18 63/7 66/19</p> <p>you'll [2] 1/6 66/5</p> <p>you're [21] 1/19 7/13 8/14 19/24 20/1 20/16 21/6 27/19 29/24 42/6 42/6 50/7 52/7 52/8 52/14 53/12 63/5 65/6 65/8 66/10 66/18</p> <p>you've [7] 8/15 21/19 33/23 49/9 52/5 53/14 66/12</p> <p>your [51] 1/4 1/14 1/21 1/22 2/25 3/22 5/12 5/17 10/14 16/15 18/20 21/1 21/2 21/4 21/18 22/24 23/5 24/13 27/20 31/17 34/13 44/2 44/17 46/15 46/21 49/8 49/10 49/13 49/21 50/6 51/4 53/15 54/1 54/17 54/17 56/13 57/4 57/17 58/6 58/7 59/18 59/23 60/5 60/8 62/14 63/4 66/4 66/7 66/13 66/16 66/18</p> <p>yours [1] 49/21</p>				

Y

yourself [3] 19/20
53/10 66/17